

TO: BOARD OF DIRECTORS

FROM: MARIO IGLESIAS
GENERAL MANAGER

DATE: June 3, 2016

AGENDA ITEM

F

JUNE 8, 2016

GENERAL MANAGER'S REPORT

ITEM

Standing report to your Honorable Board -- *Period covered by this report is May 23, 2016 through June 3, 2016.*

DISTRICT BUSINESS

Administrative

The District encourages residents to provide reports of any observed water waste. Staff follows up each report with phone calls and written notice to customers when warranted.

Office Activities

	Apr-16*	Year-to-Date
Reports of water waste followed up on	0	4
Accounts with abnormally high water usage	12	52
Leak Adjustments	1	10
Amount	\$154	\$2,216

*May accounting not available due to software transition. Figures will be reported in next General Manager's Report.

Water Resources

1) Total Production

	May-16	Year to date Jul-May 2016
Groundwater production	128.6	1021.6
Supplemental water imported	56.5	597.6
Total production/usage	185.1	1,619.2

To meet the District's target of bringing a minimum of 645 acre-feet of supplemental water into the community for fiscal year 2015-16, the District must maintain an average of 53.75 acre-feet/month. Table 1 – Total Production shows the District imported 56.5 acft in May, bringing the YTD total to 597.6 acft through the SWP. For the remaining month of the fiscal year, the district will import approximately 55 acft/month. By doing so, the District will exceed the goal for the fiscal year of 645 acft of imported supplemental water by 7 acft.

2) Production versus State Reduction Target for 2016

	May-16	Year-to-Date Jul-May 2016
Total production for FY 2015-16	185.1	1,804.3
Total production for 2013	<u>265.4</u>	<u>2,638.8</u>
Reduction	<u>-834.5</u>	<u>-673.8</u>
Percentage reduction	30.3%	31.6%
Target reduction per state	<u>28.0%</u>	<u>28.0%</u>
Over (under) target reduction	<u>2.3%</u>	<u>3.6%</u>

The District's State-mandated reduction goal is 28% month to month and cumulative. The community exceeded the State-mandated reduction goal by 3.3% for the month of April, and the cumulative by 4%.

3) Production versus NMMA Reduction Target for the Period

	May-16	Year-to-Date
Total production for 2016	185.1	1,804.3
Average production for 2009-2013	261.6	<u>2,531.4</u>
Reduction	<u>-727.1</u>	<u>-574.0</u>
Percentage reduction	29.3%	28.7%
Target reduction per NMMA	<u>30.0%</u>	<u>30.0%</u>
Over (under) target reduction	<u>(0.7%)</u>	<u>(1.3%)</u>

Due to the Spring 2015 Key Wells Index results, NMMA public water purveyors (NCSD, Golden State WC, and Woodlands Mutual WC) are required to reduce groundwater production by 30%. The District remains in Stage III Shortage conditions. April saw an increase in consumption over March driving the community's water use above the five-year average, exceeding it by 7.3%. Year to date, the community's conservation efforts are on target to meet a 30% demand reduction.

4) GW Only Production versus NMMA reduction target for the period

	May-16	Year-to-Date
Total GW Production for FY 2015-16	128.6	1,323.3
Average GW Production for 2009-2013	<u>261.6</u>	<u>2269.7</u>
Reduction	<u>-946.5</u>	<u>-942.0</u>
Percentage reduction	50.8%	41.7%

Table 4 looks at NCSD's groundwater pumping only by excluding the 33% credited to our purveyor customers and the community's supplemental import water consumption. NCSD's ground water pumping reduction of 50.1% for the month of April exceeds Stage III reduction of the NMMA endorsed Water Shortage Response plan by 20%. **NCSD can claim a Year-to-Date reduction in groundwater production of 46.9%.**

5) Rainfall Gauge

Rainfall Summary (in inches) Rainfall Not Reported for May	Nipomo East (Dana Hills Reservoirs)	Nipomo South (Southland Plant)
April 2016 Total	0.39	0.32
July through April Seasonal Total	12.12	9.57
Average Year	18	16

The rainfall gauge readings are from San Luis Obispo County's two rain gauges in the NCSD area.

Safety Program

- No accidents or incidents to report.

