

TO: BOARD OF DIRECTORS  
 FROM: MARIO IGLESIAS  
 GENERAL MANAGER  
 DATE: AUGUST 11, 2017

**AGENDA ITEM  
 F  
 AUGUST 23, 2017**

**GENERAL MANAGER'S REPORT**

**ITEM**

Standing report to your Honorable Board -- *Period covered by this report is August 6, 2017 through August 19, 2017.*

**DISTRICT BUSINESS**

**Administrative**

The District encourages residents to provide reports of any observed water waste. The District keeps an accounting of leak adjustments as a measure of non-revenue water lost to leaks. The June data is current for the month and cumulatively for the fiscal year.

**Office Activities**

	Jul-17	Jul-17
Reports of water waste followed up on	1	1
Leak Adjustments	1	1
Leak Adjustment Amount	\$2,004	\$2,004

**Water Resources**

**1) Total Production (AF)**

	July-17	Year to date Jul- 2017
Groundwater Production	125.2	125.2
Supplemental Water Imported	<u>86.0</u>	<u>86.0</u>
Total Production	211.1	211.1

In July 2017, NCSD imported 86 AF of water over the 30 day period averaging 628 gallons per minute for a daily total of 903,974 gallons per day. For fiscal year 2017-18, July through June, the District must import 800 AF of supplemental water. To import this amount of water, NCSD must maintain an average of 66.7 AF per month from the City of Santa Maria.

**Table 2. FY 2018 Demand Reduction as Compared to 2013**

	July-17	Year-to-Date Jul- 2017
Total Production (AF) for FY 2017-18	211.1	211.1
Total Production (AF) for 2013	<u>282.4</u>	<u>282.4</u>
Reduction	<u>71.3</u>	<u>71.3</u>
Percentage Reduction	25.2%	25.2%

For July 2017, the community’s water conservation effort reached 25.2%.

**3) NCS D GW Reduction**

The District’s purveyor customers, GSWC and WMWC, each claim 16.66% (cumulatively 33.33%) of the imported water NCS D brings onto the basin through the NSWP. Of the 800 AF minimum imported water from the CSM, 266.6 AF will be credited to these two purveyor customers. The credited amount must be added to the District’s groundwater pumping total every month to reflect the groundwater pumped by these customers in-lieu of taking imported water from the District. Table 3 below demonstrates the calculus for determining the District’s groundwater reduction.

**Table 3. NCS D GW Reduction (NCS D GW Well Production plus Purveyor Credit)**

	July-17	Jul- 2017
NCS D GW Well Production	125.2	125.2
Purveyor Customer Credit (33.3% of Import Water)	<u>28.7</u>	<u>28.7</u>
NCS D Total Calculated GW Production	153.8	153.8
Average GW Production for 2009-2013	<u>291.2</u>	<u>291.2</u>
NCS D Percentage of GW Reduction	47.2%	47.2%

Taking into consideration the above referenced purveyor customer credit the District can claim a groundwater pumping reduction of 47.2% for the month of July compared to the 5-year average from 2009 to 2013. For the first month of the fiscal year, the cumulative groundwater pumping reduction is equal to July, 47.2%. At the current Stage IV level of NMMA’s Water Shortage Condition and Response Plan, the District has targeted groundwater reduction level of 50% for the year.

**Rainfall Gauge**

Rainfall Summary (Reported in inches)	Nipomo East (Dana Hills Reservoirs)	Nipomo South (Southland Plant)
July 2017 Total	0	0
July-2017 through June-2018 (Seasonal Total)	0	0
<hr/>		
Average Annual Year Rainfall	18	16

**Safety Program**

- No accidents or incidents to report.

**Public Outreach**

- The following Public Outreach Program materials are attached:
  - A summary of recent outreach and education activities
    - District related outreach, advertising and news coverage
    - Press release log
    - Website statistics

**Supplemental Water Capacity Accounting**

The District is not currently accepting applications for new water service.

<b>Supplemental Water Available for Allocation</b>	500	AFY
<b>Supplemental Water Reserved (Will Serve Letters Issued)</b>	-23.2	AFY
<b>Subtotal Net Supplemental Water Available for Allocation</b>	476.8	AFY
<b>Supplemental Water Assigned (Intent-to-Serve Issued)</b>	-169.9	AFY
<b>Total Remaining Supplemental Water Available for Allocation</b>	306.9	AFY

This information is accurate up to July 31, 2017.

**Connection Report**

The Connection Report is current through July 2017.

Nipomo Community Services District  
Water and Sewer Connections **END OF MONTH REPORT**

	JAN-17	FEB-17	MAR-17	APR-17	MAY-17	JUN-17	JUL-17
Water Connections (Total)	4364	4365	4369	4370	4377	4383	4383
Sewer Connections (Total)	3154	3155	3159	3160	3162	3168	3168
New Water Connections	0	1	4	1	3	6	0
New Sewer Connection	0	1	4	1	2	6	0
Galaxy & PSHH at Orchard and Division Sewer Connections billed to the County	472	472	472	472	473	473	473

**Meetings (August 6 through August 19)**

*Meetings Attended (telephonically or in person):*

- *Aug 7, Rob Miller, WMWC*
- *Aug 8, Public Information Program Update*
- *Aug 8, Engineering/Administration NCSD*
- *Aug 8, Martin Raush – Strategic Plan*
- *Aug 9, Rotary*
- *Aug 9, General Counsel/Management Team*
- *Aug 10, Board Officer Meeting*
- *Aug 14 through 18 Vacation*

**Meetings Scheduled (August 20 through August 26):**

- *Aug 21, Public Information Program Update*
- *Aug 22, Rate Study Workshops (2:30 & 6:30)*
- *Aug 23, NCSD Regular Board Meeting*
- *Aug 23, General Counsel/Management Team*
- *Aug 24, NMMA Purveyor Managers*
- *Aug 24, Cong. Carbajal's Office*
- *Aug 25, Asset Management Planning - Sedaru*

**Water Resource Meetings**

- *NMMA-TG: September 15th @ 10 AM, NCSD Office*
- *RWVG September 6<sup>th</sup> @ 10:00 AM, SLO Library*
- *WRAC: September 6<sup>th</sup> @ 1:30 PM, SLO Library*
- *NMMA Purveyor Meeting: 24th @ 10 AM, NCSD Office*
- *NCMA/NMMA Managers Meeting: TBD*

**RECOMMENDATION**

Staff seeks direction and input from your Honorable Board

**ATTACHMENTS**

- A. Public Outreach Program Materials

August 23, 2017

ITEM F

ATTACHMENT A

**NCSO Outreach Summary  
August 2017**

<b>Date Started</b>	<b>Outreach</b>	<b>Description</b>	<b>Status</b>	<b>Date Completed</b>
5/1/2017	Blacklake Outreach	Blacklake Master Plan/Rate Study Outreach	Ongoing	
7/19/2017	Manager's Column	Article for Manager's Column in Sun 7/27, SM Times 7/28	Complete	7/21/2017
7/7/2017	Education	Conservation Education planning with Science Discovery for 2017-2018 School Year	Complete	7/24/2017
7/24/2017	Ad	Conservation ad in 7/28 SM Times	Complete	7/24/2017
7/24/2017	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	7/24/2017
7/27/2017	Ad	Conservation ad in 8/3 Sun	Complete	7/27/2017
* 7/27/2017	Ad	Conservation ad for August Gateway Gazette	Complete	7/27/2017
7/24/2017	Education	Activity materials for Science Discovery classroom presentations	Complete	7/31/2017
8/1/2017	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	8/1/2017
7/21/2017	Social Media	Content posting	Complete	8/3/2017
7/21/2017	Website Updates	Home page; minutes; packets; articles; press release; reports; etc	Complete	8/3/2017
8/3/2017	Press Release	Community Invited to Participate in Water Rate Study	Complete	8/3/2017
* 8/7/2017	Ad	Conservation ad in 8/11 SM Times	Complete	8/7/2017
* 8/7/2017	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	8/7/2017
* 7/12/2017	Rate Study	2017 Rate Study Outreach; invite and planning for public workshop	Complete	8/10/2017
* 7/24/2017	Rate Study	Preparation of 218 Notice	Complete	8/10/2017
* 8/10/2017	Ad	Workshop ad in 8/17 Sun	Complete	8/10/2017
8/10/2017	Landscape Maintenance District	Follow-up with LMD members regarding status of proposals, etc.	Complete	8/10/2017
8/10/2017	Public Records Requests	Creation of internal tracking form for email requests	Complete	8/10/2017

