

TO: BOARD OF DIRECTORS

FROM: MARIO IGLESIAS  
GENERAL MANAGER



DATE: June 17, 2016

## AGENDA ITEM

### F

JUNE 22, 2016

## GENERAL MANAGER'S REPORT (Amended Report)

### ITEM

Standing report to your Honorable Board -- *Period covered by this report is June 4, 2016 through June 17, 2016.*

### DISTRICT BUSINESS

#### Administrative

The District encourages residents to provide reports of any observed water waste. Staff follows up each report with phone calls and written notice to customers when warranted.

#### **Office Activities**

	May-16	Year-to-Date
Reports of water waste followed up on	0	4
Accounts with abnormally high water usage	107*	159
Leak Adjustments	0	11
Amount	\$0	\$2,370

\*May saw an increase in accounts with abnormally high water usage. There is no apparent reason for the increase in high water usage.

#### Water Resources

##### **1) Total Production (AF)**

	May-16	Year to date Jul-May 2016
Groundwater Production <sup>1</sup>	128.6	1,021.6
Supplemental Water Imported <sup>2</sup>	56.5	597.6
Total Production	185.1	1,619.2

- 1,021.6 acer feet ("acft") of water was pumped from the groundwater basin by the District's wells.
- To meet the District's target of bringing a minimum of 645 acre-feet of supplemental water into the community for fiscal year 2015-16, the District must maintain an average of 53.75 acre-feet/month. Table 1 – Total Production shows the District imported 56.5 acft in May, bringing the YTD total to 597.6 acft through the SWP. For the remaining month of the fiscal

year, the District will import approximately 55 acft. By doing so, the District will exceed the goal of 645 acft of imported supplemental water for the fiscal year by approximately 7 acft.

**2) Production verse State Reduction Target for 2016 (AF)**

	May-16	Year-to-Date Jul-May 2016
Total Production for FY 2015-16	185.1	1,619.2
Total Production for 2013	<u>265.4</u>	<u>2,373.4</u>
Reduction	<u>-80.36</u>	<u>-754.17</u>
Percentage Reduction	30.3%	31.8%
State Reduction Mandate	<u>28.0%</u>	<u>28.0%</u>
Difference in Percent Reduction vs. Targeted Reduction	<u>2.3%</u>	<u>3.8%</u>

The District's State-mandated reduction goal is 28% month to month and cumulative. The community exceeded the State-mandated reduction goal by 2.3% for the month of May, and the cumulative by 3.8%.

**3) Production versus NMMA Reduction Target for the Period**

	May-16	Year-to-Date
Total Production for 2016	185.1	1,619.2
Average Production for 2009-2013	<u>261.6</u>	<u>2,269.7</u>
Reduction	<u>-76.57</u>	<u>-650.54</u>
Percentage Reduction	29.3%	28.7%
Target Reduction per NMMA	<u>30.0%</u>	<u>30.0%</u>
Difference in Percent Reduction vs. Targeted Reduction	<u>-0.7%</u>	<u>-1.3%</u>

Due to the Spring 2015 Key Wells Index results, NMMA public water purveyors (NCSD, Golden State WC, and Woodlands Mutual WC) are required to reduce groundwater production by 30%. The District remains in Stage III Shortage conditions.

**4) GW Only Production versus NMMA reduction target for the period**

	May-16	Year-to-Date
Total GW Production for FY 2015-16	128.6	1,021.6
Average GW Production for 2009-2013	<u>261.6</u>	<u>2,269.7</u>
Reduction	<u>-133.04</u>	<u>-1,248.2</u>
GW Reduction Percentage	<u>51%</u>	<u>55%</u>

**5) NCSD GW Reduction (NCSD GW Well Production plus Purveyor Credit)**

	May-16	Year-to-Date
NCSD GW Well Production	128.6	1,021.6
Purveyor Customer Credit (33.3% of Import Water)	18.0	191.0
NCSD Total Calculated GW Production	146.6	1,212.6
Average GW Production for 2009-2013	261.6	2,269.7
NCSD Percentage of GW Reduction	44%	47%

**Rainfall Gauge**

Rainfall Summary (in inches) <b>Rainfall Not Reported for May or June</b>	Nipomo East (Dana Hills Reservoirs)	Nipomo South (Southland Plant)
April 2016 Total	0.39	0.32
July through April Seasonal Total	12.12	9.57
Average Year	18	16

The rainfall gauge readings are from San Luis Obispo County's two rain gauges in the NCSD area.

**Safety Program**

- No accidents or incidents to report.

**Public Outreach**

- The following Public Outreach Program materials are attached:
  - A summary of recent outreach and education activities
    - District related outreach, advertising and news coverage
    - Press release log
    - Social media traffic summary and website statistics

**Other Items and News of Interest**

There are no other items for June 2016.

**Supplemental Water Capacity Accounting**

The District is not currently accepting applications for new water service. No change from the previous report.

<b>Supplemental Water Available for Allocation</b>	500 AFY
<b>Supplemental Water Reserved (Will Serve Letter Issued)</b>	-5.8 AFY
<b>Subtotal Net Supplemental Water Available for Allocation</b>	494.2 AFY
<b>Supplemental Water Assigned (Intent-to-Serve Issued)</b>	-206.3 AFY
<b>Total Remaining Supplemental Water Available for Allocation</b>	<b>287.9 AFY</b>

NOTE: 206.3 AFY of water reservations represents approximately \$3.2 million in potential Supplemental Water Capacity Charges.