Public Outreach

- The following Public Outreach Program materials are attached:
 - A summary of recent outreach and education activities
 - District related outreach, advertising and news coverage
 - Press release log
 - Social media traffic summary and website statistics

Other Items and News of Interest

Other items for May 2016:

- Software Upgrade Completed – Persistent Bugs
- More informative Utility Bill [attached example]

Supplemental Water Capacity Accounting

The District is not currently accepting applications for new water service. No change from the previous report.

Supplemental Water Available for Allocation	500 AFY
Supplemental Water Reserved (Will Serve Letter Issued)	-5.8 AFY
Subtotal Net Supplemental Water Available for Allocation	494.2 AFY
Supplemental Water Assigned (Intent-to-Serve Issued)	-206.3 AFY
Total Remaining Supplemental Water Available for Allocation	287.9 AFY

NOTE: 206.3 AFY of water reservations represents approximately \$3.2 million in potential Supplemental Water Capacity Charges.

Connection Report

May accounting figures were unavailable due to Utility Billing software upgrade. May figures will be reported in the next General Manager's Report.

**Nipomo Community Services District
Water and Sewer Connections**

END OF MONTH REPORT

	JAN-15	FEB-15	MAR-15	APR-15
Water Connections (Total)	4344	4349	4349	4349
Sewer Connections (Total)	3131	3136	3136	3136
Meters turned off (Non-payment)	14	14	9	12
Meters off (Vacant)	37	39	44	42
Sewer Connections off (Vacant)	6	8	12	8
New Water Connections	7	5	0	0
New Sewer Connection	8	5	0	0
Galaxy & PSHH at Orchard and Division Sewer Connections billed to the County	468	468	468	468

Meetings (May 21 through June 3)

Meetings Attended (telephonically or in person):

- *May 25, Regular Board Meeting*
- *May 25, City of Santa Maria – Utilities Director*
- *May 26, Chamber of Commerce*
- *May 26, Brezack Associates – CIP Funding*
- *May 26, Management Team*
- *May 27, Mike Seitz – General Counsel*
- *May 27, Oaks of Nipomo - Development*
- *May 31, Public Information Program Director*
- *May 31, Operations/Admin Coordination*
- *May 31, Board Officers*
- *June 1, RWMG Regular Meeting*
- *June 1, NCMA – Oceano GM*
- *June 1, Management Team*

- *June 1, Nipomo Rotary*
 - *June 2, Charter News Interview*
 - *June 3, Easement Acquisition - JRPS*
 - *June 3, Operations/Admin Coordination*
- Meetings Scheduled (June 4 through June 10):*
- *June 6, Case Hearing – N. Heal*
 - *June 6, Water Board – New Self-certifying Development*
 - *June 7, Public Information Program Director*
 - *June 8, Regular Board Meeting*
 - *June 8, SAMA Event*
 - *June 9, Management Team*
 - *June 10, Seitz – General Counsel*
 - *June 10, NCS D Quarterly All-hands*

RECOMMENDATION

Staff seeks direction and input from your Honorable Board

ATTACHMENTS

- A. NCS D Outreach Summary
- B. NCS D Example Utility Bill

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June 8, 2016

ITEM F

ATTACHMENT A

**NCSO Outreach Summary
June 2016**

Date Started	Outreach	Description	Status	Date Completed
2/2/2016	Blacklake Outreach	Outreach plan for Blacklake Master Plan	In Draft	
3/2/2016	Blacklake Outreach	Key messaging for Blacklake Master Plan/Assessment	In Draft	
4/1/2016	SB 272	Catalog of District Enterprise Systems in accordance with SB272	In Progress	
4/19/2016	Website Update	Interactive example of new bill for website	In Progress	
* 5/4/2016	Community Outreach	Materials/Preparation for NCC Spring Faire 5/21	Complete	5/21/2016
* 5/23/2016	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	5/23/2016
5/11/2016	Notices	Notices of June 8th Public Hearing in local papers	Complete	5/25/2016
* 5/4/2016	District Newsletter	2016 2nd quarter newsletter for May distribution	Complete	5/26/2016
5/31/2016	Chamber Newsletter	Conservation ad for Chamber of Commerce June newsletter	Complete	5/31/2016
5/31/2016	Ad	Conservation ad in 6/3 Adobe	Complete	5/31/2016
* 5/31/2016	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	5/31/2016
5/31/2016	Charter TV	Preparation for GM's Charter TV Interview	Complete	6/1/2016
5/20/2016	Social Media	Content posting	Complete	6/2/2016
5/20/2016	Website Updates	Home page; minutes; packets; newsletter; etc	Complete	6/2/2016
6/2/2016	Press Release	NCSO 2015 Urban Water Management Plan (UWMP) Scheduled for Adoption	Complete	6/3/2016
6/2/2016	Water Quality Report	Completion of 2015 Consumer Confidence Report	In Progress	

