TO:

**BOARD OF DIRECTORS** 

FROM:

MARIO IGLESIAS GENERAL MANAGER



MAY 24, 2017

**AGENDA ITEM** 

DATE:

May 18, 2017

# **GENERAL MANAGER'S REPORT**

# **ITEM**

Standing report to your Honorable Board -- Period covered by this report is May 7, 2017 through May 20, 2017.

# **DISTRICT BUSINESS**

# **Administrative**

The District encourages residents to provide reports of any observed water waste. The District keeps an accounting of leak adjustments as a measure of non-revenue water lost to leaks. This data is compiled and report at the second Board Meeting of the month.

# **Office Activities**

	April-17	Jul-16/April-17
Reports of water waste followed up on	0	2
Leak Adjustments	2	23
Leak Adjustment Amount	\$594	\$14,959

# Water Resources

# 1) Total Production (AF)

		Year to date
	Apr-17	July-Apr 17
Groundwater Production	73.1	713.9
Supplemental Water Imported	<u>69.7</u>	<u>708.4</u>
Total Production	142.8	1,422.3

In April 2017, NCSD imported 69.7 AF of water over the 30 day period averaging 531 gallons per minute for a daily total of over 765,000 gallons per day. For the ten months, July through April, the District imported 708.4 AF of supplemental water. NCSD is 42 AF over the minimum scheduled take of 666 AF for this time period. For Fiscal Year 2017, NCSD is obligated to take or pay for a minimum of 800 AF from the City of Santa Maria ("CSM"). To import this amount of water, NCSD must average 66.7 AF per month from CSM. NCSD is meeting this target.

# 2) Production vs. 23%\* State Reduction Target in Acre Feet (AF)

		Year-to-Date
,	Apr-17	July-Apr 17
Total Production (Annual Running Average)	142.8	1,422.3
Total Production for 2013	224.0	2,108.0
Reduction	-81.2	(685.7)
Percentage Reduction	36.3%	32.5%
Previous Reduction Target*	23.0%	23.0%
Difference in Percent Reduction vs. Targeted Reduction	13.3%	9.5%

<sup>\*</sup>The Governor has lifted the Water Emergency. There is no State mandatory reduction.

For April 2017, the community's water conservation effort reached 36.3% and for the year, the community reduced its consumption by 32.5% from 2013 consumption levels.

## 3) GW Only Production vs. NMMA reduction target for the period (AF)

	Apr-17	July-Apr 17
Total GW Production (Annual Running Average)	73.1	713.9
Average GW Production for 2009-2013	199.0	2,022.5
Reduction	-125.9	-1,308.6
GW Reduction Percentage	63.3%	64.7%
Target Reduction per NMMA	50.0%	50.0%
Difference in Percent Reduction vs. Targeted Reduction	13.3%	14.7%

Table 3 does not include the 33.3% purveyor credit. Refer to Table 4 for the calculated groundwater pumping reduction NCSD claims for this time period.

#### 4) NCSD GW Reduction

The District's purveyor customers, GSWC and WMWC, each claim 16.66% (cumulatively 33.33%) of the imported water NCSD brings onto the basin through the NSWP. Of the 800 AF minimum imported water from the CSM, 266.6 AF will be credited to these two purveyor customers. The credited amount must be added to the District's groundwater pumping total every month to reflect the groundwater pumped by these customers in-lieu of taking imported water from the District.

# 4) NCSD GW Reduction (NCSD GW Well Production plus Purveyor Credit) - (AF)

	Apr-17	July-Apr 17
NCSD GW Well Production	73.1	713.9
Purveyor Customer Credit (33.3% of Import Water)	23.2	236.1
NCSD Total Calculated GW Production	96.3	949.9
Average GW Production for 2009-2013	199.0	2,022.5
NCSD Percentage of GW Reduction	51.6%	53.0%

The District reduced groundwater pumping by 51.6% for the month of April compared to the 5-year average from 2009 to 2013. Taking into consideration the above referenced purveyor customer credit the District can claim a cumulative groundwater pumping reduction for the first ten months of fiscal year 2017 of 53%. At the current Stage IV level of NMMA's Water Shortage Condition and Response Plan, the District must reduce its dependency on groundwater by 50% for the year, a goal the community has achieved.

# Rainfall Gauge

Rainfall Summary (Reported in inches)	Nipomo East (Dana Hills Reservoirs)	Nipomo South (Southland Plant)
April 2017 Total	3.19	1.74
July-2016 through April-2017 (Seasonal Total)	31.95	23.01
Average Annual Year Rainfall	18	16

# Safety Program

No accidents or incidents to report.

# **Public Outreach**

- The following Public Outreach Program materials are attached:
  - A summary of recent outreach and education activities
    - District related outreach, advertising and news coverage
    - Press release log
    - Website statistics

# Other Items and News of Interest

Water Rate Study Proposed Implementation Schedule [Attachment B]

# Supplemental Water Capacity Accounting

The District is not currently accepting applications for new water service.