**Connection Report**

May accounting figures were unavailable due to the Utility Billing software upgrade. May figures will be reported in the General Manager's Report when they become available.

**Nipomo Community Services District  
Water and Sewer Connections**

**END OF MONTH REPORT**

	<b>JAN-15</b>	<b>FEB-15</b>	<b>MAR-15</b>	<b>APR-15</b>
Water Connections (Total)	4344	4349	4349	4349
Sewer Connections (Total)	3131	3136	3136	3136
Meters turned off (Non-payment)	14	14	9	12
Meters off (Vacant)	37	39	44	42
Sewer Connections off (Vacant)	6	8	12	8
New Water Connections	7	5	0	0
New Sewer Connection	8	5	0	0
Galaxy & PSHH at Orchard and Division Sewer Connections billed to the County	468	468	468	468

**Meetings (June 4 through June 17)**

*Meetings Attended (telephonically or in person):*

- June 6, Water Board Conference Call – New Report Requirements
- June 7, Public Information Program Director
- June 8, Regular Board Meeting
- June 9, Dana Adobe Fire Service
- June 9, Management Team
- June 10, Quarterly All-hands Meeting
- June 10, General Council Seitz
- June 13, Heal Court Hearing

- *June 14, Public Information Program Director*
- *June 14, Tuckfield - Rate Study*
- *June 14, Board Officers*
- *June 15, Operations/Admin Coordination*
- *June 15, Nipomo Rotary*
- *June 16, ASCE Awards Luncheon*
- *June 16, CSDA Field Meet*
- *June 17, NMMA Purveyor Managers*
- *June 17, Mashayekan – Customer Review*
- *June 17, Wagoner – Meter Test*

*Meetings Scheduled (June 20 through June 24):*

- *June 21, Public Information Program Director*
- *June 21, LAFCO – Site Review*
- *June 22, Regular Board Meeting*
- *June 22, Nipomo Rotary*
- *June 23, Nipomo Chamber of Commerce - Present*
- *June 23, Management Team*
- *June 24, Seitz – General Counsel*
- *June 24, Countywide Water Action Team*

**RECOMMENDATION**

Staff seeks direction and input from your Honorable Board

**ATTACHMENTS**

- A. NCSD Outreach Summary

June 22, 2016

ITEM F

ATTACHMENT A

**NCSO Outreach Summary  
June 2016**

<b>Date Started</b>	<b>Outreach</b>	<b>Description</b>	<b>Status</b>	<b>Date Completed</b>
2/2/2016	Blacklake Outreach	Outreach plan for Blacklake Master Plan	In Draft	
3/2/2016	Blacklake Outreach	Key messaging for Blacklake Master Plan/Assessment	In Draft	
5/4/2016	Community Outreach	Materials/Preparation for NCC Spring Faire 5/21	Complete	5/21/2016
5/23/2016	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	5/23/2016
5/11/2016	Notices	Notices of June 8th Public Hearing in local papers	Complete	5/25/2016
5/4/2016	District Newsletter	2016 2nd quarter newsletter for May distribution	Complete	5/26/2016
5/31/2016	Chamber Newsletter	Conservation ad for Chamber of Commerce June newsletter	Complete	5/31/2016
* 5/31/2016	Ad	Conservation ad in 6/3 Adobe	Complete	5/31/2016
5/31/2016	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	5/31/2016
5/31/2016	Charter TV	Preparation for GM's Charter TV Interview	Complete	6/1/2016
5/20/2016	Social Media	Content posting	Complete	6/2/2016
5/20/2016	Website Updates	Home page; minutes; packets; newsletter; etc	Complete	6/2/2016
6/2/2016	Press Release	NCSO 2015 Urban Water Management Plan (UWMP) Scheduled for Adoption	Complete	6/3/2016
* 6/6/2016	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	6/6/2016
* 4/19/2016	Website Update	Interactive example of new bill for website	Complete	6/10/2016
* 6/13/2016	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	6/13/2016
* 6/13/2016	Ad	Conservation ad in 6/17 Adobe	Complete	6/13/2016
* 6/13/2016	District E-Newsletter	June E-Newsletter	Complete	6/13/2016
* 4/1/2016	SB 272	Catalog of District Enterprise Systems in accordance with SB272	Complete	6/14/2016
6/3/2016	Social Media	Content posting	Complete	6/16/2016

**NCSO Outreach Summary  
June 2016**

<b>Date Started</b>	<b>Outreach</b>	<b>Description</b>	<b>Status</b>	<b>Date Completed</b>
6/3/2016	Website Updates	Home page; minutes; packets; newsletter; bill inserts archive; etc	Complete	6/16/2016
6/16/2016	Outreach	Meet & greet/coordination with CSDA Public Affairs Field Rep	Complete	6/16/2016
6/2/2016	Water Quality Report	Completion of 2015 Consumer Confidence Report	In Progress	
6/16/2016	Manager's Column	Article for Manager's Column in Adobe Press, pub date 5/27	In Progress	

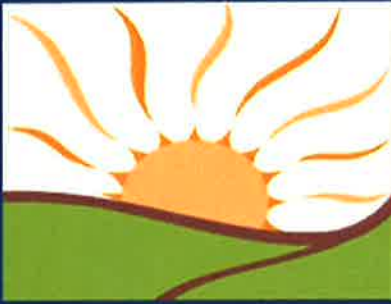
\* Included in Packet





Jessica Matson

**From:** Nipomo Chamber of Commerce <info@nipomochamber.org>  
**Sent:** Monday, June 06, 2016 3:31 PM  
**To:** Jessica Matson  
**Subject:** Weekly News - June 6, 2016