* Included in Packet

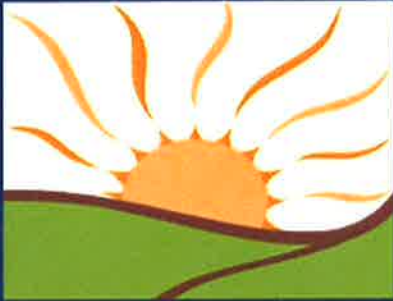
Nipomo Spring Street Faire

May 21, 2016



Jessica Matson

From: Nipomo Chamber of Commerce <info@nipomochamber.org>
Sent: Tuesday, May 24, 2016 1:49 PM
To: Jessica Matson
Subject: Weekly News - May 24, 2016



Nipomo
CHAMBER OF
COMMERCE



Dave Nilsen
Chamber President
Obispo Wealth Management

Weekly News

May 24, 2016

Nipomo Chamber of Commerce

May Luncheon

*Thursday, May 26th
11:45-1:00pm
Blacklake Golf Resort*

Speaker

*Michael Manchak
Economic Vitality Corporation
& The Local Economy*

Menu

*Chicken Enchilada's
Chicken, Sour Cream, Green Sauce*

For Info Contact:

Amber Wilson
Executive Director
amber@nipomochamber.org

Chamber Hours

Monday through Friday
9 am to 5 pm

239 W. Tefft St.
Nipomo, CA 93444

Office: 805.929.1583
Fax: 805.929.5835

info@nipomochamber.org

Platinum Sponsor

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Nipomo Recreation

MEMORIAL DAY

Monday May 30th at 11:00 am at the
Arroyo Grande Cemetery

Keynote Speaker:
Assemblyman Katcho Achadjian
BBQ following at the American Legion



Don't flush money down the toilet.

Fixing leaks can save hundreds of gallons.



SAVE WATER, SAVE MONEY!

For tips go to our website: www.ncsd.ca.gov or social media   NipomoCSD



Save The Date

Nipomo Community Services District

Presorted Standard
US Postage Paid
PRP Companies
93401

Contact us at 805-929-1133 | www.ncsd.ca.gov | info@ncsd.ca.gov



148 S. Wilson Ave.
PO Box 326
Nipomo, CA 93444

NIPOMO COMMUNITY SERVICES DISTRICT

ELECTED BOARD

- Craig Armstrong, *President*
- Dan A. Gaddis, *Vice President*
- Bob Blair, *Director*
- Ed Eby, *Director*
- Dan Woodson, *Director*

STAFF

- Mario Iglesias, *General Manager*
- Lisa Bognuda, *Finance Director*
- Peter Sewcik, *Director of Engineering and Operations*
- Jessica Watson, *Public Information Director*

Our Website Has Resources for You

CONSERVATION TIPS

The District's website provides tips on how to reduce water use at home. Visit www.ncsd.ca.gov and click on the "Conservation" quick link in the upper right of the home page.

SIGN UP FOR NEWS AND ALERTS

Sign up on our website to receive meeting, news, and emergency notifications from the District.

YOU CAN ALSO CALL OR EMAIL ANY TIME

As always, if you have any questions, concerns, or feedback, we want to hear from you. Feel free to contact us at info@ncsd.ca.gov or at 805-929-1133.

Go to: www.ncsd.ca.gov
Connect with us: /NipomoCSD

Important Information from Nipomo Community Services District • Issue 14

Uncertain Times as Drought Continues

District prepares for continued water shortage conditions

With spring coming to a close, measurements from area key wells are being gathered and analyzed. Data will show if Nipomo's groundwater table is still in a severe shortage status or if it has improved. In the coming months, the District may need to consider response options based on its Water Shortage Response and Management Plan.