Supplemental Water Available for Allocation	500	AFY
Supplemental Water Reserved (Will Serve Letters Issued)	-23.2	AFY
Subtotal Net Supplemental Water Available for Allocation	476.8	AFY
Supplemental Water Assigned (Intent-to-Serve Issued)	-180.4	AFY
Total Remaining Supplemental Water Available for Allocation	296.4	AFY

This information is accurate up to April 30, 2017.

# Connection Report

The Connection Report is current through May 18, 2017. Data will be presented at the second Regular Board Meeting of the month in the General Manager's Report.

Nipomo Community Services District	Water and	END OF MONTH REPORT
Sawar Connections		END OF MORE THE OR

	JAN-17	FEB-17	MAR-17	APR-17	MAY-17
Water Connections (Total)	4364	4365	4369	4370	4376
Sewer Connections (Total)	3154	3155	3159	3160	3160
New Water Connections	0	1	4	1	2
New Sewer Connection	0	1	4	1	0
Galaxy & PSHH at Orchard and Division Sewer Connections					
billed to the County	472	472	472	472	473

# Meetings (May 7 through May 20)

Meetings Attended (telephonically or in person):

- May 9, LMD #1 Landscape Contractor
- May 9, Public Information Program Update
- May 10, Rotary
- May 10, NCSD Regular Board Meeting
- May 11, Management Team w/ General Counsel
- May 11, Management Team
- May 15, MKN Blacklake WWTP
- May 15, Board Officers Meeting
- May 16, Management Team
- May 16, AWWA Training
- May 17, Rotary
- May 17, GSWC Cypress Ridge Extension
- May 17, JRPS Ribbon Cutting Planning

- May 18, NMMA Purveyor Managers
- May 19, Heritage Ranch Site Visit

# Meetings Scheduled (May 21 through May 27):

- May 22, NMMA-TG Meeting
- May 22, Ribbon Cutting Planning Mtg.
- May 22, Opterra Power Report Presentation
- May 23, Water Loss Training Livermore
- May 24, Rotary
- May 24, Regular Board Meeting
- May 24, JRPS Reservoir Ribbon Cutting Ceremony
- May 24, Management Team w/ General Counsel
- May 25, Public Information Program Update
- May 25, Management Team
- May 26, City of Santa Maria PW

# Water Resource Meetings

- NMMA-TG: TBA
- RWMG: June 7th @ 10:00 AM, SLO Library
- WRAC: June 7th @ 1:30 PM, SLO Library
- NMMA Purveyor Meeting: June 19<sup>th</sup> @ 10:00 AM
- NCMA/NMMA Managers Meeting: TBD

# **RECOMMENDATION**

Staff seeks direction and input from your Honorable Board

# <u>ATTACHMENTS</u>

- A. Public Outreach Program Materials
- B. Water Rate Study Proposed Implementation Schedule

May 24, 2017

ITEM F

ATTACHMENT A

# NCSD Outreach Summary May 2017

	Date Started	Outreach	Description	Status	Date Completed
	10/25/2016	Customer Info Packets	Creation of information packets for new customers	In Progress	
*	4/28/2017	Ad	Drinking Water Week ad in 5/4 Sun	Complete	4/28/2017
*	5/1/2017	Ad	Drinking Water Week ad in 5/5 SM Times	Complete	5/1/2017
*	5/8/2017	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	5/8/2017
*	5/11/2017	Ad	Ribbon Cutting ad in 5/18 Sun	Complete	5/11/2017
*	5/15/2017	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	5/15/2017
	5/15/2017	Ad	Ribbon Cutting ad in 5/19 Santa Maria Times	Complete	5/15/2017
	5/2/2017	SDLF Award	Preparation of SDLF Transparency Award application for 2017 & 2018	Complete	5/18/2017
	5/5/2017	Social Media	Content posting	Complete	5/18/2017
	5/5/2017	Website Updates	Home page; minutes; packets; etc	Complete	5/18/2017
	2/21/2017	Public Workshop/ Outreach	Coordination of responses and planning for future community meetings for Vista Verde Landscape Maintenance District	Ongoing	
	4/1/2017	Rate Study	2017 Rate Study Outreach	In Progress	
	4/5/2017	Joshua Pump Station Reservoir Ribbon Cutting	Preparation for Ribbon Cutting event on 5/24	In Progress	
	5/1/2017	Blacklake Outreach	Blacklake Master Plan Outreach	In Progress	
	5/2/2017	Consumer Confidence Report	Creation of 2016 Water Quality Report postcard and report document	In Progress	
	5/4/2017	District Newsletter	2017 2nd quarter newsletter for May distribution	In Progress	
	5/17/2017	Press Release	Nipomo CSD to Celebrate Completion of Nipomo Supplemental Water Project Reservoir	In Progress	

# NCSD Outreach Summary May 2017

Date Started	Outreach	Description	Status	Date Completed
5/18/2017	Manager's Column	Article for Manager's Column in Sun 5/25, SM Times 5/26	In Progress	

<sup>\*</sup> Included in Packet

# The heart behind 'Guardians' vision

Associated Press

LOS ANGELES — "Guardians of the Galaxy" was just the warm-up.