**NCSO Outreach Summary  
August 2017**

<b>Date Started</b>	<b>Outreach</b>	<b>Description</b>	<b>Status</b>	<b>Date Completed</b>
8/14/2017	Ad	Workshop ad in 8/18 SM Times	Complete	8/14/2017
* 8/14/2017	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	8/14/2017
8/16/2017	Education	Preparation for Science Discovery conservation poster and video contests	Complete	8/16/2017
8/4/2017	Social Media	Content posting	Complete	8/17/2017
8/4/2017	Website Updates	Home page; minutes; packets; articles; press release; reports; etc	Complete	8/17/2017
8/9/2017	Manager's Column	Article for Manager's Column in Sun 8/24, SM Times 8/25	Complete	8/17/2017
8/8/2017	Strategic Plan	Planning for 2017 District Strategic Plan Update; open to public	In Progress	
8/14/2017	District Newsletter	2017 3rd quarter newsletter for August distribution	In Progress	
8/16/2017	Rate Study	2017 Rate Study Outreach; presentation for 8/22 workshop	In Progress	

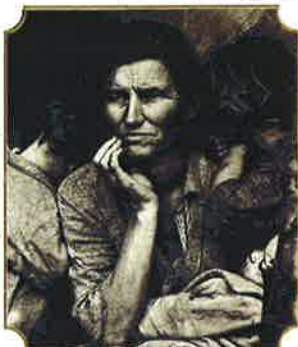
\* Included in Packet

The Dana Adobe or "Casa de Dana" is a historic building in Nipomo. It was the home of Boston sea captain **William Dana**, who in 1837 was granted the 37,888-acre (Rancho Nipomo in Southern California). Captain Dana hosted figures such as **Henry Tefft** and **John C. Fremont** in his Nipomo home, which also served as an important exchange point on California's first official mail route between Monterey and Los Angeles. The building is listed on the National Register of Historic Places. The entire Rancho Nipomo is listed as a California Historical Landmark. To learn more: <http://www.danaadobe.org>

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# SLO SOUTH COUNTY BACKSTORY

## OLDE TOWNE NIPOMO



The photograph that has become known as "Migrant Mother" is one of a series of photographs that Dorothea Lange made of Florence Owens Thompson and her children in February or March of 1936 in Nipomo, California. Lange was conducting a month's trip photographing migratory farm

laborers around the state for what was then the Resettlement Administration. In 1960, Lange gave this account of the experience: I saw and approached the hungry and desperate mother, as if drawn by a magnet.  
[https://www.loc.gov/rr/print/list/128\\_migm.html](https://www.loc.gov/rr/print/list/128_migm.html)

Desk of: **Lynn Compton**, 4th District Supervisor

I would like to congratulate the Dana Adobe Cultural Center and Arts & Business Coalition with SCVC for receiving Infrastructure/Beautification Grants from San Luis Obispo County. It is great to see the County reinvest into our community. The purpose of this program is to fund one-time public infrastructure and/or beautification projects deemed to be of benefit to the unincorporated areas of the County. Each year the County gives a total of \$100,000 to groups all around the County. The Dana Adobe received \$4,000 for an ADA accessible trail extension from the visitor center to the Chumash interpretive gardens and story panels. The South County Visitor Services was granted \$14,000 for the beautification of water and electrical utility boxes, decommissioned fire hydrants, and two monument signs. 14 other groups across the County received these funds. I look forward to seeing these project completed. The application for the 2017-2018 Infrastructure/Beautification Grant will be available in the Fall.



If you know of any groups in South County that are interested in applying, please call my office at (805)-781-4337 or send me an email at [district4@co.slo.ca.us](mailto:district4@co.slo.ca.us).





## Nipomo Area Water Purveyors Encourage Nipomo Residents to Continue Conserving



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Nipomo Community Services District



OUR NIPOMO

# Quail babies, tropical food, meet-ups, more

**Critter Corner:** Well, we now have lots of babies all over the place. It is so nice to see them all. They are so much fun to watch, to see all they get into, and how busy they keep their mom and dad. Just like human babies, they are into everything, causing parents to go nuts. But everything turns out well in the end, with a little less wear and tear on parents.



**TONI WEITZEL**

It was so cute to watch mom and baby quail, who now have wings so they can fly. The other day mom wanted them to come where she was going, and they wanted to go elsewhere. It was so cute to see when they could not find her, they went crazy, flying all over the place looking for her and she was there all the time. They just did not listen to whatever she told them. Once all rounded up, they all took off to wherever mom had determined they were going. All was well until the next time they take it into their head to do their own thing.

**Nipomo Senior Center** will be celebrating the state of Hawaii on Wednesday, Aug. 16, at 12:30 p.m. They want you to break out your muumuu or grass skirt and bring something that is tropical to add to the menu. Do not forget to bring your own dishes and utensils. Come join them and have a great time.

**Nipomo Newcomers and Social Club** will hold a meet-up on Sunday, Aug. 27, from 12:15 to 12:45 p.m. Meet up in the Park music starts at 1 p.m. at the Rotary Banquet at Heritage Square Park, 205 Nelson St., Arroyo Grande. Bring your own lawn chairs, blankets, and picnic baskets. Hot dogs, popcorn and ice cream will be available for sale in the park. Contact Deb Sherry at (916) 903-8030. Come on out and have a

grand old time with the Newcomers Club.

**American Legion Santa Maria** will hold the Tastes of Mexico on Friday, Aug. 25, at the Veterans Memorial Community Center. The casual evening will feature authentic food provided by the best local Mexican restaurants with imported beverages and great south of the border entertainment. Those interested should visit [www.smltastesofmexico.com](http://www.smltastesofmexico.com) for additional information.

**Home, Garden and Gourmet EXPO** will take place Aug. 26-27 at the Paso Robles Event Center. Admission is free so save the date and attend. **Blacklake Golf Resort Summer Concert Series** On Wednesday, Aug. 16, you will have the pleasure of Burrrin James & Funky Flames, a Premier Funk and soul band on the West Coast. Should be a good one.

Then if you didn't get enough of them, **Unfinished Business** will take the stage again on Wednesday, Aug. 23, and thrill you all one more time before the season is over. So save the date, and see you all there.

**Nipomo Lions Club:** A big FYI - the Lions donation collection boxes are not only for glasses. You may drop off cell/ smartphones you no longer use. They will be recycled to help folks who are in need. The drop off boxes are conveniently located all around the area, at Rexall drug in Nipomo, Nipomo Senior Center, Blacklake community center, Walmart, Costco, or any Lions Club member. Thank you for helping the Nipomo Lions Club help others in need.

Toni Weitzel is the owner of the Best of Everything featuring unique gifts and gift baskets, and a former president of the Nipomo Chamber of Commerce. Nonprofit and other community organizations may submit items for this column by contacting her at 343-0283 or [toniweitzel3@gmail.com](mailto:toniweitzel3@gmail.com).



LEO WOOD, STAFF

## HANCOCK CAMP

Lucca Hart, of Nipomo, drives past coach Vic Armendariz in a drill during a basketball camp for children ages 8 to 17 hosted by the Hancock College men's basketball team.

# Nipomo water board to hold rate structure meeting

The Nipomo Community Services District is inviting community members and rate payers to participate in the District's 2017 Water Rate Study. Public workshops are scheduled for Aug. 22 at 2:30 p.m. and a second workshop is scheduled at 6:30 p.m. in the District's board room.