**Nipomo**  
CHAMBER OF  
COMMERCE



Dave Nilsen  
Chamber President  
Obispo Wealth Management

Weekly News

June 6, 2016

*Nipomo Chamber of Commerce*

## June Mixer

*Thursday, June 9th  
5:00-7:00pm*

*Healing Touch Day Spa  
180 Mary Ave.  
Nipomo*

*Eat, Drink & Mix!*

***Vendor Applications Available!  
Click Link Below***

### For Info Contact:

Amber Wilson  
Executive Director  
[amber@nipomochamber.org](mailto:amber@nipomochamber.org)

### Chamber Hours

Monday through Friday  
9 am to 5 pm

239 W. Tefft St.  
Nipomo, CA 93444

Office: 805.929.1583  
Fax: 805.929.5835

[info@nipomochamber.org](mailto:info@nipomochamber.org)

### Platinum Sponsor

***Healing Touch  
Day Spa***

### President's Circle Sponsors

**Community Health  
Centers**

**Nipomo Recreation**



# 2016 October Festival Vendor Application

**October 15th-16th**  
**Nipomo Regional Park**

*Tickets For Sale at your  
Nipomo Chamber of Commerce!*  
239 W. Tefft St.  
929-1583



**BBQ FUNDRAISER**  
MINER'S  
PARKING LOT 

**JUNE 12TH, 2016**  
**11:00AM - 3:00PM**

*This ticket good for one meal:*  
Includes steak sandwich, chips, and beverage



**Water bill high? Check for leaks.**  
Fixing leaks can save thousands of gallons.

**SAVE WATER, SAVE MONEY!**

For tips go to our website: [www.ncsd.ca.gov](http://www.ncsd.ca.gov) or social media   /NipomoCSD



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[Rabobank](#)

Major

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[CoastHills](#)

[Phillips 66 Santa  
Maria](#)

[Rotary Club of  
Nipomo](#)

[Nipomo Properties](#)

[The Monarch Club](#)

[Obispo Wealth  
Management](#)

Interactive New Bill Example on District Website



148 S WILSON ST  
 PO BOX 326  
 NIPOMO, CA 93444  
 (805) 929-1133  
 www.ncsd.ca.gov

UTILITY SERVICE BILL	
Account Number	AMOUNT DUE
99-9999-00	\$197.35
DUE BY 4:30 PM ON	6/5/2016
Service Address	
123 ANY ST	

"BILL DUE UPON PRESENTATION"



JANE DOE  
 123 ANY ST  
 NIPOMO, CA 93444

NIPOMO COMMUNITY SERVICES DISTRICT  
 148 S WILSON ST  
 PO BOX 326

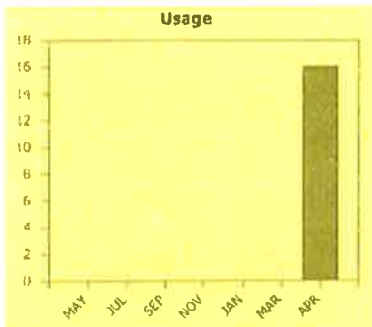
DETACH AND RETURN ABOVE PORTION WITH YOUR PAYMENT, R

NIPOMO COMMUNITY SERVICES DISTRICT  
 148 S WILSON ST, PO BOX 326, NIPOMO, CA 93444  
 \*\*BILL DUE UPON PRESENTATION

**Due Date**

All payments are due by 4:30 PM on the due date. After 4:30 PM late fees will be added to the account. When a due date falls on a weekend or holiday, payments are due by 4:30 PM the following business day.

Name	Service Address	Account Number			
JANE DOE	123 ANY ST	99-9999-00			
Status	Service Dates		Bill Date	DUE BY 4:30 PM ON	Penalty Date
Active	From	To	# Days		
	2/29/2016	4/30/2016	61	5/10/2016	6/5/2016



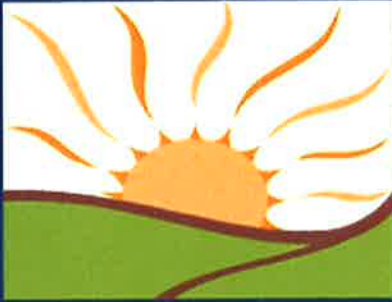
CURRENT READING	PREVIOUS READING	USAGE
247	231	16

PREVIOUS BALANCE	\$184.78
PAYMENTS	\$184.78-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
PAST DUE AMOUNT	\$0.00

WATER SERVICE	44.92
WATER USE	37.92
SUP WTR FIXED CHG	13.20
SUP WATER VOLUME CHG	12.38
SEWER	88.93
<b>CURRENT BILL</b>	<b>\$197.35</b>
<b>AMOUNT DUE</b>	<b>\$197.35</b>

**Jessica Matson**

**From:** Nipomo Chamber of Commerce <info@nipomochamber.org>  
**Sent:** Tuesday, June 14, 2016 3:22 PM  
**To:** Jessica Matson  
**Subject:** Weekly News - June 14, 2016