Two years ago, writer and director James Gunn and his credit of gamble for the Earth-bound Marvel Studies and the wear ground to gamble for the Earth-bound Marvel Studies and the wear ground and the were ground and the were ground to gamble for the Earth-bound Marvel Studies and the were ground to gamble for the Earth-bound Marvel Studies and the were ground the work of gamble for the Earth-bound Marvel Studies and the were ground the work of gamble for the Earth-bound Marvel Studies and the were ground to gamble for the Earth-bound Marvel Studies and the were ground to gamble for the Earth-bound Marvel Studies and the were ground to gamble for the Earth-bound Marvel Studies and the were ground to gamble for the Earth-bound Marvel Studies and the were ground to gamble for the Earth-bound Marvel Studies and the were ground to gamble for the Earth-bound Marvel Studies and the were ground to gamble for the Earth-bound Marvel Studies and the work of the Marvel Studies and the work of the Galaxy with a ground the work of the Galaxy with the Work of the Work of the Marvel Studies and the Work of the Work of the Marvel Studies and the Marvel Studies



Chris Pratt, left, who stars in "Guardians of the Galaxy Vol. 2," and the film's writer/director James Gurn are precessed suarounds, page Cs. photographed at the London West Hollywood.

# 5 things you don't know about | 'Guardians' returns and **Baby Groot of 'Guardians'**

Associated Press
LOS ANGELES — Baby
Gnoot was "born" at the
end of the first 'Guardlant of the Galaxy" film,
and the extraterrestrial,
treelike creature is a tiny,
scene-stealing superhero
in "Vol.2."
Voked by Vin Diesel, the
computer-generated character usually assi just one
thing — "I am Groot" — but
it means everything, and

It means from the massive tree-like character in the first film cargination and pull him into and out the first film can open doors and drawers and pull him into and out the means the first film can open doors and drawers and pull him into and out the means of the first film can open doors and drawers and pull him into and out the means of the first film can open doors and drawers and pull him into and out the first film can open doors and drawers and pull him into and out the first film of the first film can open doors and drawers and pull him into and out the first film of the first film of the film open doors and drawers and pull him into and out the first film open doors and film open doors and drawers and pull him into and out the film open doors and film open doors and



# it's better than the first

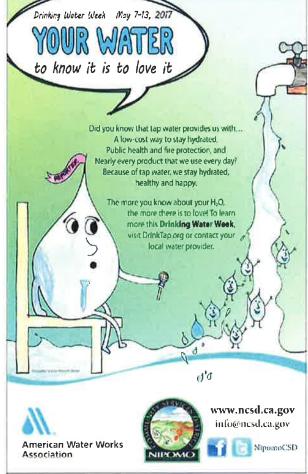


be agood thing. No larger so busy advertising his movie's garnet transgerssions. Guan, who wrote and directed the sequel, sire to swy mode and three test that recalls, if nothing else, the wend, kaleidoscopie design of a lardiamert Fundadic about cover. Gunn's film also shares George Chinton's goody extravagance (and includes 18 soon, "Floshight"), and a neon-colored cast with his song "Floshight", and a neon-c

# 'Guardians of

Stams: Chris Pratt, Zoe Saldana, Karen Gillan, Dave Bautista

Rated: PG-13; 136 min-utes





# **Jessica Matson**

Sent:

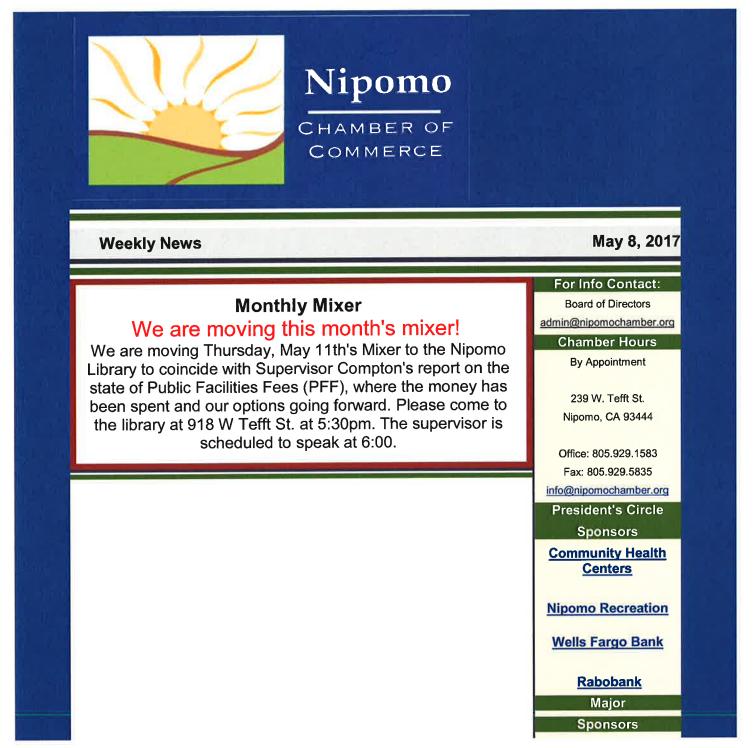
From: Nipomo Chamber of Commerce <info@nipomochamber.org>