Rate studies are conducted to assess the current and projected financial "fitness" of the District's various independent funds. The water fund, which all District water customers support through rates, is being evaluated and changes to the rate structure are proposed. The District's last rate structure evaluation and rate study was adopted in September 2010. The last water rate increase became effective on Nov. 1, 2015, and was based on the 2010 5-year rate study.

In October 2016 the District's board of directors awarded a contract for a water rate study.

In July, the board accepted the Draft 2017 Water Fund Rate Study and Rate Adoption Schedule as follows:

Aug. 9 Regular NCSD board meeting: Approval of 2017 Rate Study Report

**Nipomo Community Services District**  
Invites You To a Public Workshop

2017 Water Fund Study  
Tuesday, August 22, 2017  
7:30 PM - 8:30 PM  
and  
6:30 PM - 8:00 PM

Nipomo CSO's Jon S. Seitz Board Room  
148 S. Wilson St., Nipomo

For more information, contact [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) or 805.329.7122

Aug. 22 Public Workshops at 2:30 p.m. and a second Public Workshop at 6:30 p.m. NCSD Board Room at 148 S. Wilson St., Nipomo.

Oct. 11 Regular NCSD board meeting: Consider adopting rates

Dec. 1 Rates become effective.

General Manager Mario Iglesias said the goal of the study is to "review the financial requirements of the community's water system.

It is the district's obligation to ensure a fair and equitable water rate structure is in place and to communicate the importance of this study to the Water Fund's long-term financial stability."

The next scheduled regular board meeting is Wednesday,

Aug. 9, at 9 a.m. in the Jon S. Seitz Board Room, 148 South Wilson, Nipomo.

For information and to view the draft report, contact the Nipomo Community Services District at 919-1133, or [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) or visit [www.ncsd.ca.gov](http://www.ncsd.ca.gov).

**TRAVEL**

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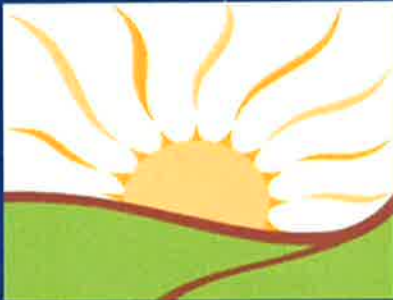
**USE WATER WISELY!**

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Nipomo Community Services District

Jessica Matson

**From:** Nipomo Chamber of Commerce <info@nipomochamber.org>  
**Sent:** Tuesday, August 8, 2017 1:06 PM  
**To:** Jessica Matson  
**Subject:** Weekly News - August 8, 2017



**Nipomo**  
CHAMBER OF  
COMMERCE

**Weekly News**

**August 8, 2017**

**NIPOMO PROPERTIES**  
MIXER MENU  
THURSDAY AUGUST 10TH FROM 5-7 PM  
Smoked Tri Tip Sliders on Romaine  
With Homemade Bleu Cheese or Salsa Fresca  
Fresh Fruit, Olive and Vegetable Trays  
Desserts  
Beverages:  
2013 Justification  
Justin Cabernet Sauvignon  
Justin Sauvignon Blanc  
Melomi Pinot Noir  
Assorted Local Beers  
Water  
Lemonade

Please join us this Thursday, August 10th starting at 5:00 pm at Nipomo Properties for our monthly business mixer. Their newly redecorated offices are located at 543 W Tefft St. in the Miner's shopping center. Always plenty of great food, drink and prizes!

**For Info Contact:**

Board of Directors  
[admin@nipomochamber.org](mailto:admin@nipomochamber.org)

**Chamber Hours**

By Appointment

239 W. Tefft St.  
Nipomo, CA 93444

Office: 805.929.1583

Fax: 805.929.5835

[info@nipomochamber.org](mailto:info@nipomochamber.org)

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**Community Health Centers**

**Nipomo Recreation**

**Wells Fargo Bank**

**Rabobank**

**Major**

**Sponsors**

# 34th Annual Oktoberfest



## APPLICATION

Saturday, October 7, 2017

11am - 5pm

Sunday, October 8, 2017

11am - 4pm

Nipomo Community Park

*(Corner of Tefft St. & Pomeroy Rd.)*

The Oktoberfest will be here before you know it! We don't allow duplicate vendors so get your Vendor Application [here!](#)

The Tri-Tip BBQ Contest returns, but space is limited. Get your entry form [here!](#)

[CoastHills](#)

[Phillips 66 Santa Maria](#)

[Rotary Club of Nipomo](#)

[The Monarch Club](#)

[Obispo Wealth Management](#)

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Have you seen all the great August Workshops offered by SCORE? Click [HERE](#) for a complete list.

Please "Like" us at:



You can also follow us on Twitter at:

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You'll be able to keep up on all the upcoming events, see pictures of past events and network with other "Fans" of our page!



# Nipomo Community Services District

**Invites You To a Public Workshop**

## 2017 Water Rate Study

**Tuesday, August 22, 2017**

**2:30 PM - 4:00 PM**

**AND**

**6:30 PM - 8:00 PM**

**Nipomo CSD's Jon S. Seitz Board Room  
148 S Wilson St, Nipomo**

**Join the conversation!  
Come hear about the rate-setting process, the proposed rates and ask questions.**

**For more information, contact [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) or 805 929-1133**



# Nipomo Community Services District

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PROVIDING RELIABLE, QUALITY,  
AND COST-EFFECTIVE SERVICES

2017 Water Rate Study

**SCHEDULE**

- August 9 Public Hearing at Board Meeting
- August 22 Public Workshops (see reverse)
- October 11 Adopt Rates at Board Meeting
- December 1 Rates Become Effective

More information on the other side.



**Nipomo Community Services District**  
148 S. Wilson Street, Nipomo  
www.ncsd.ca.gov | 805 929-1133



148 S. Wilson Ave.  
PO Box 326  
Nipomo, CA 93444

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PROVIDING RELIABLE, QUALITY,  
AND COST-EFFECTIVE SERVICES

2017 Water Rate Study

**SCHEDULE**

- August 9 Public Hearing at Board Meeting
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**Nipomo Community Services District**  
148 S. Wilson Street, Nipomo  
www.ncsd.ca.gov | 805 929-1133



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PO Box 326  
Nipomo, CA 93444

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# Nipomo Community Services District

## NOTICE OF PUBLIC HEARING - WATER RATE INCREASE

**This is a notice to explain proposed increases in water rates for the Nipomo Community Services District (“NCSD” or the “District”) and the majority protest procedures. The proposed rate increases will be recommended for adoption by NCSD’s Board of Directors at the Public Hearing described in this Notice. See the back page of this Notice for Public Hearing date.**

Dear Owners of Record and Customers of Record,

Nipomo Community Services District (District) depends upon water user fees to fund operating and maintenance costs, to rehabilitate and replace equipment and infrastructure for the water distribution system, and to purchase supplemental water. The District is fully committed to serving existing and future generations of residents in the most efficient manner possible, while protecting both public health and the environment.

### Why rates must increase

Cost Increases	FY 2018-19	FY 2019-20	FY 2020-21
Increase in Supplemental Water Cost	50,000	58,000	335,000
Added Employee	54,000	58,000	-
Increase in Other O&M	152,000	103,000	62,000
Rebuilding Reserves	148,000	242,000	242,000
<b>Total Increase in Requirements</b>	<b>404,000</b>	<b>461,000</b>	<b>639,000</b>

The proposed Water Division rate increase is needed to ensure that the District has sufficient revenues to fund operating and capital needs and provide appropriate levels of operating, capital, and emergency reserves. The District’s last rate increase in the Water Division became effective on November 1, 2015 and was based on a 5-year rate study adopted in September 2010. The last rate increase for supplemental water became effective July 1, 2017.

Additionally, there are inflationary factors that put pressure on the cost of import water from the City of Santa Maria via the Nipomo Supplemental Water Project as well as supplies and services needed to operate and maintain the water system.

