

Contact us at **805-929-1133** | www.ncsd.ca.gov | info@ncsd.ca.gov



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NIPOMO COMMUNITY SERVICES DISTRICT

ELECTED BOARD

Craig Armstrong, *President*
Dan A. Gaddis, *Vice President*
Bob Blair, *Director*
Ed Eby, *Director*
Dan Woodson, *Director*

STAFF

Mario Iglesias, *General Manager*
Lisa Bognuda, *Finance Director*
Peter Sevcik, *Director of Engineering and Operations*
Jessica Matson, *Public Information Director*

Our Website Has Resources for You

CONSERVATION TIPS

The District's website provides tips on how to reduce water use at home. Visit www.ncsd.ca.gov and click on the "Conservation" quick link in the upper right of the home page.

SIGN UP FOR NEWS AND ALERTS

Sign up on our website to receive meeting, news, and emergency notifications from the District.

YOU CAN ALSO CALL OR EMAIL ANY TIME

As always, if you have any questions, concerns, or feedback, we want to hear from you. Feel free to contact us at info@ncsd.ca.gov or at 805-929-1133.

Go to: www.ncsd.ca.gov

Connect with us:   /NipomoCSD



Reminder: Scheduled Water Rate Increase November 1st

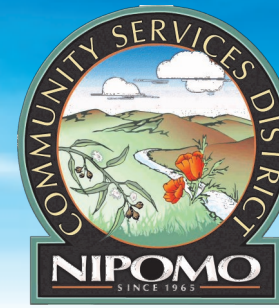
In 2011, the Board of Directors approved a water rate increase schedule effective each November 1st for five years. The last of the scheduled water rate increases went into effect on November 1, 2015 and customers will see the increase beginning with their January/February bill for water use in November and December.



Town Sewer Rate Increase January 1st

A rate increase for sewer customers in the Town Division was approved by the Board of Directors at its November 12, 2015 Special Meeting. Single family residential dwellings, which represent over 97% of the customer accounts, can expect to see an increase of \$0.305 (thirty cents) monthly or \$0.61 per bi-monthly billing period. The rate increase goes into effect January 1, 2016 and customers will see the increase beginning with their March/April sewer bill.

FEBRUARY 2016



Nipomo Community Services District

Important Information from Nipomo Community Services District • Issue 13

Commitment to Service

Providing the community with sustainable, quality services

The Nipomo Community Services District's mission is to provide its customers with reliable, quality, and cost-effective services now and in the future. The District is dedicated to providing excellent services for the community. Below are two recent recognitions we are proud to have received:

Services for the Community: Project of the Year

Nipomo Supplemental Water Project was recently recognized by the American Public Works Association (APWA), California Central Coast Chapter, as 2015 Project of the Year both in the "Environmental < \$15M" category and overall. This \$17 million public works project is the largest and most significant achievement in the District's 50 year history. With this important supplemental source of water now available to the Nipomo area, the District secured another tool to protect the community's way of life and property values. This supplemental water is part of a long-term solution to help balance the water needs of a thriving community with a dependable, sustainable groundwater basin on the Nipomo Mesa. To date, over 128 million gallons of water has been delivered through the pipeline. That means 128 million gallons of water has not been pumped from Nipomo's groundwater supply.



The Supplemental Water Project will now be submitted for potential National APWA recognition.

Service in the Community: Keeping Nipomo Clean

The District received the Keeping Nipomo Clean award from the Nipomo Chamber of Commerce for our contribution to the Chamber's solid waste abatement program.

The Nipomo Chamber of Commerce contracts with Achievement House, who employs developmentally delayed adults, to provide the physical labor. The highly successful program was initiated three years ago and continues to be a success. The Chamber administers the program with grant funding from the District. The grant funds are generated by the District's solid waste franchise fee which is paid to the District by South County Sanitary (The Garbage Company) which all District customers help generate through their garbage bill.



District Director, Bob Blair, accepted the award on behalf of the District at the Chamber Installation Dinner in January.