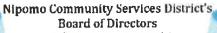
Monday, May 8, 2017 11:09 AM

To: Jessica Matson

Subject: Weekly News - May 8, 2017







Cardially Invites You to Attend the

# RIBBON CUTTING CEREMONY



# Joshua Road Pump Station Reservoir

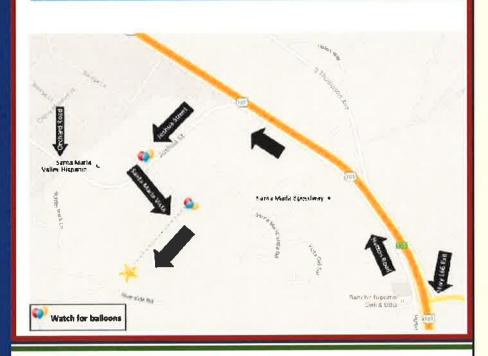
A phase of the Nipomo Supplemental Water Project which interconnected Nipomo CSD's and the City of Santa Mario's water systems for delivery of water to the Nipomo mesa.

# Wednesday, May 24, 2017

See Map on Other Side for Ceremony Location

11 AM

R.S.V.P. by May 17th to info@nesd.ca.gov



Please "Like" us at:



You can also follow us on Twitter at:

Follow us on twitter

You'll be able to keep up on all the upcoming events, see pictures of past events and network with other "Fans" of our page!

# Nipomo Community Services District's **Board of Directors**

Cordially Invites You to Attend the

# RIBBON CUTTING CEREMONY for the



# Joshua Road Pump Station Reservoir

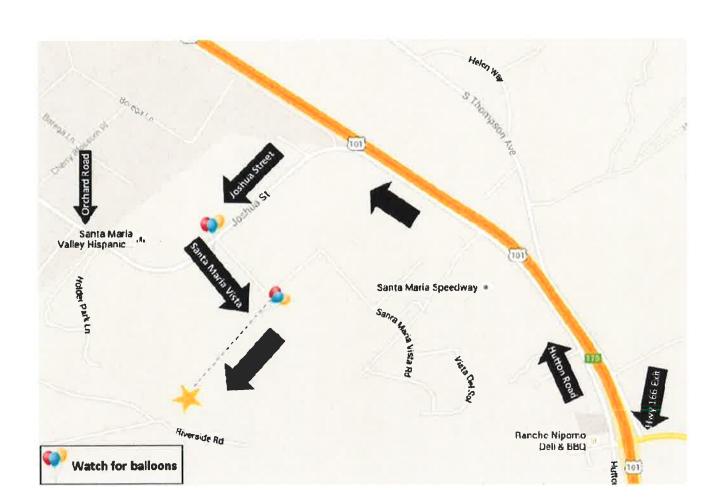
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11 AM

R.S.V.P. by May 17th to info@ncsd.ca.gov



# Jessica Matson

Sent:

From: Nipomo Chamber of Commerce <info@nipomochamber.org>

Thursday, May 18, 2017 2:03 PM

To: Jessica Matson

Subject: Weekly News - May 18, 2017





# **Weekly News**

May 18, 2017

Thank you to everyone who attended last week's mixer/town hall where Supervisor Compton briefed a packed room on the inequity in spending of Public Facilities Fees in our area. The Supervisor will be our featured speaker at next week's Chamber Luncheon on May 25th. Space is limited so please register <a href="here">here</a>. This weekend features a great free family event at the <a href="DANA Cultural Center">DANA Cultural Center</a> where Naturefest takes center stage on Sunday. Plus, what could be more fun than a ribbon cutting at pump station? Find out next Wednesday at the dedication of the Joshua Road Pump Station by the NCSD.