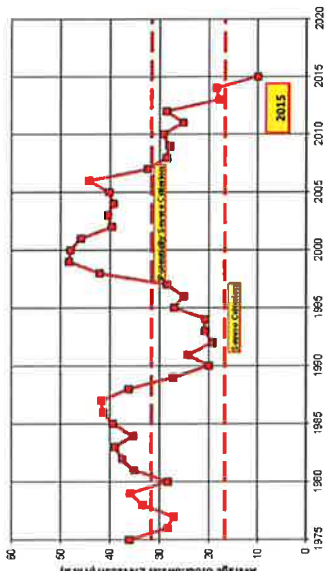
Water Shortage Response and Management Plan

In Spring 2014, the Board implemented a Water Shortage Response Program which outlines the steps to be taken by the District during water shortages. The program has five stages.

On May 21, 2015, the Board declared a Stage III water shortage, urged customers to reduce their usage by 30%, and halted all new applications for service. Over the past year, overall District pumping has decreased an average of 32% thanks to the hard work of customers!

As more groundwater data is presented, the need for increased conservation may be necessary. Importing more supplemental water and cutting water use is critical for overall basin health and to keep groundwater levels from falling below sea level, possibly causing a condition that could contaminate the water supply. The District is preparing to make critical decisions, if necessary, in the coming months in order to protect our water supply.

More on page 2.



Last Year Groundwater Levels Fell Below "Severe Level."

Nipomo Community Services District

148 S. Wilson St, PO Box 326, Nipomo, CA 93444 | 805-929-1133 | info@ncsd.ca.gov | www.ncsd.ca.gov

Ensuring Water Supply Reliability for Nipomo

Drought continued...

What to Expect in the Coming Months

The Nipomo Mesa Management Area (NMMA) Technical Group is scheduled to present results of the Spring 2016 groundwater levels (Key Wells Index) to the Board in June. At that time, the Board will respond in accordance with its Water Shortage Response & Management Plan. Worse case conditions would require a 50% reduction in groundwater pumping and could require special drought rates and other conservation measures.

The Good News

Since the arrival of Supplemental Water in July 2015, the District has reduced groundwater pumping by an average of 47%. This has significant impact on groundwater production and the overall health of the basin.

The District is currently constructing Phase IIA of the Supplemental Water Project which includes a 500,000 gallon reservoir for the importation of up to 800 AFY of water from the City of Santa Maria. The Project is scheduled to be completed by January 2017.

With supplemental water and the community's current conservation level, the District could meet its 50% reduction goal if the Board does declare a Stage IV (4) water shortage. Watch for more information in the coming months.

2015 Urban Water Management Plan Update

Every five years, the California Department of Water Resources (DWR) requires that water suppliers like the Nipomo CSD, update its Urban Water Management Plan (UWMP).

UWMPs are prepared by California's urban water suppliers to support their long-term resource planning, and ensure adequate water supplies are available to meet existing and future water demands.

The District is partnering with an engineering firm and local agencies to prepare the Plan. Preparation of the Plan includes analysis of projected population growth, current and future water demands, as well as water supply and pumping data.

The District's Board will hear a presentation of the Plan and solicit public comments during a Public Hearing at its May 25, 2016 Regular Board meeting. Adoption of the Plan is scheduled for June 8, 2016.

A public draft is currently available for review at the District office and on the District website.



Answers to Frequently Asked Questions

What rebates are available?

- NCS&D offers a high-efficiency clothes washer rebate of \$75. Applications can be found on the District's website at www.ncsd.ca.gov or in the office.
- NEW SLO County now offers a turf replacement rebate. Call 781-5600 for more information. SLO County also offers various rebates including a toilet rebate. More information can be found on their website at www.slocounty.ca.gov
- The State of California is offering a turf replacement rebate and a toilet rebate. Applications for both can be completed on their website at www.saveourwaterrebates.org

Conservation Still Needed

The District's conservation efforts remain steady and exceed the State's mandated 28% reduction.

In April, the District produced 154 acre feet or about 50 Million gallons of water to meet customer demand. This equates to a 31.3% reduction in overall production compared to April 2013. Additionally, thanks to the arrival of supplemental water last July, groundwater pumping during April was 50.1% lower than the 5-year average for April!

With the continued drought and lack of rain, conservation remains very important. Customers should stay vigilant when it comes to water conservation and focus on using only the water they need. As always, saving water saves money!

For more conservation information and tips, visit the District's website at www.ncsd.ca.gov or on Facebook and Twitter (@NipomoCSD).

Focus Conservation Efforts

Outdoors

- Cut down watering of landscapes. Most water usage is outdoors, it's OK to have brown spots in your lawn. The lawn will come back.
- Check irrigation system timers to insure settings are correct and watering times are minimized.
- Check for irrigation system leaks and overspray.

