

Contact us at **805-929-1133** | www.ncsd.ca.gov | info@ncsd.ca.gov



148 S. Wilson Ave.
PO Box 326
Nipomo, CA 93444

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NIPOMO COMMUNITY SERVICES DISTRICT

ELECTED BOARD

- Dan A. Gaddis, *President*
- Ed Eby, *Vice President*
- Bob Blair, *Director*
- Craig Armstrong, *Director*
- Dan Woodson, *Director*

STAFF

- Mario Iglesias, *General Manager*
- Lisa Bognuda, *Finance Director*
- Peter Sevcik, *Director of Engineering and Operations*
- Jessica Matson, *Public Information Director*

Our Website Has Resources for You

CONSERVATION TIPS

The District's website provides tips on how to reduce water use at home. Visit www.ncsd.ca.gov and click on the "Conservation" quick link in the upper right of the home page.

SIGN UP FOR NEWS AND ALERTS

Sign up on our website to receive meeting, news, and emergency notifications from the District.

YOU CAN ALSO CALL OR EMAIL ANY TIME

As always, if you have any questions, concerns, or feedback, we want to hear from you. Feel free to contact us at info@ncsd.ca.gov or at 805-929-1133.

Go to: www.ncsd.ca.gov

Connect with us: /NipomoCSD



Students Share Water Conservation Knowledge

70 Nipomo 3rd-6th grade students shared their water conservation knowledge as part of the District's Fall 2016 Conservation Poster Contest. Students and teachers were recognized by the Board in January. Winning artwork will be displayed at the District office.



Nipomo Community Services District

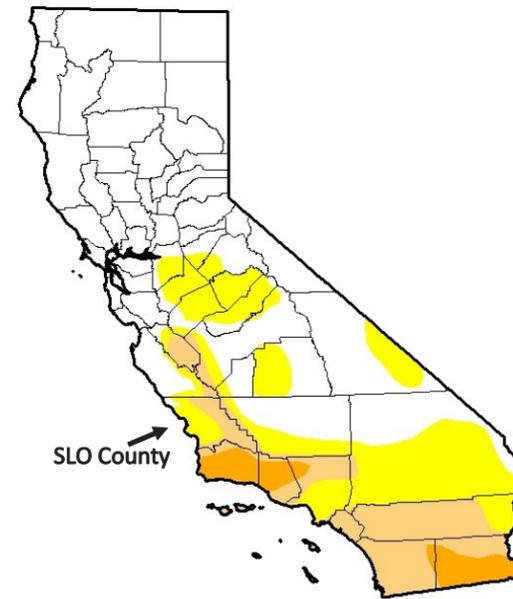
FEBRUARY 2017

Important Information from Nipomo Community Services District • Issue 17

The Drought is Not Over

Conservation Objectives Met; Further Review in the Spring

U.S. Drought Monitor California



California has received measurable rain over the past couple months. On the central coast we are seeing reservoirs fill up but, for Nipomo, the groundwater level is a better indicator of a healthy water supply. As of February 21st, San Luis Obispo County is still considered to be in a Moderate Drought/Abnormally Dry.

After five consecutive years of below average rainfall, water is absorbed by the ground at a slower rate. We will likely see an improvement in area groundwater levels. However, we will not know how much of an improvement until area Key Wells are measured in the spring. Conservation is still needed.

District customer's conservation efforts have been strong overall. In January the District produced 92 acre feet or about 30 Million gallons of water to meet customer demand. This equates to a 25.3% reduction in overall

production compared to January 2013.

Thanks to the arrival of supplemental water in July 2015, groundwater pumping during January was **69% lower** than the 5-year average for January and **51.3% lower** for the July-January period!

The District met its 50% reduction goal set when the Board declared Stage IV water shortage conditions in July. Read more inside about Board action following review of conservation efforts.

February 21, 2017
(Released Thursday, Feb. 23, 2017)
Valid 7 a.m. EST

	Drought Conditions (Percent Area)					
	None	D0-D4	D1-D4	D2-D4	D3-D4	D4
Current	61.66	38.34	16.87	4.19	0.00	0.00
Last Week 2/14/2017	43.94	56.06	24.19	7.41	0.73	0.00
3 Months Ago 11/22/2016	12.03	87.97	73.04	60.27	42.80	21.04
Start of Calendar Year 1/2/2017	18.07	81.93	67.61	54.02	38.17	18.31
Start of Water Year 9/27/2016	0.00	100.00	83.59	62.27	42.80	21.04
One Year Ago 2/23/2016	0.43	99.57	94.38	81.82	60.86	38.48

