

Contact us at 805-929-1133 | www.ncsd.ca.gov | info@ncsd.ca.gov



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NIPOMO COMMUNITY SERVICES DISTRICT

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Our Website Has Resources for You

CONSERVATION TIPS

The District's website provides tips on how to reduce water use at home. Visit www.ncsd.ca.gov and click on the "Conservation" quick link in the upper right of the home page.

SIGN UP FOR NEWS AND ALERTS

Sign-up on our website to receive meeting, news, and emergency notifications from the District.

YOU CAN ALSO CALL OR EMAIL ANY TIME

As always, if you have any questions, concerns, or feedback, we want to hear from you. Feel free to contact us at info@ncsd.ca.gov or at 805-929-1133.

Go to: www.ncsd.ca.gov

Connect with us:   /NipomoCSD



Reminder: Supplemental Water Rates Begin in July

Supplemental water is on schedule for delivery in July. Once the water is delivered, rates will be going up approximately 30% to pay for the water. To view the approved rates, visit the District's website at www.ncsd.ca.gov or stop by the office.



NEW Fees Effective July 1st

The following fees were approved and will be effective for all customers as of July 1st:

Late Fee: A late fee of \$10 or 10%, whichever is greater, will be added to customer accounts for payments not received by 4:30 PM on the due date.

Shut-Off Door Hanger Fee: A \$20 processing fee will be added to customer accounts for which a discontinuance (shut-off) door hanger is processed.

MAY 2015



Nipomo Community Services District

Important Information from Nipomo Community Services District • Issue 10

Historic Project Nears Completion

New supplemental water is on schedule for delivery in July.

During its fifty year history, the District's sole source of water has been wells on the Nipomo mesa. A second source will be added this summer when the supplemental water pipeline to Santa Maria is completed. This new supply represents a long-term solution that will help balance our groundwater basin and secure our long term water resources. The pipeline will initially provide 650 acre feet of water per year. Additional improvements to our water distribution system which will allow deliveries to be increased to 3,000 acre feet per year will be completed as additional funding becomes available.



The District will be changing the method of disinfection used for our water system.
Read more about this change on the inside pages.

Nipomo Community Services District

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Better Water Quality than Before | Nipomo Supplemental Water Project

New Water Disinfection is Safer and Better

With delivery of supplemental water this summer, the disinfectant in the District's water supply will be switched from chlorine to chloramine. The District is making this change to ensure system compatibility with the new water received from Santa Maria.

Chloramines



What are chloramines?

Chloramines are a type of drinking water disinfectant that are formed when chlorine is combined with a small amount of ammonia.

Chlorine and chloramines - what's the difference between these disinfectants?

Chlorine is most commonly used because it's quick, effective, safe, and the least expensive method of water disinfection. However, chlorine can also form regulated chemical compounds called "disinfection byproducts" when it mixes with naturally occurring organic compounds found in surface water. **Chloramines are safe and effective** and they reduce the formation of disinfection byproducts in potable water supplies that include surface water sources - like our new supplemental water supply.

Are chloramines safe?

Yes. Chloramines have been used for disinfection purposes for more than 90 years and are approved by state water quality regulators.

Are there special considerations for chloramines?

Yes. The following can be impacted by chloramines: kidney dialysis and aquariums.

Kidney Dialysis

Medical centers that perform dialysis are responsible for purifying the water that enters the dialysis machines to ensure they don't have chlorine, chloramines or other substances. Persons with home dialysis machines should check with their physician or equipment supplier to ensure purification techniques will remove chloramines. Please contact your doctor and dialysis equipment provider for more information.

Aquariums

Chlorine and ammonia are toxic to all fish. Chloramines can stay in the water for several weeks, so a dechlorinating agent must be added to remove them. This includes the water for both freshwater and saltwater aquariums. Check with your local pet or fish store.

Fluoridation

The District does not add fluoride to its water supply, however, the City of Santa Maria adds safe and approved amounts of fluoride. The District will not add fluoride, so District water will contain fluoride at levels equal to or less than found in the City's water. According to the Center for Disease Control (CDC), "community water fluoridation has been a safe and healthy way to effectively prevent tooth decay. The CDC has recognized water fluoridation as one of 10 great public health achievements of the 20th century. The proper amount of fluoride from infancy through old age helps prevent and control tooth decay."



For more information or if you have questions on these changes in water treatment, please contact the District at info@ncsd.ca.gov or 929-1133.

State Mandated Water Use Restrictions in Effect

In addition to bringing in a supplemental water source from Santa Maria, the District is taking action to address the water shortage and further align our efforts with the Governor's Orders and emergency drought regulation.

The State's 2015 emergency water conservation regulation prohibits:

- Using potable water to wash sidewalks and driveways;
- Allowing runoff when irrigating with potable water;
- Using hoses with no shutoff nozzles to wash cars;
- Using potable water in decorative water features that do not recirculate the water;
- **New:** Irrigating landscape more than two days per week;
- **New:** Irrigating outdoors during and within 48 hours following measurable rainfall;
- **New:** Restaurants are prohibited from serving water to their customers unless the customer requests it.

How Have You Conserved Water?

Saving water also saves money!

We want to hear how you have saved by cutting back your water use!

Write us at info@ncsd.ca.gov or on Facebook/Twitter and tell us about what you have done.

NCSD's Response to the Water Shortage

The District is in Stage II of its five-stage Water Shortage Response and Management Plan, including tiered conservation water rates. In addition, the District is urging residents to:

Irrigate only 2 days per week, after 8PM and before 9AM

Minimum to no irrigation in winter months

Check all irrigation systems at least monthly

Not allow excessive runoff

The public is encouraged to contact the District if they see water waste. District staff will follow up on all reports to help customers save water and save money. To report a concern, contact the District at info@ncsd.ca.gov or (805) 929-1133. For more information on the State mandated restrictions visit the District's website at ncsd.ca.gov



REDUCE YOUR USE!

Our water supply is threatened.

Conservation Information and Tips

at www.ncsd.ca.gov