NOTICE

Your Utility Billing Account Number Has Changed

If using your bank's bill-pay service, please ensure that this new account number is changed when scheduling a payment.

TOP OF BILL UTILITY SERVICE BILL EXAMPLE

Account Number	AMOUNT DUE
99-9999-00	\$1,000.00
DUE BY 4:30 PM ON	6/5/2016
Service Address	
148 S WILSON	

BILL DUE UPON PRESENTATION

New Billing Software

The District is currently transitioning its billing software to a more modern system, allowing the District to better serve its customers. As more features become available, customers will be notified.

Beginning with the May/June bills, customers will see a new water and sewer bill format.

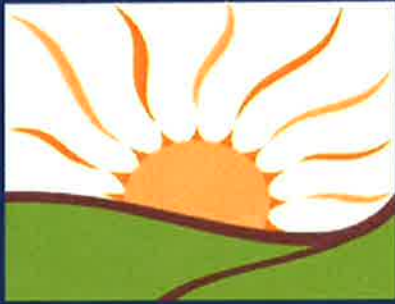
Additionally, due to the new software, customers will now have a new account number (see example to the right). Please make note of this new account number once you receive your bill. If using your bank's bill-pay service, please ensure that this new account number is changed when scheduling a payment.

Watch for more information on the additional billing services offered.

To view more information and an example of the new bill, visit the District's website at www.ncsd.ca.gov.

Jessica Matson

From: Nipomo Chamber of Commerce <info@nipomochamber.org>
Sent: Tuesday, May 31, 2016 3:59 PM
To: Jessica Matson
Subject: Weekly News - May 31, 2016



Nipomo
CHAMBER OF
COMMERCE



Dave Nilsen
Chamber President
Obispo Wealth Management

Weekly News

May 31, 2016

Nipomo Chamber of Commerce

June Mixer

Thursday, June 9th
5:00-7:00pm

Healing Touch Day Spa
180 Mary Ave.
Nipomo

Eat, Drink & Mix!

Save The Date
Vendor Applications Available Soon!

For Info Contact:

Amber Wilson
Executive Director
amber@nipomochamber.org

Chamber Hours

Monday through Friday
9 am to 5 pm

239 W. Tefft St.
Nipomo, CA 93444

Office: 805.929.1583
Fax: 805.929.5835

info@nipomochamber.org

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Nipomo Recreation



Please "Like" us at:



You can also follow us on Twitter at:

Follow us on [twitter](#)

You'll be able to keep up on all the upcoming events, see pictures of past events and network with other "Fans" of our page!

Executive Board

Dave Nilsen, Obispo Wealth Management - President
 Diane Malvarose, Nipomo Properties - Vice President
 Richard Malvarose, Nipomo Properties - Immediate Past President
 Mary Mylan, Rabobank - Treasurer
 Sharon Nevitt, Sierra Pacific Mortgage - Secretary
 Amber Wilson - Executive Director

Board of Directors

Janet Gaussoin, California Chiropractic
 Ron Smith, Smith's Alarm's & Electronics
 Patrick Raymond, Raymond & Associates

Ambassadors

Scott Haigwood, Keller Williams Realty - Chief Ambassador
 Sean Schuur - Sure Mortgage Solutions
 Kimberley Victor - Mary Kay Cosmetics
 Sharon Nevitt - Sierra Pacific Mortgage
 Richard Malvarose - Nipomo Properties
 Kimberly Corbin - Corbin Realty
 Jenna Corbin - Corbin Realty