### Multi-year approach to setting rates

By taking a multi-year approach to rate-setting in meeting long-term infrastructure repair and improvement needs as well as delivering day-to-day services, the District can better prepare for the future and avoid significant unexpected rate increases. For this reason, the District is proposing rate increases for the next five years. It is important to note that if subsequent annual reviews of revenues and expenses show that future rate increases are not needed or can be adopted at lower amounts, the Board of Directors can postpone or adopt a smaller increase. However, the Board cannot approve rate increases beyond those proposed in this notice without an additional Proposition 218 notice to all of its customers.

### Proposed Water Rates

The proposed rates would eliminate tiered rates and, instead, impose a uniform rate per unit used. The rate per unit would be the same for all users. Additionally, the proposed rates would eliminate the separate Supplemental Water rates. These rates would be included in the bimonthly rates. The proposed rates will go into effect December 1, 2017. Subsequent year increases, and a breakdown of rates can be found on the following page.

**PLEASE CONTACT US IF YOU HAVE QUESTIONS OR COMMENTS ABOUT THE PROPOSED RATE INCREASE**

(805) 929-1133 | [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) | P.O. Box 326, Nipomo, CA 93444

## THE PROPOSED WATER RATES

### Proposed Bi-Monthly Fixed Charges with Uniform Rate Structure

	Current Rate	December 1, 2017	December 1, 2018	December 1, 2019	December 1, 2020	December 1, 2021
<b>Meter Size</b>	<b>Fixed Charge (\$ per bi-month)</b>					
5/8 thru 1 inch	\$58.12	\$42.51	\$46.52	\$51.59	\$58.26	\$60.15
1-1/2 inch	\$163.54	\$51.49	\$55.55	\$60.87	\$67.97	\$69.74
2 inch	\$256.84	\$67.40	\$72.08	\$78.43	\$87.05	\$88.97
3 inch	\$469.68	\$152.51	\$163.70	\$178.85	\$200.11	\$204.56
4 inch	\$770.31	\$197.75	\$210.55	\$228.44	\$253.78	\$258.52
6 inch	\$1,524.85	\$335.12	\$349.88	\$372.90	\$406.41	\$410.27
8 inch	\$1,777.11	\$492.11	\$509.09	\$538.01	\$580.83	\$583.68

### Proposed Bi-Monthly Volume Charges with Uniform Rate Structure

Classification	Current Rate	December 1, 2017	December 1, 2018	December 1, 2019	December 1, 2020	December 1, 2021
Tier 1 - 0 to 24 units	\$3.40					
Tier 2 - 25 to 40 units	\$3.98					
Tier 3 - 41 to 100 units	\$5.17					
Tier 4 - Over 100	\$8.11					
All Consumption		\$4.97	\$5.45	\$5.95	\$6.92	\$7.17
<b>Multifamily Residential (1")</b>						
Tier 1 - 0 to 8 units	\$3.40					
Tier 2 - 9 to 12 units	\$3.98					
Tier 3 - 12 to 25 units	\$5.17					
Tier 4 - Over 25	\$8.11					
All Consumption		\$4.97	\$5.45	\$5.95	\$6.92	\$7.17
<b>Commercial (1")</b>						
Tier 1 - 0 to 55 units	\$3.98					
Tier 2 - Over 55 units	\$5.17					
All Consumption		\$4.97	\$5.45	\$5.95	\$6.92	\$7.17
<b>Irrigation (1")</b>						
Tier 1 - 0 to 55 units	\$3.98					
Tier 2 - Over 55 units	\$5.17					
All Consumption		\$4.97	\$5.45	\$5.95	\$6.92	\$7.17
Agriculture	\$4.44	\$4.97	\$5.45	\$5.95	\$6.92	\$7.17
Construction/Hydrant	\$4.44	\$4.97	\$5.45	\$5.95	\$6.92	\$7.17

### Proposed Bi-Monthly Private Fire Protection Charges

Hydrant Size	Hydrant Ratio	Current Charge	December 1, 2017	December 1, 2018	December 1, 2019	December 1, 2020	December 1, 2021
1 inch	0.01	\$0.00	\$0.64	\$0.71	\$0.77	\$0.86	\$0.90
1-1/2 inch	0.03	\$0.00	\$1.87	\$2.07	\$2.25	\$2.51	\$2.61
2 inch	0.06	\$0.00	\$3.99	\$4.41	\$4.79	\$5.34	\$5.56
3 inch	0.16	\$15.75	\$11.58	\$12.82	\$13.91	\$15.52	\$16.15
4 inch	0.34	\$18.90	\$24.69	\$27.32	\$29.65	\$33.07	\$34.42
6 inch	1.00	\$28.33	\$71.71	\$79.36	\$86.13	\$96.07	\$99.99
8 inch	2.13	\$39.37	\$152.82	\$169.13	\$183.54	\$204.73	\$213.08
10 inch	3.83	\$47.23	\$274.83	\$304.15	\$330.07	\$368.17	\$383.19

### Outside District Rate Differential\*

Description	December 1, 2017	December 1, 2018	December 1, 2019	December 1, 2020	December 1, 2021
Surcharge (\$/HCF)	\$0.83	\$0.84	\$0.84	\$0.85	\$0.85

*\*The District receives property tax revenue from taxes paid by Inside District customers. Customers that reside outside the District do not pay property taxes for which the District receives any revenue. A rate differential is calculated to surcharge these customers such that they are charged the same rates as Inside District customers.*

## EXAMPLE WATER BILLS INCLUDING PROPOSED RATES

The table below provides examples of bi-monthly bills that are expected as a result of implementing the proposed Water Rate increase.

		Single-family Residential							
		Current Bill			Proposed December 1, 2017 Bill				
Description	Use (HCF)	Service Charge	Volume Charge	Current Bill	Service Charge	Volume Charge	Proposed Bill	Dollar Difference	Percent Change
	0	\$58.12	\$0.00	\$58.12	\$42.51	\$0.00	\$42.51	(\$15.61)	-26.9%
Very Low	5	\$58.12	\$17.00	\$75.12	\$42.51	\$24.85	\$67.36	(\$7.76)	-10.3%
Low	10	\$58.12	\$34.00	\$92.12	\$42.51	\$49.70	\$92.21	\$0.09	0.1%
Median	19	\$58.12	\$64.60	\$122.72	\$42.51	\$94.43	\$136.94	\$14.22	11.6%
Average	25	\$58.12	\$85.58	\$143.70	\$42.51	\$124.25	\$166.76	\$23.06	16.0%
High	40	\$58.12	\$145.28	\$203.40	\$42.51	\$198.80	\$241.31	\$37.91	18.6%
Very High	50	\$58.12	\$196.98	\$255.10	\$42.51	\$248.50	\$291.01	\$35.91	14.1%

Example calculation for Median (19 Ccf) use shown above at current rates:  
**\$58.12** (1" meter fixed charge) + **\$64.60** (19 units x \$3.40/unit) = **\$122.72**

Example calculation for Median use shown above when proposed rate is applied on December 1, 2017:  
**\$42.51** (proposed 1" meter fixed charge) + **\$94.43** (proposed uniform volume charge of \$4.97 x 19 units) = **\$136.94**

*These examples apply to single family residential customers with 1" or smaller meters. Customers with larger meter or different classes can refer to their current bill or existing District rates to estimate the impact of the proposed rates.*

## SINGLE FAMILY BILL COMPARISON WITH OTHER LOCAL AGENCIES

The District's water rates are among the lowest in the region due to our mix of low-cost groundwater and imported water from the City of Santa Maria\*.

### Comparison of Single-family Residential Bi-monthly Water Bills

at 25 Ccf Bi-monthly



*This is for an average single-family, bi-monthly water bill at 25 Ccf bi-monthly (including Fixed and Volume charges) compared to other local water agencies.*

**\*Pass-Through:** The District is purchasing supplemental water from Santa Maria. Santa Maria may increase its water charges to the District. The District may pass-through any increase at any time that such costs are increased to the District during the five-year period from December 1, 2017 to December 1, 2022, as allowed under section 53756 of the California Government Code.