#### For Info Contact:

Board of Directors

admin@nipomochamber.org

#### **Chamber Hours**

By Appointment

239 W. Tefft St. Nipomo, CA 93444

Office: 805.929.1583

Fax: 805.929.5835

info@nipomochamber.org

**President's Circle** 

Sponsors

Community Health
Centers

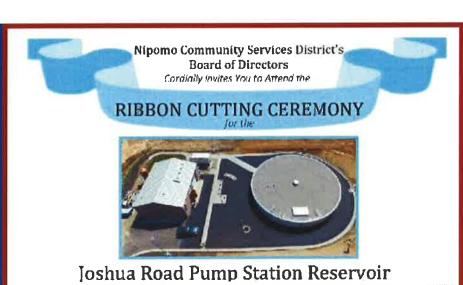
Nipomo Recreation

Wells Fargo Bank

Rabobank

Major

Sponsors



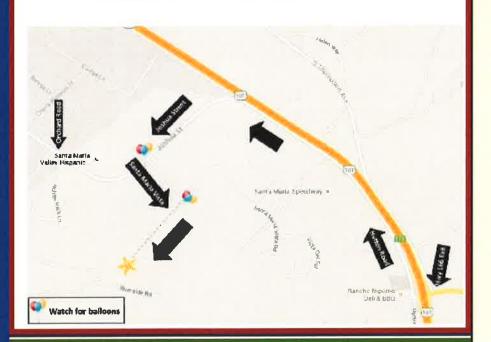
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# Wednesday, May 24, 2017

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11 AM

R.S.V.P. by May 17th to Info@ncsd.ca.gov



# CoastHills

Phillips 66 Santa Maria

Rotary Club of Nipomo

The Monarch Club

Obispo Wealth Management

# Press Release Log 2017

Date of PR	Title	Date Sent to Date Placed Media On Website	Date Placed On Website	Media	Date PR Published	Media Published	Date PR Published	Media Published	Date PR Published	Media Published
1/13/2017	NCSD Board of Directors Recognize Nipomo Students for Efforts in Conservation Poster Contest	1/13/2017	1/13/2017	SM Times	1/18/2017	Adobe	1/19/2017	BC Water News	1/16/2017	
1/17/2017	Nipomo CSD Swears in 1/17/2017 Directors and Elects Board Officers for 2017	1/17/2017	1/17/2017							
1/27/2017	Board Decides not to Enforce Additional Stage IV Conservation Measures Further Review to Take Place in the Spring	1/27/2017	1/27/2017	BC Water News	1/30/2017					
2/9/2017	Board Awards Contract for Palms Lift Station Rehabilitation Project Engineering Services	2/9/2017	2/9/2017							
2/24/2017	Board Approves Agreement for Legal Services	2/24/2017	2/24/2017	Tribune	3/2/2017	Cal Coast News	3/3/2017			
3/9/2017	Nipomo CSD Receives Accounting Excellence Award for a Fourth Year	3/9/2017	3/9/2017	BC Water News	3/10/2017					

# Press Release Log 2017

Nipomo CSD to Celebrate   S/19/2017   S/19/2017   S/19/2017   S/19/2017   Supplemental Water   Project Reservoir   Project R	Date of PR	Title	Date Sent to Date Placed Media On Website	Date Placed On Website	Media Pub	Date PR Published	Media Published	Date PR Published	Media Published	Date PR Published	Media Published
	5/19/2017	Nipomo CSD to Celebrate Completion of Nipomo Supplemental Water Project Reservoir	5/19/2017	5/19/2017							
				İ							

#### FOR IMMEDIATE RELEASE

Date: May 19, 2017

Contact: Mario Iglesias, General Manager Nipomo Community Services District 148 S. Wilson St., Nipomo, CA 93444

Phone: (805) 929-1133 - Email: miglesias@ncsd.ca.gov



# Nipomo CSD to Celebrate Completion of Nipomo Supplemental Water Project Reservoir

On Wednesday, May 24<sup>th</sup>, the Nipomo Community Services District's Board will host a Ribbon Cutting Ceremony to mark the completion of the District's Joshua Road Pump Station Reservoir. The Project completes another phase of the larger Nipomo Supplemental Water Project (NSWP) which connects the City of Santa Maria's water system with NCSD's.

The completed Joshua Road Pump Station Reservoir increases the District's capacity and will be able to hold 500,000 gallons of water imported from the City of Santa Maria. The Project finished on time and under budget at approximately \$3million.

Completion of the NSWP will fulfill NCSD's obligation to build pipes and pumps to bring import water onto the Nipomo Mesa. Once complete, the District will have the ability to bring the Court-ordered 2,500 acre feet per year ("AFY") of import water onto the Mesa.

General Manager, Mario Iglesias, commented "completion of the Reservoir is another accomplishment for the District and increases reliability of the Nipomo Supplemental Water Project allowing the District to bring more water onto the mesa."

The 11 am Ceremony will be at the pump station located at 805 Alta Vista Lane in Nipomo. Elected officials from SLO County and the City of Santa Maria are scheduled to attend.

For more information and directions to the ceremony, please contact the Nipomo Community Services District at <a href="mailto:info@ncsd.ca.gov">info@ncsd.ca.gov</a> or visit <a href="mailto:www.ncsd.ca.gov">www.ncsd.ca.gov</a>.