Press Release Log 2016

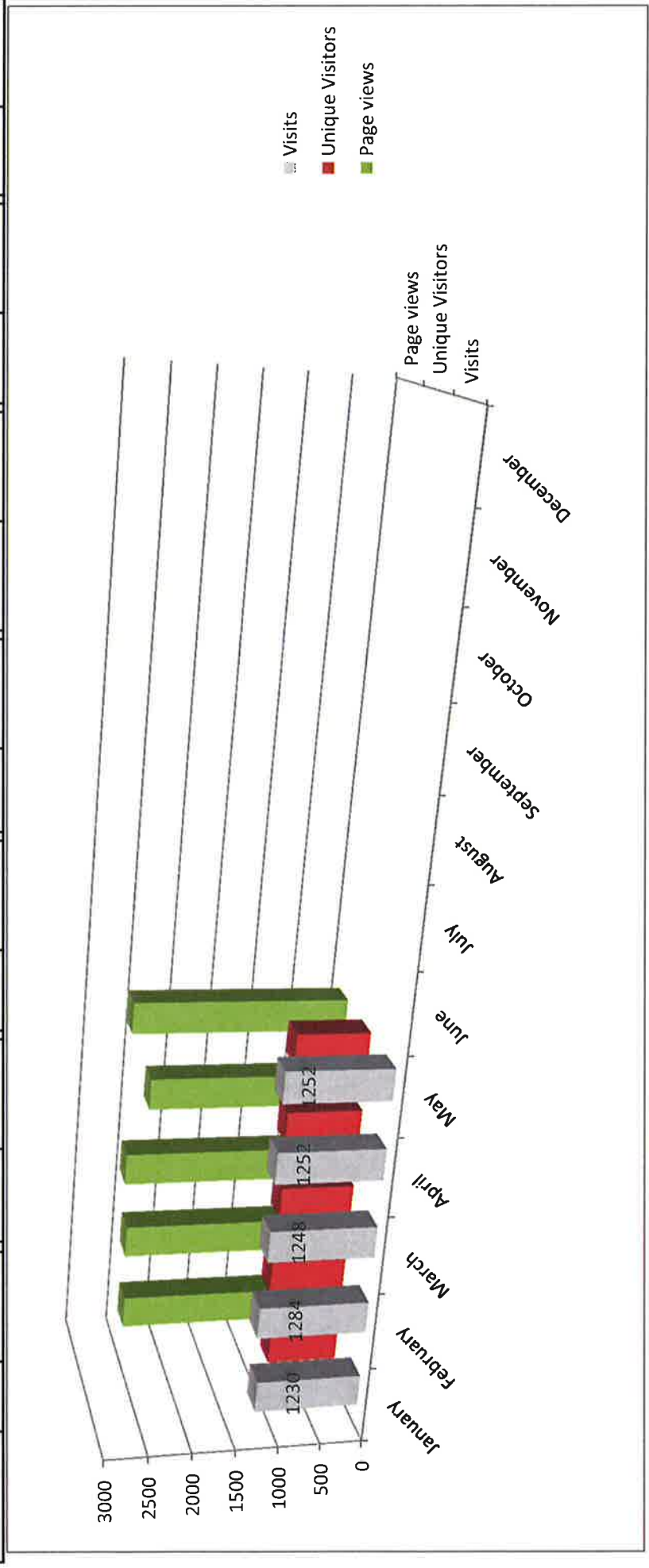
Date of PR	Title	Date Sent to Media	Date Placed On Website	Media Pub	Date PR Published	Media Published	Date PR Published	Media Published	Date PR Published
1/15/2016	NCSD Board of Directors Recognize Nipomo Students for Efforts in Conservation Poster Contest	1/15/2016	1/15/2016	Adobe	1/21/2016	SM Times	2/6/2016		
1/15/2016	District Awards Grant Funds for Continued Solid Waste Removal to Nipomo Chamber of Commerce	1/15/2016	1/15/2016	Adobe	1/21/2016				
1/28/2016	Board Authorizes Bidding for Supplemental Water Project Joshua Road Pump Station Reservoir	1/28/2016	1/28/2016	Tribune	2/8/2016				
2/9/2016	Nipomo CSD Supplemental Water Project Receives Project of the Year Award	2/9/2016	2/9/2016	Adobe	2/9/2016	SM Times	2/12/2016	Tribune	2/15/2016
3/10/2016	Board Awards Contract for Supplemental Water Project Joshua Road Pump Station Reservoir	3/10/2016	3/10/2016	Tribune	3/10/2016	BC Water News	3/11/2016	Adobe	3/14/2016

Press Release Log 2016

Date of PR	Title	Date Sent to Media	Date Placed On Website	Media Pub	Date PR Published	Media Published	Date PR Published	Media Published	Date PR Published	Media Published	Date PR Published
4/29/2016	Board Moves Forward with Completion of Blacklake Sewer Master Plan	4/29/2016	4/29/2016								
5/17/2016	NCSD 2015 Urban Water Management Plan (UWMP)	5/17/2016	5/17/2016	Adobe	5/18/2016						
6/3/2016	NCSD 2015 Urban Water Management Plan (UWMP) Scheduled for Adoption	6/3/2016	6/3/2016								