**Nipomo**  
CHAMBER OF  
COMMERCE



Dave Nilsen  
Chamber President  
Obispo Wealth Management

**Weekly News**

**June 14, 2016**

*Nipomo Chamber of Commerce*

## *June Luncheon*

*Thursday, June 23rd  
11:45-1:00pm*

*Blacklake Golf Resort  
1490 Golf Course Ln  
Nipomo*

*Menu Selection  
Chicken Salad Sandwich w/Fries  
or  
Cobb Salad*

*Please RSVP with menu selection to 929-1583  
or email [amber@nipomochamber.org](mailto:amber@nipomochamber.org)*

### **For Info Contact:**

Amber Wilson  
Executive Director  
[amber@nipomochamber.org](mailto:amber@nipomochamber.org)

### **Chamber Hours**

Monday through Friday  
9 am to 5 pm

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Office: 805.929.1583

Fax: 805.929.5835

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### **Platinum Sponsor**

*Healing Touch  
Day Spa*

### **President's Circle Sponsors**

**Community Health  
Centers**

**Nipomo Recreation**





Please "Like" us at:



You can also follow us on Twitter at:

Follow us on [twitter](#)

You'll be able to keep up on all the upcoming events, see pictures of past events and network with other "Fans" of our page!

**Executive Board**

- Dave Nilsen, Obispo Wealth Management - President
- Diane Malvarose, Nipomo Properties - Vice President
- Richard Malvarose, Nipomo Properties - Immediate Past President
- Mary Mylan, Rabobank - Treasurer
- Sharon Nevitt, Sierra Pacific Mortgage - Secretary
- Amber Wilson - Executive Director

**Board of Directors**

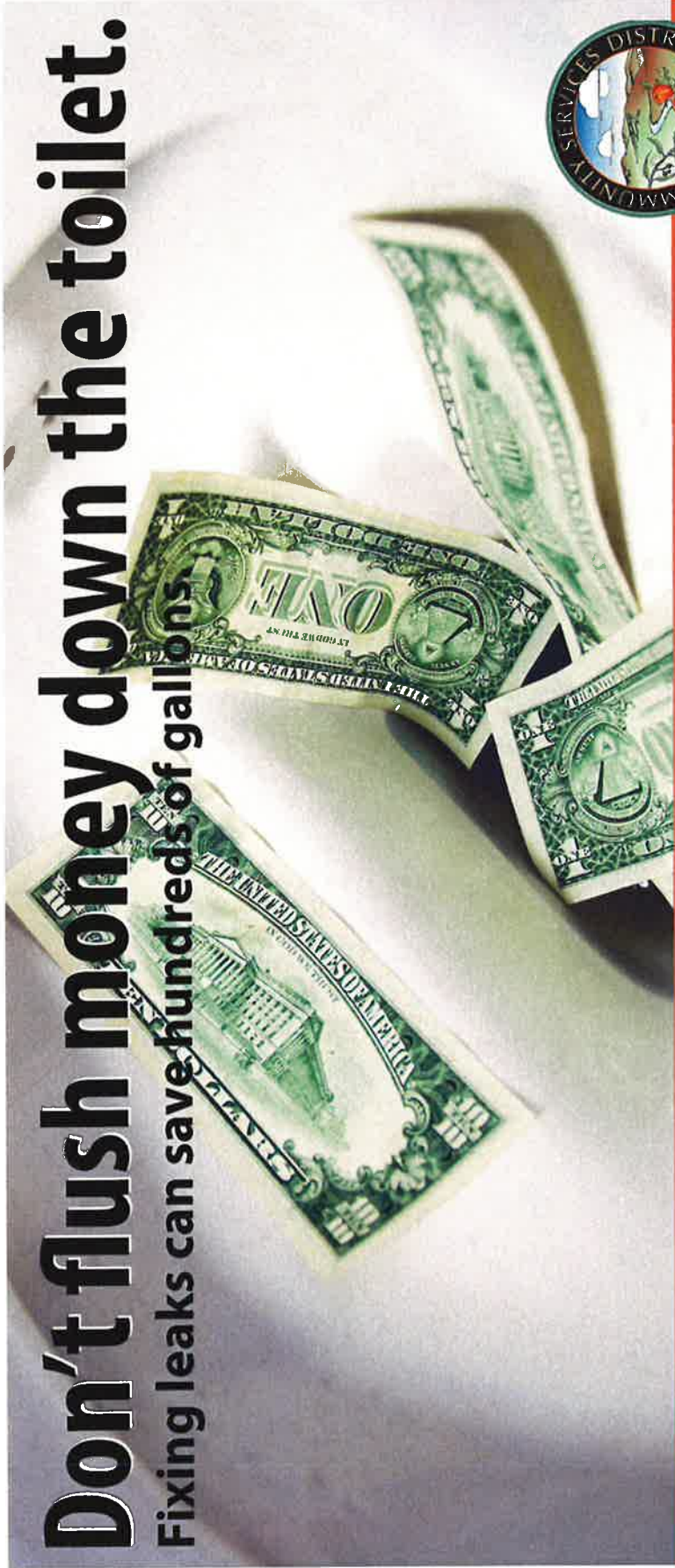
- Janet Gaussoin, California Chiropractic
- Ron Smith, Smith's Alarm's & Electronics
- Patrick Raymond, Raymond & Associates

**Ambassadors**

- Scott Haigwood, Keller Williams Realty - Chief Ambassador
- Sean Schuur - Sure Mortgage Solutions
- Kimberley Victor - Mary Kay Cosmetics
- Sharon Nevitt - Sierra Pacific Mortgage
- Richard Malvarose - Nipomo Properties
- Kimberly Corbin - Corbin Realty
- Jenna Corbin - Corbin Realty