###

Established in 1965 to meet the health and sanitation needs of the local community, Nipomo Community Services is pleased to provide a wide variety of services throughout its district including the provision of water, sewer, and waste management services as well as lighting and drainage in limited areas. The mission of Nipomo Community Services District is to provide its customers with reliable, quality, and cost-effective services now and in the future.





Posted: May 08, 2017 3:40 PM PDT

Updated: May 08, 2017 4:51 PM PDT

By Angel Russell

People in one Nipomo neighborhood have been complaining for several years of rank odors coming from Willow in Nipomo, and now the town's water district may take action to get the stinky situation resolved.

"For a number of years now we've been smelling what I call raw sewage," said one neighbor who wished to remain anonymous.



Willow Market, Nipomo (KSBY photo)

Depending on which direction the wind is blowing, the occasional foul odor that drifts through The Oaks neighborhood can be overpowering for some residents.

"When it's happening, when it's going in full force, visitors that have pulled into our driveway before have been like, "What's going on, what's that smell?" he said.

Officials with the Nipomo Community Services District say that pungent odor is because of problems with the Willow Market's sewage discharge station. Complaints of the smell started back in 2014.

"What's happening is their sewage is turning septic, and when that pumps into our manholes, it creates a noxious gas that's drifting throughout the neighborhood and preventing people from having their 4th of July barbecues," said Mario Iglesias, Nipomo Community Services District General Manager.

Iglesias says while the owners of Willow Market have addressed some of the issues to mitigate the source of the problem, more needs to be done. Four warnings and three years later, the district is now considering whether to shut off the restaurant's water if the problem isn't resolved within 90 days.

"They've given us plans, we've seen plans, but they've yet to move on those plans. So we are waiting for them to make that construction a reality," Iglesias said.

While the district debates the next action to take, neighbors hope the stench will soon stop hovering over their homes with the goal for the neighborhood to soon breathe a sigh of relief.

KSBY reached out to Willow Market and Restaurant for an interview but the owners say they have no comment on the situation.

The Nipomo Community Services District will hold a public meeting on this during their next meeting on Wednesday at 9:00 a.m.

# Nipomo CSD threatens to shut off water if Willow Market can't fix odor

BY KAYTLYN LESLIE
kleslie@thetribunenews.com



JOE JOHNSTON jjohnston@thetribunenews.com

Residents in the Blacklake community behind Willow Market complain a "noxious odor" sometimes invades the area, forcing them to stay inside their homes.

Willow Market in Nipomo is close to having its water shut off, after three years of odor complaints from neighbors and multiple district notices have failed to put an end to a smelly problem with the business' sewage system.

Nipomo Community Services District General Manager Mario Iglesias said that since 2014, the district has received about two dozen complaints from residents in the Blacklake community, which is located behind the popular restaurant and market, complaining about a "noxious odor" that sometimes invades the area, forcing residents to stay inside.

According to Iglesias, the odor stems from the business' private on-site sewer pump station that feeds into the district's sewer system. Large amounts of grease and other materials seem to accumulate in the station, become putrid and cause the smells, he said.

The district first notified Willow Market of the complaints in 2014, Iglesias said. Three years and three more notices later, the district still has seen little real change, and the odors remain, he said.

"They just don't seem to be coming up with the actions they need to deal with the odors," he said. "We're not quite sure why."

Willow Market owner Vernon "Sonny" Smith declined to comment on the issue Monday, saying just that the business was working with the district to address the concerns. He added he had no fear of the water being shut off.

In previous response to the notices, Smith and other Willow Market representatives said in letters to the district they were working to address the concerns.

According to the letters — included in a district staff report — the business contracted with a local plumbing company in 2015 to clear the grease build-up every 30 days and was looking into upgrading its lift station to eliminate the smells.

Iglesias said the latter has not yet occurred, and the odor complaints have continued, prompting the district to issue a final notice to the business, calling a public hearing to consider the issues on Wednesday.

Smith is being asked to provide a written plan for how he intends to address the smell, and then implement that plan within 60 days. If he does not, the district could choose to refuse to provide water to the business.

Kaytlyn Leslie: 805-781-7928, @kaytyleslie



# (http://www.keyt.com/weather)

Money and Business (/news/money-and-business)

# Market in Nipomo given deadline to fix sewage problem or else

Dozens of complaints report a foul smell

By: Melissa Newman (http://www.keyt.com/meet-the-team/melissa-newman/79898705) 

(mailto:melissa.newman@kcoy.com) 

(https://twitter.com/https://twitter.com/kcoymelissan) 

(https://twitter.com/https://twitter.com/kcoymelissan) 

(https://twitter.com/melissanewmantv)

Posted: May 10, 2017 01:05 PM PDT Updated: May 10, 2017 02:35 PM PDT

Q

Willow Market in Nipomo, CA. (Melissa Newman / KCOY photo)

NIPOMO, Calif. - The Nipomo Community Services District has given the Willow Market a deadline of July 24th to fix their sewage problem.