Website Traffic Summary

2016	Visits	Chg from Prev Mo	Unique Visitors	Chg from Prev Mo	Page views	Chg from Prev Mo	Pages/ Visit	Chg from Prev Mo	Avg. Visit Duration	Chg from Prev Mo	Bounce Rate	Chg from Prev Mo	% New Visits	Chg from Prev Mo
January	1230		836		2426		1.97		0:01:31		57.48%		54.96%	
February	1284	4.39%	902	7.89%	2457	1.28%	1.91	-3.05%	0:01:20	-12.09%	57.09%	-0.68%	56.93%	3.58%
March	1248	-2.80%	871	-3.44%	2518	2.48%	2.02	5.76%	0:01:28	10.00%	59.21%	3.71%	56.25%	-1.19%
April	1252	0.32%	891	2.30%	2292	-8.98%	1.83	-9.41%	0:01:26	-2.27%	60.54%	2.25%	59.27%	5.37%
May	1252	0.00%	868	-2.58%	2556	11.52%	2.04	11.48%	0:01:30	4.65%	54.15%	-10.56%	57.67%	-2.70%
June														
July														
August														
September														
October														
November														
December														



2016 Facebook Summary

FACEBOOK

Week	New Users	Comment Likes	Comment Shares	User Posts	*Content Views	Most Popular Post
2015	56					
12/4/15 - 1/7/16 (35 days)	1	5	0	2	640	Still have your tree? Beginning the week of Jan 4th-8th on your garbage service day, South County Sanitary will remove your Christmas tree for free. Place in your green waste bin or on your curb. (208 views)
1/8/16 - 1/21/16 (14 days)	4	1	0	1	166	There's a lot of rain coming down in #Nipomo right now. Reminder to turn off those sprinklers! (42 views)
1/22/16 - 2/4/16 (14 days)	1	11	0	1	294	Thank you to the Nipomo Chamber of Commerce for presenting the District with the Keeping #Nipomo Clean Award at tonight's 2016 Installation dinner. (106 views)
2/5/16 - 2/18/16 (14 days)	1	9	0	1	396	Thank you for the article, SLO Tribune! Nipomo pipeline project gets public works award (217 views)
2/19/16 - 3/3/16 (14 days)	0	6	2	1	171	In addition to the State's turf replacement rebate, the San Luis Obispo County Planning and Building Department has implemented a Cash-for-Grass program for #Nipomo homeowners. (32 views)
3/4/16 - 4/7/16	1	7	0	0	383	Did you know leaky toilets often go undetected and can be big water wasters inside. The District has tabs you can use to test your toilets. #FixALeakWeek (38 views)
4/8/16 - 4/21/16 (14 days)	0	0	0	0	129	The trash company's spring clean-up week is coming! See below for more information. (26 views)

2016 Facebook Summary

Week	New Users	Comment Likes	Comment Shares	User Posts	*Content Views	Most Popular Post
4/22/16 - 5/5/16 (14 days)	2	5	0	0	148	Great #conservation efforts once again, #Nipomo! (41 views)
5/6/16 - 5/19/16 (14 days)	2	3	0	0	136	Overall District pumping was down 31.3% for April! Thanks to Supplemental Water, groundwater pumping was down 50.1%! Keep saving, #Nipomo! #savewater #savewatersavemoney (36 views)
5/20/16 - 6/2/16 (14 days)	1	1	0	0	108	Happy Memorial Day! Just a reminder that the office is closed today and will re-open tomorrow at 8AM. (28 views)

2016 Twitter Summary

TWITTER

Week	List Growth (Followers)	Re-tweets (shared)	Mentions/Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Most Popular Post
2015	125					
12/4/15 - 1/7/16 (35 days)	8	8	6	36	3,200	Remember to turn those sprinklers off for at least 48 hrs after significant rainfall. http://fb.me/7EEVnXFAd (199 views) UPDATE: More sandbags have arrived at the District office. Sand is available near the back parking lot off Dana St. http://fb.me/2argHbmZ (181 views)
1/8/16 - 1/21/16 (14 days)	5	0	2	4	587	There's a lot of rain coming down in #Nipomo right now. Reminder: turn off those sprinklers! http://fb.me/7x43wCsoZ (55 views)
1/22/16 - 2/4/16 (14 days)	4	2	1	8	931	The Agenda and Packet for the January 27th Regular Board Meeting has been posted on the District website.... http://fb.me/7Cdg9BLVk (128 views)
2/5/16 - 2/18/16 (14 days)	4	3	2	3	862	Agenda and Packet for the February 10, 2016 Regular Board Meeting has been posted on the District's website.... http://fb.me/3q6CPXrEv (230 views)
2/19/16 - 3/3/16 (14 days)	4	4	4	0	1,000	Thank you @bradpomerance for having #Nipomo CSD Director Eby on #CharterLocalEdition recently! https://youtu.be/2_oIBKMY5OE (209 views)
3/4/16 - 4/7/16 (35 days)	7	4	10	7	2,200	El Nino is hitting hard in many areas! Don't forget to turn off those sprinklers! Also, the District has sandbags... http://fb.me/5acq1c97d (301 views)