### AVAILABILITY OF STUDIES, REPORTS, AND INFORMATION

Additional information on the proposed water rates is available in the *Water Rate Study - August 2017* and the *Staff Report*. This report is available for review at the District's administrative offices located at 148 South Wilson Street, Nipomo and on the District's website at [www.ncsd.ca.gov](http://www.ncsd.ca.gov). In addition, customers may contact the General Manager at (805) 929-1133 for further information about the proposed rates.



## NOTICE OF WATER RATE INCREASE



**Nipomo Community Services District**  
148 S. Wilson St.  
PO Box 326  
Nipomo, CA 93444  
(805) 929-1133  
www.ncsd.ca.gov

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### GENERAL MANAGER

**Mario Iglesias**

APN "APN Number"

Customer Name

Address

### HOW TO PROTEST

The following persons may submit a written protest against the Proposed Water Rate Increase to the District's Clerk before the close of the Public Hearing.

- An owner(s) of property (parcel(s)) ("owner of record") receiving water service from the NCSD Water System. If the person(s) signing the protest, as an owner, is not shown on the last equalized assessment roll as the owner of the parcel(s) then the protest must contain or be accompanied by written evidence that such person signing the protest is the owner of the parcel(s) receiving water service;
- "Customer of record" (Tenant(s)) whose name appears on the District records as the customer of record for the corresponding parcel receiving water service from the NCSD.

A valid written protest must include:

1. A statement that it is a protest against the proposed water rate increase;
2. The name of the record owner or customer of record;
3. The identity of the affected parcel by assessor's parcel number or service address;
4. An original signature (not photocopy, email, or fax copy) of the record owner or customer of record of the identified parcel; **AND**
5. The date the written protest is signed.

One written protest per parcel shall be counted in calculating a majority protest. Written protests will not be accepted by email or by facsimile. Verbal protests will not be counted in determining the existence of a majority protest.

Written protests regarding the water rate increase may be personally delivered to the NCSD Office located at 148 South Wilson Street, Nipomo during regular office hours (8a.m. - 4:30 p.m. Monday - Friday, excluding holidays), placed in the drop-box located in the parking lot of the NCSD Office, or mailed to:

**Nipomo Community Services District**

**Attn: District Clerk**

**148 South Wilson Street, Nipomo, CA 93444 or P.O. Box 326, Nipomo, CA 93444-0326**

**To be counted, the written protest must be received by the close of the Public Hearing on October 11, 2017, including those mailed to the District.** No postmarks will be accepted; therefore, any written protest not actually received by the close of the Public Hearing, whether or not mailed prior to the Public Hearing, will not be counted.

A representative may sign the written protest on behalf of an owner of record or a customer of record provided the representative attaches to the written protest, written documentation/authorization, with original signature, to act in such capacity.

If valid written protests are presented by a majority of owners of record and/or customers of record of parcels receiving water service within the NCSD's Water System, then the NCSD will not adjust/increase the water rates. Only one protest per parcel will be counted in determining whether or not a majority protest exists.

### PUBLIC HEARING

A Public Hearing for the Proposed Water Rate Increase will be held on:

**October 11, 2017 at 9 AM**  
Jon S. Seitz Board Room  
Nipomo CSD  
148 South Wilson Street,  
Nipomo

At the public hearing the Nipomo Community Services District Board of Directors will consider all public comment in support and in opposition of the Water Rate Increase and whether or not a Majority Protest exists. If approved, the Water Rate Increase would become effective December 1, 2017.

is opened. But a solution to how North County residents will get back home at night, Lavagnino said, has not been found.

"I think it's the sheriff's responsibility. It's part of the whole jail environment, so I think he's the best person to determine who will be the vendor," Lavagnino said. "It's not a budget thing; it's not a money issue. It's getting [a cab company] that will step up and do it. I know they've talked to Uber and that didn't work either."

## A fresh start

Two days and two phone calls. That's what it took for jail ride program founder Marin to find another cab company willing to sign a contract and take part in the jail ride program.

Marin said he doesn't understand why the jail ride program has never been treated as a priority by the Sheriff's Office or by the community.

"They're used to thinking of lawbreakers as being antagonists. So why should they be nice to them?" Marin asked. "It's odd to me. I don't know why people think it's OK for indigent people to walk 5 to 7 miles back to town in the rain."

Marin said the ride program is likely to start back up in the near future, thanks to 1st District Supervisor Das Williams and his staff; Blue Dolphin Cabs of Santa Barbara; and the Good Samaritan Shelter, a nonprofit organization with locations in Santa Maria and Lompoc that Marin said agreed to help run the new ride program. Good Sam was also involved with the former program.

A nonprofit is required to help the Sheriff's Office run the program for insurance reasons, Marin said. Blue Dolphin will sign a contract with Good Sam, and Good Sam will provide the appropriate insurance and pay the cab company

to make several nightly stops at the jail. Then at the end of each month, Marin said the Sheriff's Office will reimburse Good Sam.

"The Sheriff's Office could have done this, and they didn't for some reason I don't understand," Marin said. "The jail has had its budget cut and they struggle to keep up with everything. You often can't separate inefficiency from intentionality."

But the contract isn't signed yet. Cameron Schunk, media advisor to Williams, said a formal discussion between the cab company, Good Sam, and the Sheriff's Office has not been carried out but a meeting will be scheduled as soon as possible.

Schunk said the program's restart date should be set once all parties meet.

Ken Taylor, the owner of Blue Dolphin Cabs, said he helped Rock Star Transportation with the original jail ride program. Rock Star was a limousine company, Taylor said, so when it needed cabs for the jail ride program, Taylor's cabs would make nightly stops at the jail.

Taylor said he was one of the few people who knew Rock Star was going out of business in January. He said he agreed to take responsibility for the jail ride program and told the Sheriff's Office to call his billing department to work out a deal. That was months ago.

He said his billing department never received a phone call.

This, Taylor said, could possibly be because of the company's recent merge with Yellow Cab in Ventura. The billing department, based in Santa Maria, had several new employees at the time. Maybe the phone call was lost in the mix of inexperience, he said.

Now, he's waiting patiently for the final meeting to sign the contract. Taylor said he doesn't know why other transportation companies would hesitate to take over the program.

"We're in the taxi service business," Taylor

said. "The more business we get, the better."

Until the contract is signed, Lights On will remain one of the only services provided to detainees released at night. Volunteer Bowis estimated that an average of 15 people are released each weeknight and that the number of North County residents passing through has increased drastically since Santa Maria's jail closed.

Bowis said he's helped people from Lompoc and Santa Maria who don't speak any English, women released alone in the middle of the night, and homeless people who don't have anyone to call.

Many of the people released at night are alcoholics who need treatment rather than jail time, and Bowis hopes to open a rehabilitation

facility for frequent detainees in the future. For now, Bowis said he'd like to see people like Dan, a physically disabled homeless man who was released from jail just before midnight, treated with a little more compassion.

"It's a human right," Bowis said. "They got picked up somewhere and taken here, right? So the courteous thing would be to bring them back." ○

Staff Writer Kasey Bubnash can be reached at [kbubnash@santamariasun.com](mailto:kbubnash@santamariasun.com).

**NEW AND IMPROVED:** Lights On volunteers eventually convinced the Sheriff's Office to replace the floor in the jail's lobby with new linoleum tiles, and replace the old, broken chairs with larger, more comfortable seats. The Sheriff's Office also installed two wooden cupboards where Lights On stores its snacks and phone chargers.



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Chyna is sweet, playful, fun loving pup who loves everyone. How can you resist that face?