Dozens of complaints have been filed to the district over the smell coming from the market's sewage system.

If the market does not comply, the services district will be meeting on this issue again on July 26th to reassess the situation. The Services District had previously threatened to turn off the shop's water.

KCOY 12 has reached out to the owner of the Willow Market and are awaiting a comment on Wednesday's decision.

Reporter Melissa Newman wilCheck back later for additional content and information.

# 2017 Website Traffic Summary

Week	Visits	Unique	Pageviews	Pages/Visit	Avg. Visit	Bounce	% New Visits	Highest Traffic Dav
1/2/17 - 1/8/17	321	249	641	2	0:02:17	54.52%	57.63%	Wed 1/4
1/9/17 - 1/15/17	350	243	710	2.03	0:02:15	48.86%	50.29%	Mon 1/9
1/16/17 - 1/22/17	364	272	671	1.84	0:01:31	59.62%	54.95%	Fri 1/20
1/23/17 - 1/29/17	267	199	541	2.03	0:01:48	51.31%	52.06%	Mon 1/23
1/30/17 - 2/5/17	376	287	889	1.83	0:02:01	58.51%	51.86%	Fri 2/3
2/6/17 - 2/12/17	329	256	588	1.79	0:01:31	63.53%	60.79%	Wed 2/8
2/13/17 - 2/19/17	314	233	572	1.82	0:01:40	29.55%	54.78%	Fri 2/17
/20/17 - 2/26/17	269	214	486	1.81	0:01:09	59.48%	57.62%	Tue 2/21
2/27/17 - 3/5/17	383	302	869	1.82	0:02:14	64.49%	58.75%	Fri 3/3
3/6/17 - 3/12/17	237	186	476	2.01	0:01:14	26.96%	57.81%	Mon 3/6
3/13/17 - 3/19/17	281	214	521	1.85	0:01:55	61.21%	58.72%	Fri 3/17
3/20/17 - 3/26/17	278	202	522	1.88	0:01:13	61.87%	56.12%	TW 3/21-22
3/27/17 - 4/2/17	315	237	565	1.79	0:01:36	63.49%	58.41%	Tue 3/28
4/3/17 - 4/9/17	309	258	485	1.57	0:00:57	68.93%	29.55%	W 4/5
4/10/17 - 4/16/17	275	212	482	1.75	0:01:20	63.64%	50.18%	M4/10
4/17/17 - 4/23/17	297	248	557	1.88	0:01:10	62.63%	29.26%	F 4/21
4/24/17 - 4/30/17	376	317	655	1.74	0:01:14	69.68%	72.61%	Su 4/30
5/1/17 - 5/7/17	335	247	638	1.9	0:01:50	57.61%	50.75%	Fri 5/5
5/8/17 - 5/14/17	266	191	471	1.77	0:01:50	%06:09	20.00%	Wed 5/10

2017 Twitter Summary

				IMI	TWITTER		
Week	List Growth (Followers)	Re-tweets (shared)	Mentions/ Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Average Views/Day (Impressions)	Most Popular Post
2016	192						
12/9/16 - 1/4/17 (27 days)	2	м	1	S	1,454	54	Board Reviewing Conservation Efforts and Status of Intent-to-Serve Letters in Preparation for Continued Drought http://www.ncsd.ca.gov
1/5/17 - 1/19/17 (15 days)	7	5	က	9	3,200	213	There's another storm rolling into SLO County. The District has sandbags available for customers. Learn proper placement of sandbags below. pic.twitter.com/bz1qBiQvcJ (373 views)
1/20/17 - 2/2/17 (14 days)	2	0	0	9	1,700	121	Agenda and Packet for the January 25th Regular Board Meeting have been posted on the District's website http://fb.me/O5DSXNjd (94 views)
2/3/17 - 2/16/17 (14 days)	9	1	0	2	1,700	121	Agenda and Packet for the February 8th Regular Board Meeting has been posted on the District's website. http://www.ncsd.ca.gov (100 views)
2/17/17 - 3/2/17 (14 days)	0	2	1	1	1,600	114	The February Quarterly Newsletter: The Drought is Not Over is out! http://www.ncsd.ca.gov pic.twitter.com/UQtVE4yYAK (143 views)
3/3/17 - 3/16/17 (14 days)	5	4	9	<b>+</b>	2,700	193	#waterwisewednesday https://twitter.com/WUIW/status/83952384 0673918976 (415 views)
3/17/17 - 4/6/17 (21 days)	rZ	4	2	4	2,600	124	Agenda and Packet for the March 22nd Regular Board Meeting have been posted on the District's website http://fb.me/7FuxXfhki (245 views)

