

Contact us at **805-929-1133** | [www.ncsd.ca.gov](http://www.ncsd.ca.gov) | [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov)



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**NIPOMO COMMUNITY SERVICES DISTRICT**

**ELECTED BOARD**

- Craig Armstrong, *President*
- Dan A. Gaddis, *Vice President*
- Bob Blair, *Director*
- Ed Eby, *Director*
- Dan Woodson, *Director*

**STAFF**

- Mario Iglesias, *General Manager*
- Lisa Bognuda, *Finance Director*
- Peter Sevcik, *Director of Engineering and Operations*
- Jessica Matson, *Public Information Director*

**Our Website Has Resources for You**

**CONSERVATION TIPS**

The District's website provides tips on how to reduce water use at home. Visit [www.ncsd.ca.gov](http://www.ncsd.ca.gov) and click on the "Conservation" quick link in the upper right of the home page.

**SIGN UP FOR NEWS AND ALERTS**

Sign up on our website to receive meeting, news, and emergency notifications from the District.

**YOU CAN ALSO CALL OR EMAIL ANY TIME**

As always, if you have any questions, concerns, or feedback, we want to hear from you. Feel free to contact us at [info@ncsd.ca.gov](mailto:info@ncsd.ca.gov) or at 805-929-1133.

**Go to: [www.ncsd.ca.gov](http://www.ncsd.ca.gov)**

**Connect with us:** /NipomoCSD



**New Billing Software**

In May the District transitioned its billing software to a more modern system, allowing the District to better serve its customers. With this upgrade, customers are seeing some changes to their bill. For more information about the new bill, visit the District's website at [www.ncsd.ca.gov](http://www.ncsd.ca.gov) and explore the new, interactive bill example.

| Account Number                 | AMOUNT DUE |
|--------------------------------|------------|
| 99-9999-00                     | \$197.35   |
| DUE BY 4:30 PM ON 6/5/2016     |            |
| Service Address                |            |
| 123 ANY ST<br>NIPOMO, CA 93444 |            |
| **BILL DUE UPON PRESENTATION** |            |

| Name             | Service Address | Account Number    |        |           |                   |              |
|------------------|-----------------|-------------------|--------|-----------|-------------------|--------------|
| JANE DOE         | 123 ANY ST      | 99-9999-00        |        |           |                   |              |
| Status           | From            | Service Begins To | # Days | Bill Date | DUE BY 4:30 PM ON | Penalty Date |
| Active           | 3/29/2016       | 4/30/2016         | 61     | 5/10/2016 | 6/5/2016          | 6/5/2016     |
| PREVIOUS BALANCE |                 | \$181.78          |        |           |                   |              |