Stop by any one of our three shelters to find your forever friend:

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**Invites You To a Public Workshop**

**2017 Water Rate Study**

**Tuesday, August 22, 2017**  
2:30 PM - 4:00 PM  
AND  
6:30 PM - 8:00 PM

**Nipomo CSD's Jon S. Seitz Board Room**  
148 S Wilson St, Nipomo

**Join the conversation!**  
Come hear about the rate-setting process, the proposed rates and ask questions.

**For more information, contact [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) or 805 929-1133**

**Join us online...**

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## Jessica Matson

**From:** Nipomo Chamber of Commerce <info@nipomochamber.org>  
**Sent:** Tuesday, August 15, 2017 11:40 AM  
**To:** Jessica Matson  
**Subject:** Weekly News - August 15, 2017



**Nipomo**  
CHAMBER OF  
COMMERCE

**Weekly News**

**August 15, 2017**

My friend Franco retired to the area a couple of years ago from LA. He said he thought he was going to Sleepy Hollow, but in his words "Geez! There's something going on all the time here!" Franco is correct. Scroll down to see for yourself.

**For Info Contact:**

Board of Directors  
[admin@nipomochamber.org](mailto:admin@nipomochamber.org)

**Chamber Hours**

By Appointment

239 W. Tefft St.  
Nipomo, CA 93444

Office: 805.929.1583  
Fax: 805.929.5835

[info@nipomochamber.org](mailto:info@nipomochamber.org)

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**Rabobank**

**Major**

**Sponsors**

The Octoberfest will be here before you know it! We don't allow duplicate vendors so get your Vendor Application [here!](#)

The Tri-Tip BBQ Contest returns, but space is limited. Get your entry form [here!](#)



## Nipomo Community Services District


**Invites You To a Public Workshop**

### 2017 Water Rate Study

**Tuesday, August 22, 2017**  
2:30 PM - 4:00 PM  
AND  
6:30 PM - 8:00 PM

**Nipomo CSD's Jon S. Seitz Board Room**  
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<p><b>PROVIDING RELIABLE, QUALITY, AND COST-EFFECTIVE SERVICES</b></p> <p>2017 Water Rate Study</p>	 <p>148 S. Wilson Ave. PO Box 326 Nipomo, CA 93444</p> <p><b>NIPOMO COMMUNITY SERVICES DISTRICT</b></p>	<p>PRINT MKTG U.S. Postage <b>PAID</b> Pismo Beach, CA Permit #100</p>								
<p><b>SCHEDULE</b></p> <table border="0"><tr><td>August 9</td><td>Public Hearing at Board Meeting</td></tr><tr><td>August 22</td><td>Public Workshops (see reverse)</td></tr><tr><td>October 11</td><td>Adopt Rates at Board Meeting</td></tr><tr><td>December 1</td><td>Rates Become Effective</td></tr></table> <p>More information on the other side.</p>  <p>Nipomo Community Services District 148 S. Wilson Street, Nipomo <a href="http://www.ncsd.ca.gov">www.ncsd.ca.gov</a>   805 929-1133</p>			August 9	Public Hearing at Board Meeting	August 22	Public Workshops (see reverse)	October 11	Adopt Rates at Board Meeting	December 1	Rates Become Effective
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August 22	Public Workshops (see reverse)									
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December 1	Rates Become Effective									

Press Release Log 2017

Date of PR	Title	Date Sent to Media	Date Placed On Website	Media Pub	Date PR Published	Media Published	Date PR Published	Media Published
1/13/2017	NCS D Board of Directors Recognize Nipomo Students for Efforts in Conservation Poster Contest	1/13/2017	1/13/2017	SM Times	1/18/2017	Adobe	1/19/2017	BC Water News
1/17/2017	Nipomo CSD Swears in Directors and Elects Board Officers for 2017	1/17/2017	1/17/2017					
1/27/2017	Board Decides not to Enforce Additional Stage IV Conservation Measures Further Review to Take Place in the Spring	1/27/2017	1/27/2017	BC Water News	1/30/2017			
2/9/2017	Board Awards Contract for Palms Lift Station Rehabilitation Project Engineering Services	2/9/2017	2/9/2017					
2/24/2017	Board Approves Agreement for Legal Services	2/24/2017	2/24/2017	Tribune	3/2/2017	Cal Coast News	3/3/2017	
3/9/2017	Nipomo CSD Receives Accounting Excellence Award for a Fourth Year	3/9/2017	3/9/2017	BC Water News	3/10/2017			



### Northern California

San Joaquin River Damages

Blue-green algae-related toxin warnings remain at Russian River beaches

ACORN News

Paradise Irrigation District to assess dams after Oroville emergency

Central Valley Storm

Klamath Basin students to travel to Chile for dialogue on dams

[▼ MORE](#)

### Central Valley Storm

ACORN News

Kings County leaders oppose Semitropic water storage project

Market Case

What, for lack and Ceres residents might pay for a more reliable water supply

ACORN San Luis Obispo

Nipomo CSD takes new steps to minimize odor from wastewater plant

Water Policy Issues

Nevada Irrigation District applies for Centennial Dam funding

Hydroelectric

Water main breaks wreak havoc in central Modesto

Responsible Deal Development

Request to reduce reimbursement from 2009 stimulus for water filtering truck

[▼ MORE](#)

San Joaquin River Damages

Orino, CA

Customer Service Submittal

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### BCTV



South Coast Water District

#### Tunnel stabilization and sewer pipeline replacement project

Built in 1964, a 2 mile tunnel beneath the bluff in South Laguna Beach was an engineering marvel. Today, the 60-year-old tunnel is in dire need of repair. South Coast Water District's tunnel project is a comprehensive solution that will ensure safe and reliable service for the next 100 years. [▶ LEARN MORE](#)



See this video on YouTube to help you decide to subscribe!  
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### Save the Date

- Aug. 16** Changing Flood Risks in the California Central Valley under Climate Change
- Aug. 16** Improving Public-Private Financing Options for Utilities
- Aug. 16** Learn about land subsidence in the San Joaquin Valley
- Aug. 16-17** Urban Water Institute's 24th annual conference

Don't just. Contact Bob M. Tomaszewski@bcwater.com

[▼ MORE](#)

### Take A Break

### Southern California

San Diego Urban Services

Feds list actions to stop border sewage spills after legal threat

San Joaquin River Damages

SCWC urges education and outreach program in support of California Water Act

San Diego Urban

Ventura County takes a look into the future and wants your help

[▼ MORE](#)

### Hawaii & Pacific Islands

San Joaquin River Damages

Severe drought conditions expand to most of South Korea, Hamakua, Hawaii

San Joaquin

Kaunaloa Harbor advisory: 25,000 gallon wastewater discharge

Public Works Issues

3% of Seneca's population living without a regular water supply


[▼ MORE](#)

**BREAKING** Van rams into crowd in Barcelona terror attack

[http://santamariatimes.com/news/san\\_luis\\_obispo\\_county\\_news/nipomo-water-board-to-hold-rate-structure-meeting/article\\_63d7673e-e7ac-5db2-a410-e3f9b504cf7d.html](http://santamariatimes.com/news/san_luis_obispo_county_news/nipomo-water-board-to-hold-rate-structure-meeting/article_63d7673e-e7ac-5db2-a410-e3f9b504cf7d.html)

## Nipomo water board to hold rate structure meeting

Aug 10, 2017 Updated Aug 10, 2017



**Nipomo Community Services District**

**Invites You To a Public Workshop**

**2017 Water Rate Study**

**Tuesday, August 22, 2017**  
**2:30 PM - 4:00 PM**  
 AND  
**6:30 PM - 8:00 PM**

**Nipomo CSD's Jon S. Seitz Board Room**  
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**Join the conversation!**  
 Come hear about the rate-setting process, the proposed rates and ask questions.

**For more information, contact [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) or 805 929-1133**

**BUY NOW**

The Nipomo Community Services District is inviting community members and rate payers to participate in the District's 2017 Water Rate Study. Public workshops are scheduled for Aug. 22 at 2:30 p.m. and a second workshop is scheduled at 6:30 p.m. in the District's board room.