# Don't flush money down the toilet.

Fixing leaks can save hundreds of gallons



## SAVE WATER, SAVE MONEY!

For tips go to our website: [www.ncsd.ca.gov](http://www.ncsd.ca.gov) or social media   [/NipomoCSD](https://twitter.com/NipomoCSD)



Nipomo Community  
Services District

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Monday, June 13, 2016

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# Nipomo Community Services District

Important Information from Nipomo Community Services District • Issue 14

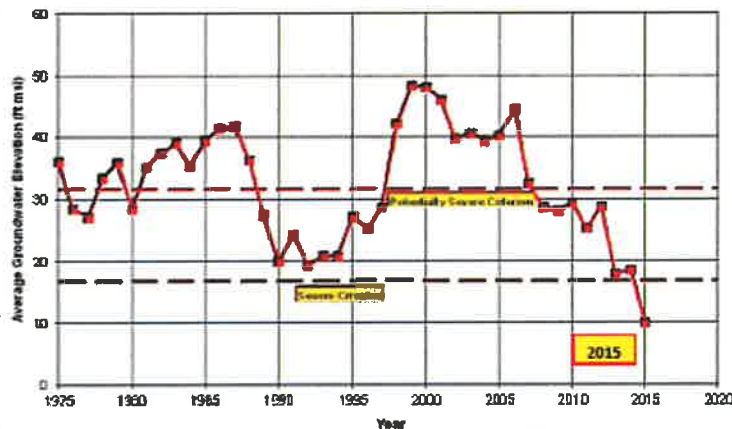
## Uncertain Times as Drought Continues District prepares for continued water shortage conditions

With spring coming to a close, measurements from area key wells are being gathered and analyzed. Data will show if Nipomo's groundwater table is still in a severe shortage status or if it has improved. In the coming months, the District may need to consider response options based on its Water Shortage Response and Management Plan.

### Water Shortage Response and Management Plan

In Spring 2014, the Board implemented a Water Shortage Response Program which outlines the steps to be taken by the District during water shortages. The program has five stages.

On May 21, 2015, the Board declared a Stage III water shortage, urged customers to reduce their usage by 30%, and halted all new applications for service. Over the past year, overall District pumping has decreased an average of 32% thanks to the hard work of customers!



**Last Year Groundwater Levels Fell Below  
"Severe Level."**

As more groundwater data is presented, the need for increased conservation may be necessary. Importing more supplemental water and cutting water use is critical for overall basin health and to keep groundwater levels from falling below sea level, possibly causing a condition that could contaminate the water supply. The District is preparing to make critical decisions, if necessary, in the coming months in order to protect our water supply.

More on page 2.

**Nipomo Community Services District**

148 S. Wilson St, PO Box 326, Nipomo, CA 93444 | 805-929-1133 | [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) | [www.ncsd.ca.gov](http://www.ncsd.ca.gov)

## Drought continued...

### What to Expect in the Coming Months

The Nipomo Mesa Management Area (NMMA) Technical Group is scheduled to present results of the Spring 2016 groundwater levels (Key Wells Index) to the Board in June. At that time, the Board will respond in accordance with its Water Shortage Response & Management Plan. Worst case conditions would require a 50% reduction in groundwater pumping and could require special drought rates and other conservation measures.

### The Good News

Since the arrival of Supplemental Water in July 2015, the District has reduced groundwater pumping by an average of 47%! This has significant impact on groundwater production and the overall health of the basin.

The District is currently constructing Phase IIA of the Supplemental Water Project which includes a 500,000 gallon reservoir for the importation of up to 800 AFY of water from the City of Santa Maria. The Project is scheduled to be completed by January 2017.

With supplemental water and the community's current conservation level, the District could meet its 50% reduction goal if the Board does declare a Stage IV (4) water shortage. Watch for more information in the coming months.

## 2015 Urban Water Management Plan Update

Every five years, the California Department of Water Resources (DWR) requires that water suppliers like the Nipomo CSD, update its Urban Water Management Plan (UWMP).

UWMPs are prepared by California's urban water suppliers to support their long-term resource planning, and ensure adequate water supplies are available to meet existing and future water demands.

The District is partnering with an engineering firm and local agencies to prepare the Plan. Preparation of the Plan includes analysis of projected population growth, current and future water demands, as well as water supply and pumping data.

The District's Board will hear a presentation of the Plan and solicit public comments during a Public Hearing at its May 25, 2016 Regular Board meeting. Adoption of the Plan is scheduled for June 8, 2016.

A public draft is currently available for review at the District office and on the District website.



### Answers to Frequently Asked Questions

#### What rebates are available?

- NCSO offers a high-efficiency clothes washer rebate of \$75. Applications can be found on the District's website at [www.ncsd.ca.gov](http://www.ncsd.ca.gov) or in the office.
- NEW SLO County now offers a turf replacement rebate. Call 781-5600 for more information. SLO County also offers various rebates including a toilet rebate. More information can be found on their website at [www.slocounty.ca.gov](http://www.slocounty.ca.gov)
- The State of California is offering a turf replacement rebate and a toilet rebate. Applications for both can be completed on their website at [www.saveourwaterrebates.org](http://www.saveourwaterrebates.org)

# Water Reliability for Nipomo

## Conservation Still Needed

The District's conservation efforts remain steady and exceed the State's mandated 28% reduction.