AUGUST 2016

# Nipomo Community Services District

**Important Information from Nipomo Community Services District • Issue 15**

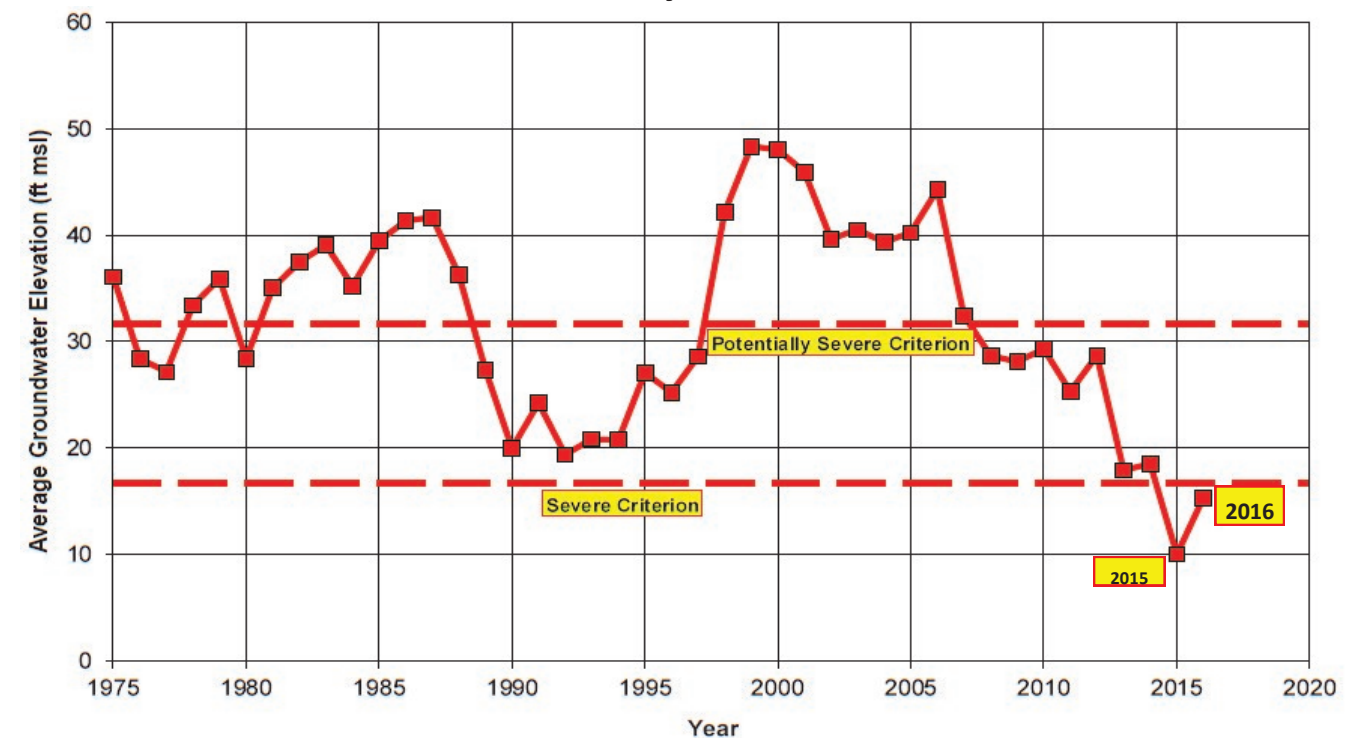
## Stage IV Water Shortage Conditions

### Stage III conservation measures still in effect

Following an announcement from the Nipomo Mesa Management Area (NMMA) Technical Group regarding area key wells (see graph below), District Board of Directors declared a Stage IV Water Shortage in accordance with its Water Shortage Response and Management Plan (WSRMP). The Board directed staff to continue enforcing Stage III actions of the WSRMP, and not impose additional Stage IV actions until further review of the community's conservation efforts at a January 2017 Regular Board Meeting.

More on page 2.

**2016 Key Wells Index**



# Ensuring Water Supply Reliability for Nipomo

## Stage IV continued...

### The District's Water Shortage Response and Management Plan

The Water Shortage Response and Management Plan is based on five escalating stages of drought. In Stages III through V, there are targeted reductions in water use designed to protect long-term groundwater supplies.

In May 2015, the Board declared a Stage III water shortage, urged customers to reduce their usage by 30%, and halted all new applications for service. Over the past year, groundwater pumping decreased which helped the basin recover slightly. However, the basin remained in Severe criterion for a second year prompting a Stage IV water shortage. The District's Stage IV sets a District-wide groundwater use reduction goal of 50%.

The District is working with neighboring water agencies and County agencies to coordinate conservation efforts across the Nipomo Mesa. Importing more supplemental water and cutting water use is critical for overall basin health and to keep groundwater levels from falling below sea level, possibly causing a condition that could contaminate the water supply.

Thanks to customers' conservation efforts and the arrival of supplemental water in July 2015, the District has seen a 46% reduction in groundwater pumping to date. With this current reduction rate, the Board is confident the District, through the community's continued conservation effort, can achieve the 50% groundwater reduction goal thus holding off further action (see conservation recommendations to the right).

## Supplemental Water Project Reservoir on Schedule



The Nipomo Supplemental Water Project received its first deliveries of water from Santa Maria in July 2015. As of June 30th the District had imported 671 AF (acre feet) to the Nipomo Mesa area.

In March the District began construction on Phase IIA of the Supplemental Water Project which includes a 500,000 gallon reservoir for the importation of a minimum of 800 AFY of water from the City of Santa Maria. The Project is scheduled to be completed by January 2017.

This increase in supplemental water allows the District to pump less groundwater from the underlying aquifer and ensure water supply reliability.

## Conservation Still Encouraged

The District's conservation efforts dipped a bit in July but overall are strong. The District produced 203 acre feet or about 66 Million gallons of water to meet customer demand. This equates to a 25.3% reduction in overall production compared to July 2013 and a 30.2% average reduction for the year.

**Thanks to the arrival of supplemental water in July 2015, groundwater pumping during July 2016 was 52.3% lower than the 5-year average for July!**

With the Board's declaration of Stage IV water shortage conditions in July, the District continues to encourage customers to conserve as they have. There are no specific mandated restrictions added to Stage III requirements. The Board directed staff to keep Stage III conservation measures in place (see below) until further review of pumping levels at a January 2017 Regular Board meeting. If the 50% groundwater reduction goal is not met, the Board may decide to implement Stage IV conservation measures. Keep up the good work, Nipomo!

Minimum irrigation to preserve high-value landscape. Irrigate after 8PM and before 9AM

Do not allow excessive runoff

Do not use water to wash vehicles or equipment except for health and safety purposes

Do not use water on exterior surfaces

For more conservation information and tips, visit the District's website at [www.ncsd.ca.gov](http://www.ncsd.ca.gov) or on Facebook and Twitter (/NipomoCSD).

## District Receives Prestigious Recognition

### Project of the Year

In June, the American Society of Civil Engineers (ASCE), San Luis Obispo Branch, presented the Nipomo Community Services District with two prestigious awards during its annual award ceremony - Water Project of the Year and Overall Project of the Year for 2016 for the Nipomo Supplemental Water Project.

All Branch awards will compete with other branches for section recognition.

### Excellence in Financial Accounting

The Government Finance Officers Association (GFOA) notified Nipomo CSD that the District's annual financial report (audit) for 2014-2015 qualified for and has received the Association's Achievement of Excellence in Financial Reporting. The GFOA's Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting. This is the third year in a row the District applied for consideration and received the award.

The District is one of less than fifty special districts state-wide to have received this recognition.



Director of Engineering & Operations, Peter Sevcik, accepting the ASCE award



## Answers to Frequently Asked Questions

### What rebates are available?

- NCSO offers a high-efficiency clothes washer rebate of \$75. Applications can be found on the District's website at [www.ncsd.ca.gov](http://www.ncsd.ca.gov) or in the office.
- SLO County offers a turf replacement rebate. Call 781-5600 for more information. SLO County also offers various rebates including a toilet rebate. More information can be found on their website at [www.slocounty.ca.gov](http://www.slocounty.ca.gov)
- The State of California is offering a turf replacement rebate and a toilet rebate. Applications for both can be completed on their website at [www.saveourwaterrebates.com](http://www.saveourwaterrebates.com)