Intensity:

 D0 Abnormally Dry D3 Extreme Drought
 D1 Moderate Drought D4 Exceptional Drought
 D2 Severe Drought
 The Drought Monitor focuses on broad-scale conditions. Local conditions may vary. See accompanying text summary for forecast statements.
 Author: Richard Heim, NCEI/NOAA



<http://droughtmonitor.unl.edu/>

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Listening to the Community and Planning Ahead

Board Defers Additional Actions



In January the District's Board of Directors heard the final presentation in a series on the current status of groundwater levels, the District's Water Shortage Response and Management Plan, and active Intent-to-Serve (ITS) letters.

At previous meetings, the Board reviewed the list of ITS letters and the potential water service obligations should the projects be completed. The Board has also monitored water demand from the community and been briefed by the District's geohydrologist on the condition of the groundwater basin.

Staff reviewed the Nipomo Mesa Management Area Technical Group's criteria and the District's current Stage IV water shortage conditions. Thanks to supplemental water and the conservation efforts of the community, the District's groundwater pumping reduced by 51.3% for the Jul 2016 – Jan 2017 period, exceeding the target reduction goal of 50%. January alone experienced a 69% reduction in groundwater pumping.

After discussion and hearing public comment, the Board unanimously agreed that keeping current actions in place and deferring additional actions until well readings are received in the spring best serves the community's interests. Allowing some outdoor irrigation for high-valued landscaping and processing of existing ITS letters will continue until further review late spring/early summer.

Pump Station Reservoir Nearing Completion



The Nipomo Supplemental Water Project (NSWP) Joshua Road Pump Station Reservoir is nearing completion.

To date the District has dedicated \$2.7 million to the Reservoir.

This phase of the project saw some delays due to a rainy winter, but still remains on schedule. Once complete the Reservoir will be able to hold 500,000 gallons of water imported from the City of Santa Maria.

Completion of the Reservoir is schedule for late April 2017.

The NSWP connects the City of Santa Maria's water system with NCS D's. The completion of the NSWP will fulfill NCS D's obligation to build pipes and pumps to bring import water onto the Nipomo Mesa. Once complete, the District will have the ability to bring the Court-ordered 2,500 acre feet per year ("AFY") of import water onto the Mesa. The District has a financial plan and a target date of 2022 to secure the project funding needed to complete the project.

Save-the-Date

The District invites the public to help celebrate completion of this milestone in the Supplemental Water Project with a ribbon cutting ceremony on Wednesday, May 24, 2017. More information to come.

Customer Feedback Valued



The District's mission is to provide its customers with reliable, quality, and cost-effective services now and in the future.

Last fall the District launched its first customer satisfaction survey in an effort to hear from customers on a variety of subjects: Awareness of the District's Water Supply; Perception of Rates; Perception of Water Quality; Individual Water Conservation Behaviors; Sources of Information; and Emergency Preparedness.

Below is a snapshot of community perceptions based on a small sample.

Concerned with area water supply but are satisfied with District's efforts for securing a reliable source of water

Do not feel that the cost of service is reasonable and that the District sets rates fairly

Water quality at their home is acceptable

Conserved more water this year than in past years and would like to see an end to development and drought rates for high water users

Confident that the District can provide services following an emergency

Feel well-informed and prefer communications via email and direct mail

Satisfied with the District overall

As the results are further analyzed, they will be shared with the public. To view the survey results summary, visit the District's website at www.ncsd.ca.gov.

The District aims to provide quality services for its customers and will continue to provide opportunities for feedback. Suggestions and comments are always welcomed by emailing info@ncsd.ca.gov.

Answers to Frequently Asked Questions



Is e-mail billing available?

Yes. The District can now e-mail a bill to owners or property management. Contact the District, if interested. (Paper bills still available).

How can I pay my utility bill?

- Pay in person at the District office during regular business hours (M-F 8 AM - 4:30 PM, 148 S Wilson St, Nipomo)
- Mail a check or money order to NCS D, P.O. Box 326, Nipomo, CA 93444 (Note: postmarks are not accepted)
- Drop a check or money order in the green drop box located in the driveway at 148 S Wilson St, Nipomo
- Pay online by visiting www.ncsd.ca.gov (Note: Official Payments processes the payments on the District's behalf and charges a \$3.95 convenience fee per transaction)
- Sign up for Auto Pay with the District
- Use your bank's online bill-pay service