Nipomo Community Services District

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Commitment to Excellence - Serving Nipomo

A Message from Your New General Manager



Mario Iglesias

This is my first opportunity to thank the residents of Nipomo for the warm welcome. My wife Carri and I have purchased a home in Nipomo. As we join the community, we are looking forward to making new friends. Our move to Nipomo will be our first move away from the Monterey Peninsula. We both agree we couldn't have picked a more idyllic setting.

Our move to Nipomo is coming along nicely. Carri will be seeking out community service work as a volunteer once our home is set up. Her years of experience working with the American Red Cross as well as her cheerful disposition and good humor will be an asset to the community.

Our two sons are grown and making their mark in the world. The older son Mario, is an active duty armor officer stationed in Michigan with his wife Michelle and two children, little Mario and Kelsey. Nathan, our second son works for Google in Sunnyvale and has served as an intelligence officer in the California National Guard since 2004. Collectively, they have deployed to Iraq and Afghanistan on five different occasions. Both sons are state-side now but stand at the ready should they be called upon to deploy.

I have a lot to learn as the new General Manager for Nipomo Community Services District. My focus is on working with a team dedicated to securing a reliable water supply and maintaining a dependable wastewater system. These are the foundation assets on which a community builds its prosperity. I've come to this conclusion after sixteen years with California-American Water in Monterey, five years with the Aromas Water District and ten years with the City of Morgan Hill. These organizations faced a common challenge – providing affordable utility services to a community in a dynamic environment. Nipomo's future looks bright today because of the great work of many people. The community's willingness to engage in problem solving with their elected representatives is how success will continue. The District's dedicated and professional staff is ready to carry out the will of the people. I look forward to contributing to Nipomo Community Services District's mission of providing its customers with reliable, quality, and cost-effective services now and in the future.

Coming up next on the General Manager's agenda: Construction of Supplemental Water Project Joshua Road Pump Station Reservoir and Assessment of the Blacklake Wastewater Treatment Facility and sewer collection system.

Watch for more information in the coming months.

Conservation Remains Strong

The District's conservation efforts remain strong and exceed the State's mandated 28% reduction.

In December, the District produced 111 acre feet or about 36 Million gallons of water to meet customer demand. This equates to a **37.5%** reduction in overall production compared to December 2013 - the greatest reduction this year. Additionally, thanks to the arrival of supplemental water in July, groundwater pumping during December was **48%** lower than the 5-year average for December. Good job, Nipomo!

As we approach spring months remember to keep irrigation systems turned down. The District is still in Stage III of its drought response and will remain so until at least late spring/early summer when area key wells are measured. As always, saving water also saves money!

Keep Irrigation Systems Turned Down for the Next Few Months

Cooler temperatures and moisture in the air mean less water is needed for your landscape. Turning down or shutting off outdoor irrigation through spring will:

- Help conserve our precious water resources
- Save some money on your water bill
- Protect landscapes from overwatering

Nipomo Students Learn the Importance of Conservation



In January the District's Board of Directors presented students from Dorothea Lange Elementary, Dana Elementary and Nipomo Elementary with awards recognizing their efforts in the District's Conservation Poster Contest.

Through a partnership with Science Discovery, the District provided conservation education in 3rd through 6th grade classes at Dorothea Lange Elementary, Dana Elementary and Nipomo Elementary schools during the 2014-2015 school year. The students were given an opportunity to portray what they learned and submitted hand-drawn posters to the District in November. The goal of the poster contest was to encourage the wise use and conservation of water.

This year the District saw a record number of participants. 72 students from six classes participated and awards for first, second, third and Honorable Mentions were presented by Board President, Craig Armstrong. The posters will be displayed in the District office lobby.



Answers to Frequently Asked Questions

i What rebates are available?

- NCSO offers a high-efficiency clothes washer rebate of \$75. Applications can be found on the District's website at www.ncsd.ca.gov or in the office.
- SLO County offers various rebates including a toilet rebate. More information can be found on their website at www.slocounty.ca.gov
- The State of California is offering a turf replacement rebate and a toilet rebate. Applications for both can be completed on their website at www.saveourwaterrebates.org