Rate studies are conducted to assess the current and projected financial "fitness" of the District's various independent funds. The water fund, which all District water customers support through rates, is being evaluated and changes to the rate structure are proposed. The District's last rate structure evaluation and rate study was adopted in September 2010. The last water rate increase became effective on Nov. 1, 2015 and was based on the 2010 5-year rate study.

In October 2016 the District's board of directors awarded a contract for a water rate study.

In July, the board accepted the Draft 2017 Water Fund Rate Study and Rate Adoption Schedule as follows:

Aug. 9 Regular NCSD board meeting: Approval of 2017 Rate Study Report

Aug. 22 Public Workshops at 2:30 p.m. and a second Public Workshop at 6:30 p.m. NCSD Board Room at 148 S. Wilson St, Nipomo.

Oct. 11 Regular NCSD board meeting: Consider adopting rates

Dec. 1 Rates become effective.

General Manager Mario Iglesias said the goal of the study is to “review the financial requirements of the community’s water system. It is the District’s obligation to ensure a fair and equitable water rate structure is in place and to communicate the importance of this study to the Water Fund’s long-term financial stability.”

The next scheduled regular board meeting is Wednesday, Aug. 9 at 9 a.m. in the Jon S. Seitz Board Room, 148 South Wilson, Nipomo.

For information and to view the draft report, contact the Nipomo Community Services District at 929-1133, or [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) or visit [www.ncsd.ca.gov](http://www.ncsd.ca.gov).



## Nipomo CSD takes new steps to minimize odor from wastewater plant

Posted: Aug 10, 2017 5:29 PM PDT  
Updated: Aug 10, 2017 5:32 PM PDT

By Megan Abundis

The Nipomo Community Services District says an odor problem caused by its wastewater treatment plant should soon be resolved.

Engineers say they've removed all of the old sludge that was causing a problem before, and they bought new equipment that should help in the future.



Nipomo's wastewater treatment plant. (KSBY photo)

However, some neighbors disagree.

"It goes directly to us. Oh, we smell it every day," said Kathy Goularte's, whose home sits across the freeway from the town's wastewater treatment plant.

"The smell is putrid. I mean, it's horrific," she said. "You literally feel like you live in paradise with your head in the sewer."

Plant engineers say they've found a solution to dry out the sludge beds more quickly, with a compost aerator. The equipment is used daily to introduce oxygen into the sludge. Engineers say it reduces pathogens, odor, flies and they say it cuts down the drying time.

"Instead of taking 9 to 12 weeks, we estimate that it's going to be somewhere in the neighborhood from 4 to 6 weeks," said Peter Sevcik, Director of Engineering and Operations for the Nipomo Community Services District.

The town got approval Wednesday night to buy the \$110,000 machinery that they say will minimize odors and cut drying time in half.

But Goularte and her neighbors are worried about long-term solutions and what will happen this winter when the rain keeps the sludge wet. She's has been emailing back and forth with multiple California agencies to try and come up with odor blocking solutions.

"So we vacation rental our home and we've actually had about three or four complaints," Goularte said.

She says the complaints about bad odors from her guests are hurting her business.

"How do you explain that that's not your property that is smelling?" Goularte said.

She also has half-finished plans of putting in a pool on her property, but said, "We don't even have the desire to finish it because the smells are so bad, who wants to lay out in the backyard and smell sewer while they're enjoying the pool?"

"We still recognize that we are a wastewater plant and there are odors that come from the plant on occasion. We're doing the best we can now and we have invested money to buy additional equipment so that that we're a good neighbor to everybody around us," Sevcik said.

Engineers say they have made significant operational changes at the plant. However, they are still investigating wet weather options. They say they've looked into covering the beds to minimize the odor, and adding more machinery, but that could cost upwards of \$700,000.

The Nipomo Community Services District says it will gladly look into any complaints residents have about foul odors around their homes. The district is also hiring an additional wastewater operator at the plant.

### Related coverage:

[What's that smell? How winter rains affected Nipomo's wastewater treatment plant](#)



## Nipomo restaurant complying with requests regarding foul smell, CSD reports

Posted: Aug 07, 2017 11:19 AM PDT  
Updated: Aug 07, 2017 11:19 AM PDT

By KSBY Staff

Complaints of foul odors coming from a Nipomo restaurant have stopped, according to the Nipomo Community Services District, which means the business is no longer in danger of having its water turned off.

KSBY reported in May about the smell that residents in the Nipomo neighborhood had reportedly been complaining about for years.



Willow Market in Nipomo (KSBY photo)

The CSD said the pungent odor was because of problems with Nipomo Market's sewage discharge station.

Warnings had been issued to the business and the district said earlier this year it was considering whether to shut off the restaurant's water if the problem wasn't resolved.

CSD officials said Monday the business is working with them and has complied with their requests.

Original story:

[Pungent smell leads to complaints against Nipomo market](#)

2017 Website Traffic Summary

Week	Visits	Unique Visitors	Pageviews	Pages/Visit	Avg. Visit Duration	Bounce Rate	% New Visits	Highest Traffic Day
1/2/17 - 1/8/17	321	249	641	2	0:02:17	54.52%	57.63%	Wed 1/4
1/9/17 - 1/15/17	350	243	710	2.03	0:02:15	48.86%	50.29%	Mon 1/9
1/16/17 - 1/22/17	364	272	671	1.84	0:01:31	59.62%	54.95%	Fri 1/20
1/23/17 - 1/29/17	267	199	541	2.03	0:01:48	51.31%	52.06%	Mon 1/23
1/30/17 - 2/5/17	376	287	688	1.83	0:02:01	58.51%	51.86%	Fri 2/3
2/6/17 - 2/12/17	329	256	588	1.79	0:01:31	63.53%	60.79%	Wed 2/8
2/13/17 - 2/19/17	314	233	572	1.82	0:01:40	59.55%	54.78%	Fri 2/17
2/20/17 - 2/26/17	269	214	486	1.81	0:01:09	59.48%	57.62%	Tue 2/21
2/27/17 - 3/5/17	383	302	698	1.82	0:02:14	64.49%	58.75%	Fri 3/3
3/6/17 - 3/12/17	237	186	476	2.01	0:01:14	56.96%	57.81%	Mon 3/6
3/13/17 - 3/19/17	281	214	521	1.85	0:01:55	61.21%	58.72%	Fri 3/17
3/20/17 - 3/26/17	278	202	522	1.88	0:01:13	61.87%	56.12%	TW 3/21-22
3/27/17 - 4/2/17	315	237	565	1.79	0:01:36	63.49%	58.41%	Tue 3/28
4/3/17 - 4/9/17	309	258	485	1.57	0:00:57	68.93%	59.55%	W 4/5
4/10/17 - 4/16/17	275	212	482	1.75	0:01:20	63.64%	50.18%	M 4/10
4/17/17 - 4/23/17	297	248	557	1.88	0:01:10	62.63%	59.26%	F 4/21
4/24/17 - 4/30/17	376	317	655	1.74	0:01:14	69.68%	72.61%	Su 4/30
5/1/17 - 5/7/17	335	247	638	1.9	0:01:50	57.61%	50.75%	Fri 5/5
5/8/17 - 5/14/17	266	191	471	1.77	0:01:50	60.90%	50.00%	Wed 5/10
5/15/17 - 5/21/17	296	218	567	1.92	0:02:01	62.16%	53.38%	Fri 5/19
5/22/17 - 5/28/17	293	207	514	1.75	0:01:35	59.73%	51.54%	Mon 5/22
5/29/17 - 6/4/17	251	201	480	1.91	0:01:49	62.95%	60.96%	Fri 6/2
6/5/17 - 6/11/17	378	287	695	1.84	0:02:03	62.70%	53.70%	Mon 6/5
6/12/17 - 6/18/17	326	246	692	2.12	0:02:11	54.60%	59.51%	Mon 6/12
6/19/17 - 6/25/17	357	278	745	2.09	0:01:46	57.98%	60.22%	Fri 6/23
6/26/17 - 7/2/17	388	304	851	2.19	0:02:15	58.25%	61.08%	Mon 6/26
7/3/17 - 7/9/17	334	246	598	1.79	0:02:14	65.27%	54.79%	Fri 7/7
7/10/17 - 7/16/17	360	293	640	1.78	0:01:48	64.44%	61.39%	Thu 7/13
7/17/17 - 7/23/17	333	251	605	1.82	0:02:26	65.77%	53.45%	Fri 7/21
7/24/17 - 7/30/17	292	220	513	1.76	0:01:47	61.30%	59.59%	Wed 7/26
7/31/17 - 8/6/17	366	298	621	1.7	0:02:12	66.94%	57.92%	Fri 8/4