2017 Twitter Summary

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	Most Popular Post	It looks like the rain will let up early tomorrow morning. See you at Kids Day! #Nipomo @NipomoRec pic.twitter.com/EIAMjAta4h (307 views)	#DrinkingWaterWeek17 continues! Check and fix #leaks inside and outside your home to conserve water. #NipomoKnowsWater #AWWA pic.twitter.com/ledcBWxMnh (154 views)				
	Average Views/Day (Impressions)	118	121				
ITER	Content Views (Impressions)	008'8	1,700				
TWITTER	Link Visits (visits to links)	10	1				
	Mentions/ Favorites (comments)	2	5				
	Re-tweets (shared)	4	2				
	List Growth (Followers)	2	1				
	Week	4/7/17 - 5/4/17 (28 days)	5/5/17 - 5/18/17 (14 days)				

May 24, 2017

ITEM F

**ATTACHMENT B** 

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F&A Committee Meeting: Review NCSD Water Fund Financial Plan	Board Meeting: Presentation of Financial Plan and Discuss Rate Schedule Options (Fixed vs Variable, Uniformed vs Tiered, Combine Funds for Annual Adjustments vs Separate Funds for Biannual Adjustments)	Confirm City of Santa Maria has moved their annual rate adjustment to January	Pass-through City of Santa Maria Rate adjustment.	Board Meeting: Rate Report Presentation Accept Report	Community Workshops (1 morning/1 evening) Present Board's Plan	Board Meeting: Public Hearing – Begin 218 process	Mail 45 day Notice (no later than)	Board Meeting: Adopt Rates (begin 30 day)	Rate becomes effective.	
Mar. 6, 2017 Committee	April 12, 2017 Board	June 30, 2017	July 1, 2017	July 12, 20017 Board	Aug. 1, 2017 Community	Aug. 9, 2017 Board	Aug. 15, 2017 218 Notice	Oct. 11, 2017 Board	Dec. 1, 2017	
M T W T F 1 2 3 6 7 8 9 10	13 14 15 16 17 20 21 22 23 24 27 28 29 30 31 June	M T W T F 1 2 5 6 7 8 9	12 13 14 15 16 19 20 21 22 23 26 27 28 29 30		September s M T W T F S 1 1 2	4     5     6     7     8       11     12     13     14     15       18     19     20     21     22	25 26 27 28 29	December		20 21 22 27 28 29
M         T         W         T         F           1         2         3           6         7         8         9         10	13 14 15 16 17 20 21 22 23 24 27 28	1 2 3 4 5 8 9 10 11 12	15 16 17 18 19 22 23 24 25 26 29 30 31		August	7 8 9 10 11 14 15 16 17 18	28 29 30 31	November		30 24 1 30 30 30 30 30 30 30 30 30 30 30 30 30
3 4 10 11	15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 April	3 4 5 6 7	10 11 12 13 14 17 18 19 20 21 24 25 26 27 28	30	July T R S	13 14	27 28	October	2 3 4 5 6	29 30 31
	M       T       F       S       M       T       F       S       M       T       F       S         2       3       4       5       6       7       8       9       10       11       2       3       4         9       10       11       12       13       14       5       6       7       8       9       10       11	4       5       6       7       8       9       10       11       12       3       4       6       7       8       9       10       11       2       3       4       Committee         9       10       11       12       13       14       15       16       17       18       9       10       11       2       3       4         16       17       18       19       20       21       22       23       24       25       19       20       21       22       23       24       25       20       20       21       22       23       24       25       20	M         T         W         T         F         S         W         T         F         S           2         3         4         5         6         7         8         9         10         11         2         3         4         Committee           9         10         11         12         13         14         15         16         17         18         10         11         Committee           23         24         25         26         27         28         29         30         31         April         12, 23         24         25         20         22         24         25         26         27         28         29         30         31         May         3         4         5         6	4         5         6         7         8         9         10         11         2         3         4         6         7         8         9         10         11         2         3         4         6         7         8         9         10         11         2         3         4         6         7         8         9         10         11         2         3         4         5         6         7         8         9         10         11         2         3         4         5         6         7         8         9         10         11         2         3         4         5         6         7         8         9         10         11         2         3         4         5         6         7         8         9         10         11         2         3         4         5         6         7         8         9         10         11         10         11         2         3         4         5         6         7         8         9         10         11         10         11         12         13         14         15         16         17 <t< th=""><th>                                     </th><th>  Mar. 6, 2017   Mar.</th><th>  Mar. 6, 2017   Mar.</th><th>  Nar. 6, 2017   Nar.</th><th>  May   April   1   1   1   1   1   1   1   1   1  </th><th>  Nar. 6, 2017   1   1   1   1   1   1   1   1   1  </th></t<>		Mar. 6, 2017   Mar.	Mar. 6, 2017   Mar.	Nar. 6, 2017   Nar.	May   April   1   1   1   1   1   1   1   1   1	Nar. 6, 2017   1   1   1   1   1   1   1   1   1