In April, the District produced 154 acre feet or about 50 Million gallons of water to meet customer demand. This equates to a 31.3% reduction in overall production compared to April 2013. Additionally, thanks to the arrival of supplemental water last July, groundwater pumping during April was 50.1% lower than the 5-year average for April!

With the continued drought and lack of rain, conservation remains very important. Customers should stay vigilant when it comes to water conservation and focus on using only the water they need. As always, saving water saves money!

For more conservation information and tips, visit the District's website at [www.ncsd.ca.gov](http://www.ncsd.ca.gov) or on Facebook and Twitter (@NipomoCSD).

### Focus Conservation Efforts

#### Outdoors

- Cut down watering of landscapes. Most water usage is outdoors. It's OK to have brown spots in your lawn. The lawn will come back.
- Check irrigation system timers to insure settings are correct and watering times are minimized.
- Check for irrigation system leaks and overspray.

## New Billing Software

The District is currently transitioning its billing software to a more modern system, allowing the District to better serve its customers. As more features become available, customers will be notified.

Beginning with the May/June bills, customers will see a new water and sewer bill format.

Additionally, due to the new software, customers will now have a new account number (see example to the right). Please make note of this new account number once you receive your bill. If using your bank's bill-pay service, please ensure that this new account number is changed when scheduling a payment.

Watch for more information on the additional billing services offered.

To view more information and an example of the new bill, visit the District's website at [www.ncsd.ca.gov](http://www.ncsd.ca.gov).

# NOTICE

## Your Utility Billing Account Number Has Changed

If using your bank's bill-pay service, please ensure that this new account number is changed when scheduling a payment.

**TOP OF BILL** UTILITY SERVICE BILL **EXAMPLE**

Account Number	AMOUNT DUE
99-9999-00	\$100.00
DUE BY 4:30 PM ON	6/5/2016
Service Address	
148 S WILSON	
"BILL DUE UPON PRESENTATION"	

Contact us at **805-929-1133** | [www.ncsd.ca.gov](http://www.ncsd.ca.gov) | [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov)



148 S. Wilson Ave.  
PO Box 326  
Nipomo, CA 93444

Presorted Standard  
US Postage Paid  
PRP Companies  
93401

## NIPOMO COMMUNITY SERVICES DISTRICT

### ELECTED BOARD

*Craig Armstrong, President*  
*Dan A. Gaddis, Vice President*  
*Bob Blair, Director*  
*Ed Eby, Director*  
*Dan Woodson, Director*

### STAFF

*Mario Iglesias, General Manager*  
*Lisa Bognuda, Finance Director*  
*Peter Sevcik, Director of  
Engineering and Operations*  
*Jessica Matson, Public  
Information Director*

### Our Website Has Resources for You

#### CONSERVATION TIPS

The District's website provides tips on how to reduce water use at home. Visit [www.ncsd.ca.gov](http://www.ncsd.ca.gov) and click on the "Conservation" quick link in the upper right of the home page.

#### SIGN UP FOR NEWS AND ALERTS

Sign up on our website to receive meeting, news, and emergency notifications from the District.

#### YOU CAN ALSO CALL OR EMAIL ANY TIME

As always, if you have any questions, concerns, or feedback, we want to hear from you. Feel free to contact us at [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) or at 805-929-1133.

Go to: [www.ncsd.ca.gov](http://www.ncsd.ca.gov)

Connect with us:   /NipomoCSD



### New Billing Software and Account Numbers

The District is currently transitioning its billing software to a more modern system, allowing the District to better serve its customers. With this upgrade, customers can expect some changes to their bill including their account number. Read more [inside](#).



### Reminder: Scheduled Supplemental Water Rate Increase July 1st

In November 2014, the Board of Directors approved a Supplemental Water rate schedule to pay for the water imported from Santa Maria. The rate was implemented in July 2015 once the first deliveries of water arrived. The next scheduled increase will be effective July 1st, 2016. For the full rate schedule, visit the District's website at [www.ncsd.ca.gov](http://www.ncsd.ca.gov).

We welcome feedback and comments. Reach out to us using one of the links below and feel free to share with others.



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Website



Email

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# SB 272 Enterprise System Catalog on District Website


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## Enterprise System Catalog

[NCSD Enterprise System Catalog](#) (updated June 2016)

[Public Records Requests](#)

### Senate Bill 272

Approved on October 11, 2015, adds a section to the California Public Records Act requiring local agencies to create a catalog of Enterprise Systems by July 1, 2016 with annual updates.

### Enterprise System

A software application or computer system that collects, stores, exchanges and analyzes information that the agency uses that is both of the following:

- A multi-departmental system or a system that contains information collected about the public.
- A system that serves as an original source of data within an agency.

An Enterprise System does not include any of the following:

- Information Technology security systems, including firewalls and other cybersecurity systems.