2016 Facebook Summary

FACEBOOK

Week	New Users	Comment Likes	Comment Shares	User Posts/ Messages	*Content Views	Most Popular Post
2016	85					
12/9/16 - 1/4/17 (27 days)	8	1	1	0	1841	The 2016 Customer Survey will be open for a couple more days. Let us know what you think at <a href="http://www.ncsd.ca.gov">www.ncsd.ca.gov</a> (275 views)
1/5/17 - 1/19/17 (15 days)						Students from Lange Elementary School, Dana Elementary, and Nipomo Elementary were recognized by the Board this morning for their participation in the District's water conservation poster contest! (259 views)
1/20/17 - 2/2/17 (14 days)	1	0	0	1	87	Press Release: Board Decides not to Enforce Additional Stage IV Conservation Measures. <a href="http://www.ncsd.ca.gov">www.ncsd.ca.gov</a> (43 views)
2/3/17 - 2/16/17 (14 days)	1	0	0	1	196	With all this rain we've been receiving don't forget to turn off your irrigation! #waterwisewednesday #saveourwater (50 views)
2/17/17 - 3/2/17 (14 days)	1	3	0	0	385	Interesting portrayal of California's drought conditions over the past few years! (174 views)
3/3/17 - 3/16/17 (14 days)	0	4	0	0	207	Last fall the District launched its first Customer Satisfaction Survey. Read more in the quarterly newsletter at <a href="http://www.ncsd.ca.gov">www.ncsd.ca.gov</a> (72 views)
3/17/17 - 4/6/17 (21 days)	0	7	0	2	381	The St. Joseph Festival of Goodwill is busy! Come visit us! (65 views)
4/7/17 - 5/4/17 (28 days)	6	9	1	0	687	Video: It doesn't get much cuter! Come visit us at #Nipomo Kids Day until 2. Nipomo Area Recreation Association Inc. (98 views)

2016 Facebook Summary

Week	New Users	Comment Likes	Comment Shares	User Posts/ Messages	*Content Views	Most Popular Post
5/5/17 - 5/18/17 (14 days)	1	4	0	0	410	Free educational community event this Sunday in #Nipomo! Dana Adobe Cultural Center (132 views)
5/19/17 - 6/8/17 (21 days)	2	15	1	2	905	Today the District celebrated another milestone - the completion of a 500,000 gallon reservoir tank. The tank is another phase of the #Nipomo Supplemental Water Project which interconnected the District's and the City of Santa Maria's water systems. Thank you to Lynn Compton 4th District Supervisor, Santa Maria Mayor Pro Tem Jack Boysen, representatives from Assemblyman Jordan Cunningham and Senator Bill Monning's offices, and the Nipomo Chamber of Commerce for attending the event. <b>(450 views)</b>
6/9/17 - 6/22/17 (14 days)	0	3	0	0	211	It's warming up out there and that likely means more irrigation! The Resource Conservation District is providing free irrigation evaluations to promote #waterwise practices. Contact them by June 30th! More info below. (81 views)
6/23/17 - 7/6/17 (14 days)	4	11	1	4	422	Statement from Nipomo Water Purveyors: Nipomo's Severe Water Shortage Continues. More at <a href="http://www.ncsd.ca.gov">www.ncsd.ca.gov</a> (89 views)





2017 Twitter Summary

TWITTER

Week	List Growth (Followers)	Re-tweets (shared)	Mentions/Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Average Views/Day (Impressions)	Most Popular Post
2016	192						
12/9/16 - 1/4/17 (27 days)	5	3	1	5	1,454	54	Board Reviewing Conservation Efforts and Status of Intent-to-Serve Letters in Preparation for Continued Drought <a href="http://www.ncsd.ca.gov">http://www.ncsd.ca.gov</a> <a href="http://www.ncsd.ca.gov">pic.twitter.com/zFtJX1I15q</a> (189 views)
1/5/17 - 1/19/17 (15 days)	7	5	3	6	3,200	213	There's another storm rolling into SLO County. The District has sandbags available for customers. Learn proper placement of sandbags below. <a href="http://www.ncsd.ca.gov">pic.twitter.com/bz1qBiQvcJ</a> (373 views)
1/20/17 - 2/2/17 (14 days)	2	0	0	6	1,700	121	Agenda and Packet for the January 25th Regular Board Meeting have been posted on the District's website.... <a href="http://fb.me/O5DSXNjd">http://fb.me/O5DSXNjd</a> (94 views)
2/3/17 - 2/16/17 (14 days)	6	1	0	2	1,700	121	Agenda and Packet for the February 8th Regular Board Meeting has been posted on the District's website. <a href="http://www.ncsd.ca.gov">http://www.ncsd.ca.gov</a> (100 views)
2/17/17 - 3/2/17 (14 days)	0	2	1	1	1,600	114	The February Quarterly Newsletter: The Drought is Not Over is out! <a href="http://www.ncsd.ca.gov">http://www.ncsd.ca.gov</a> <a href="http://www.ncsd.ca.gov">pic.twitter.com/UQtVE4yYAK</a> (143 views)
3/3/17 - 3/16/17 (14 days)	5	4	6	1	2,700	193	#waterwisewednesday <a href="https://twitter.com/WUIW/status/839523840673918976">https://twitter.com/WUIW/status/839523840673918976 ...</a> (415 views)
3/17/17 - 4/6/17 (21 days)	5	4	2	4	2,600	124	Agenda and Packet for the March 22nd Regular Board Meeting have been posted on the District's website.... <a href="http://fb.me/7FuxXfhkl">http://fb.me/7FuxXfhkl</a> (245 views)

2017 Twitter Summary

TWITTER

Week	List Growth (Followers)	Re-tweets (shared)	Mentions/Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Average Views/Day (Impressions)	Most Popular Post
4/7/17 - 5/4/17 (28 days)	2	4	2	10	3,300	118	It looks like the rain will let up early tomorrow morning. See you at Kids Day! #Nipomo @NipomoRec pic.twitter.com/EIAMjAta4h (307 views)
5/5/17 - 5/18/17 (14 days)	1	2	5	1	1,700	121	#DrinkingWaterWeek17 continues! Check and fix #leaks inside and outside your home to conserve water. #NipomoKnowsWater #AWWA pic.twitter.com/ledcBWxMnh (154 views)
5/19/17 - 6/8/17 (21 days)	0	5	9	8	3,100	148	Will you be there to help celebrate the completion of another phase of the #Nipomo Supplemental Water Project? Elected officials to speak. pic.twitter.com/kYQQ0nPNO6 (281 views)
6/9/17 - 6/22/17 (14 days)	1	2	3	0	1,900	136	Gardenia Street at Tefft Street in #Nipomo will be temporarily closed 6/19-6/23 for system maintenance. pic.twitter.com/cQbZ104qoi (241 views)
6/23/17 - 7/6/17 (14 days)	5	2	3	6	1,500	107	Statement from Nipomo Water Purveyors: Nipomo's Severe Water Shortage Continues. More at http://www.ncsd.ca.gov pic.twitter.com/oP9NpQv1Y8 (182 views)
7/7/17 - 7/20/17 (14 days)	5	1	5	3	2,000	143	#Nipomo sees minor increase in groundwater level despite winter storms. District is asking all to use water wisely. ksby.com/story/35829250... (556 views)