2016 Twitter Summary

TWITTER

Week	List Growth (Followers)	Re-tweets (shared)	Mentions/Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Most Popular Post
4/8/16 - 4/21/16 (14 days)	3	5	3	4	1,300	Agenda and Board Packet for the April 13th Regular Board Meeting has been posted on the District's website.... http://fb.me/4BVQxFYau (188 views)
4/22/16 - 5/5/16 (14 days)	1	6	7	5	1,700	#Nipomo CSD Board Moves Forward with Completion of #Blacklake Sewer Master Plan. http://www.ncsd.ca.gov http://fb.me/11htxkf7 (232 views)
5/6/16 - 5/19/16 (14 days)	6	1	1	8	1,800	Agenda and Packet for the May 11th Regular Board Meeting has been posted on the District's website. http://ncsd.ca.gov (83 views)
5/20/16 - 6/2/16 (14 days)	2	0	0	2	1,700	Public Hearing for the #Nipomo CSD 2015 Urban Water Management Plan begins at 9 AM this morning. Presentation is... http://fb.me/4DAHCr93P (88 views)

June 8, 2016

ITEM F

ATTACHMENT B



148 S WILSON ST
 PO BOX 326
 NIPOMO, CA 93444
 (805) 929-1133
 www.ncsd.ca.gov

UTILITY SERVICE BILL

Account Number	AMOUNT DUE
99-9999-00	\$197.35
DUE BY 4:30 PM ON	6/5/2016
Service Address	
123 ANY ST	

"BILL DUE UPON PRESENTATION"



JANE DOE
 123 ANY ST
 NIPOMO, CA 93444

NIPOMO COMMUNITY SERVICES DISTRICT
 148 S WILSON ST
 PO BOX 326
 NIPOMO, CA 93444

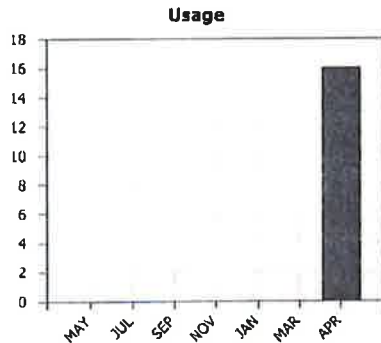
DETACH AND RETURN ABOVE PORTION WITH YOUR PAYMENT, RETAIN LOWER PORTION FOR YOUR RECORDS

NIPOMO COMMUNITY SERVICES DISTRICT * UTILITY SERVICE BILL

148 S WILSON ST, PO BOX 326, NIPOMO, CA 93444, (805) 929-1133

BILL DUE UPON PRESENTATION

Name		Service Address			Account Number	
JANE DOE		123 ANY ST			99-9999-00	
Status	Service Dates			Bill Date	DUE BY 4:30 PM ON	Penalty Date
	From	To	# Days			
Active	2/29/2016	4/30/2016	61	5/10/2016	6/5/2016	6/6/2016



CURRENT READING	PREVIOUS READING	USAGE
247	231	16

PREVIOUS BALANCE	\$184.78
PAYMENTS	\$184.78-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
PAST DUE AMOUNT	\$0.00
WATER SERVICE	44.92
WATER USE	37.92
SUP WTR FIXED CHG	13.20
SUP WATER VOLUME CHG	12.38
SEWER	88.93
CURRENT BILL	\$197.35
AMOUNT DUE	\$197.35

A LATE FEE OF \$19.73 WILL BE ADDED TO YOUR ACCOUNT IF YOUR PAYMENT IS NOT RECEIVED ON OR BEFORE 4:30 PM ON 06/05/16.

See Reverse Side