### QUICK LINKS

-  [PAY MY BILL](#)
-  [High Efficiency Washer Rebate](#)
-  [CONSERVATION](#)
-  [Forms](#)
-  [Customer FAQs](#)

### IMPORTANT INFORMATION

**OFFICE HOURS:** Mon - Fri 8am - 4:30pm

**24-HR PHONE:** 805 929-1133

Emergency, after-hours service available  
Regular Board Meetings are held the 2nd & 4th  
Wednesday at 9am

[EMAIL US](#)

**Nipomo Community Services District  
Enterprise System Catalog**

<b>System Vendor</b>	<b>System Product</b>	<b>Brief Statement of System's Purpose</b>	<b>General Description of Categories or Types of Data</b>	<b>Dept. that Serves as the System's Primary Custodian</b>	<b>How Frequently System Data is Collected</b>	<b>How Frequently System Data is Updated</b>
ESRI	ArcGIS	Geographic Information Systems (GIS)	Infrastructure location and related attribute data	Operations	As Needed	As Needed
Thomson Reuters	Fixed Assets CS	Financial System	List of Fixed Assets	Administration	Annually	Annually
Canvas Solutions, Inc.	Go Canvas	Work Orders	Work Orders for customer service	Operations	Daily	Daily
Tyler Technologies	Incode	Financial System	Accounts Payable/Accounts Receivable	Administration	Daily	Daily
			Budget	Administration	Daily	Daily
			Cash Receipts	Administration	Daily	Daily
			General Ledger	Administration	Daily	Daily
			Payroll	Administration	Daily	Daily
			Utility Billing	Administration	Daily	Daily
Rocket Science Group	Mail Chimp	District's Public E-Mail Subscription List	Public E-mail List	Administration	As Needed	As Needed
Corbin Willits	MOM	Financial System	Accounts Payable/Accounts Receivable	Administration	N/A - Archive	N/A - Archive
			Budget	Administration	N/A - Archive	N/A - Archive
			Cash Receipts	Administration	N/A - Archive	N/A - Archive
			General Ledger	Administration	N/A - Archive	N/A - Archive
			Payroll	Administration	N/A - Archive	N/A - Archive
			Utility Billing	Administration	N/A - Archive	N/A - Archive
Microsoft	Outlook	District's Email Software	Email	IT Contractor	Constantly	Constantly
WP Engine	WordPress	District Website	Content management for web posting / calendar / notices	Administration	As Needed	As Needed

Press Release Log 2016

Date of PR	Title	Date Sent to Media	Date Placed On Website	Media Pub	Date PR Published	Media Published	Date PR Published	Media Published	Date PR Published
1/15/2016	NCSD Board of Directors Recognize Nipomo Students for Efforts in Conservation Poster Contest	1/15/2016	1/15/2016	Adobe	1/21/2016	SM Times	2/6/2016		
1/15/2016	District Awards Grant Funds for Continued Solid Waste Removal to Nipomo Chamber of Commerce	1/15/2016	1/15/2016	Adobe	1/21/2016				
1/28/2016	Board Authorizes Bidding for Supplemental Water Project Joshua Road Pump Station Reservoir	1/28/2016	1/28/2016	Tribune	2/8/2016				
2/9/2016	Nipomo CSD Supplemental Water Project Receives Project of the Year Award	2/9/2016	2/9/2016	Adobe	2/9/2016	SM Times	2/12/2016	Tribune	2/15/2016
3/10/2016	Board Awards Contract for Supplemental Water Project Joshua Road Pump Station Reservoir	3/10/2016	3/10/2016	Tribune	3/10/2016	BC Water News	3/11/2016	Adobe	3/14/2016





# Californians again hit state's water conservation goals

Associated Press

## SLO County water conservation

The state data compares water savings in 2015-16 to the same time period in 2013.

Water supplier	Water savings April 2016	Water savings June 2015-April 2016	Conservation standard
Arroyo Grande	36.6%	36.3%	28%
Atascadero Mutual Water Co.	34.5%	29.2%	28%
Morro Bay	11.2%	18.3%	12%
Nipomo Community Services District	31.3%	32.2%	28%
Paso Robles	33.2%	30.3%	24%
Pismo Beach	11.2%	23.5%	22%
San Luis Obispo	22.2%	20.8%	12%

Note: The City of Grover Beach and the Cambria CSD did not report their numbers.  
Source: State Water Resources Control Board

## SAN FRANCISCO

Californians once again beat the state's droughttime order for water savings in April — one of the last months before officials transition from a statewide conservation order to more localized targets, a state agency said Monday.

The average Californian used 77 gallons of water a day in April, down 26.1 percent from 104 gallons in April 2013, the state Water Resources Control Board said.

California in April marked its 11th month of mandatory water conservation of up to 25 percent for cities and towns.

Starting this month, California will switch to a system that will let local water agencies lift conservation requirements if they can prove they have enough water to get through three more years of possible drought.

Under the new system, water districts unable to show they have enough water for three more years of drought must conserve by a corresponding amount.

Water agencies that are 20 percent short on water, for example, would be told to keep their water use 20 percent below predrought levels.

After 11 months of conservation, Californians have saved enough water to supply 18 percent of the state's nearly 40 million people for a year.



2016 Twitter Summary

TWITTER

Week	List Growth (Followers)	Re-tweets (shared)	Mentions/Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Most Popular Post
2015	125					
12/4/15 - 1/7/16 (35 days)						Remember to turn those sprinklers off for at least 48 hrs after significant rainfall. <a href="http://fb.me/7EEVnXFAd">http://fb.me/7EEVnXFAd</a> (199 views) UPDATE: More sandbags have arrived at the District office. Sand is available near the back parking lot off Dana St. <a href="http://fb.me/2argHbmZ">http://fb.me/2argHbmZ</a> (181 views)
1/8/16 - 1/21/16 (14 days)	8	8	6	36	3,200	There's a lot of rain coming down in #Nipomo right now. Reminder: turn off those sprinklers! <a href="http://fb.me/7x43wCsoZ">http://fb.me/7x43wCsoZ</a> (55 views)
1/22/16 - 2/4/16 (14 days)	5	0	2	4	587	The Agenda and Packet for the January 27th Regular Board Meeting has been posted on the District website.... <a href="http://fb.me/7Cdg9BLVk">http://fb.me/7Cdg9BLVk</a> (128 views)
2/5/16 - 2/18/16 (14 days)	4	2	1	8	931	Agenda and Packet for the February 10, 2016 Regular Board Meeting has been posted on the District's website.... <a href="http://fb.me/3q6CPXrEv">http://fb.me/3q6CPXrEv</a> (230 views)
2/19/16 - 3/3/16 (14 days)	4	3	2	3	862	Thank you @bradpomerance for having #Nipomo CSD Director Eby on #CharterLocalEdition recently! <a href="https://youtu.be/2_oIBKMY5OE">https://youtu.be/2_oIBKMY5OE</a> (209 views)
3/4/16 - 4/7/16 (35 days)	7	4	4	0	1,000	El Nino is hitting hard in many areas! Don't forget to turn off those sprinklers! Also, the District has sandbags... <a href="http://fb.me/5acq1c97d">http://fb.me/5acq1c97d</a> (301 views)
		4	10	7	2,200	

2016 Twitter Summary

TWITTER

Week	List Growth (Followers)	Re-tweets (shared)	Mentions/Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Most Popular Post
4/8/16 - 4/21/16 (14 days)	3	5	3	4	1,300	Agenda and Board Packet for the April 13th Regular Board Meeting has been posted on the District's website.... <a href="http://fb.me/4BVQxFYau">http://fb.me/4BVQxFYau</a> (188 views)
4/22/16 - 5/5/16 (14 days)	1	6	7	5	1,700	#Nipomo CSD Board Moves Forward with Completion of #Blacklake Sewer Master Plan. <a href="http://www.ncsd.ca.gov">http://www.ncsd.ca.gov</a> <a href="http://fb.me/11lhtxkf7">http://fb.me/11lhtxkf7</a> (232 views)
5/6/16 - 5/19/16 (14 days)	6	1	1	8	1,800	Agenda and Packet for the May 11th Regular Board Meeting has been posted on the District's website. <a href="http://ncsd.ca.gov">http://ncsd.ca.gov</a> (83 views)
5/20/16 - 6/2/16 (14 days)	2	0	0	2	1,700	Public Hearing for the #Nipomo CSD 2015 Urban Water Management Plan begins at 9 AM this morning. Presentation is... <a href="http://fb.me/4DAHCr93P">http://fb.me/4DAHCr93P</a> (88 views)
6/3/16 - 6/16/16 (14 days)	4	2	4	0	1,600	Proper watering makes #conservation sense! Only water when necessary. #drought #savewater #savewatersavemoney <a href="http://fb.me/Dp4gUbqo">http://fb.me/Dp4gUbqo</a> (164 views)

2016 Facebook Summary

FACEBOOK

Week	New Users	Comment Likes	Comment Shares	User Posts	*Content Views	Most Popular Post
2015	56					
12/4/15 - 1/7/16 (35 days)	1	5	0	2	640	Still have your tree? Beginning the week of Jan 4th-8th on your garbage service day, South County Sanitary will remove your Christmas tree for free. Place in your green waste bin or on your curb. (208 views)
1/8/16 - 1/21/16 (14 days)	4	1	0	1	166	There's a lot of rain coming down in #Nipomo right now. Reminder to turn off those sprinklers! (42 views)
1/22/16 - 2/4/16 (14 days)	1	11	0	1	294	Thank you to the Nipomo Chamber of Commerce for presenting the District with the Keeping #Nipomo Clean Award at tonight's 2016 Installation dinner. (106 views)
2/5/16 - 2/18/16 (14 days)	1	9	0	1	396	Thank you for the article, SLO Tribune! Nipomo pipeline project gets public works award (217 views)
2/19/16 - 3/3/16 (14 days)	0	6	2	1	171	In addition to the State's turf replacement rebate, the San Luis Obispo County Planning and Building Department has implemented a Cash-for-Grass program for #Nipomo homeowners. (32 views)
3/4/16 - 4/7/16	1	7	0	0	383	Did you know leaky toilets often go undetected and can be big water wasters inside. The District has tabs you can use to test your toilets. #FixALeakWeek (38 views)
4/8/16 - 4/21/16 (14 days)	0	0	0	0	129	The trash company's spring clean-up week is coming! See below for more information. (26 views)

**2016 Facebook Summary**

<b>Week</b>	<b>New Users</b>	<b>Comment Likes</b>	<b>Comment Shares</b>	<b>User Posts</b>	<b>*Content Views</b>	<b>Most Popular Post</b>
4/22/16 - 5/5/16 (14 days)	2	5	0	0	148	Great #conservation efforts once again, #Nipomo! (41 views)
5/6/16 - 5/19/16 (14 days)						Overall District pumping was down 31.3% for April! Thanks to Supplemental Water, groundwater pumping was down 50.1%! Keep saving, #Nipomo! #savewater #savewatersavemoney (36 views)
5/20/16 - 6/2/16 (14 days)	2	3	0	0	136	
5/20/16 - 6/2/16 (14 days)	1	1	0	0	108	Happy Memorial Day! Just a reminder that the office is closed today and will re-open tomorrow at 8AM. (28 views)
6/3/16 - 6/16/16 (14 days)	0	0	0	0	33	Press Release: #Nipomo CSD 2015 Urban Water Management Plan Scheduled for Adoption. www.ncsd.ca.gov (24 views)