

Nipomo Community Services District

Provide our customers with reliable, quality, and cost-effective services now and in the future.

Celebrating 60 Years of Service

In a few months, January 2025 will mark a major milestone for our District—our 60th anniversary! For over half a century, we have been serving the community, providing essential services, and ensuring that our residents have access to clean water. We also protect the environment with treated wastewater recharge of our groundwater basin, reliable infrastructure, and sound governance. As we celebrate our diamond anniversary, we look back with pride on all we've accomplished together.

But we're not just reflecting on the past—we're looking forward to a bright future! The projects underway, from the Blacklake Sewer Consolidation and the AMI program, are just the beginning. With your continued support, we'll keep pushing forward, creating a stronger, more resilient community for generations to come.

Stay tuned for details on upcoming anniversary celebrations!

Certificate of Achievement for Excellence in Financial Reporting

For the 10th year in a row, the District's Finance has received a prestigious award! The Government Finance Officers Association ("GFOA") notified Nipomo CSD that the District's Annual Comprehensive Financial Report (ACFR) for FY 2022-2023 has received the Association's Achievement of Excellence in Financial Reporting. The GFOA's Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting. In being so recognized, the District joins less than fifty special districts state-wide—most of which are much larger organizations.

Blacklake Sewer Consolidation: Progress and Next Steps

The Blacklake Sewer system consolidation is progressing, with the Blacklake Lift Station estimated for completion by July 2025. This station will direct sewer flows to the Southland Wastewater Treatment Plant, allowing the decommissioning of the existing Blacklake plant. Upon completion, Blacklake customers will be assuming the Town Sewer rates. Look out for an upcoming "Flip the Switch" ceremony!

ELECTED BOARD

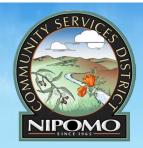
Ed Eby, President

Dan Allen Gaddis, Vice President

Gary Hansen, Director

Phil Henry, Director

Mario Iglesias, Director



STAFF

Ray Dienzo, General Manager

Jana Etteddgue, Finance Director

Peter Sevcik, Director of

Engineering and Operations

Nipomo Community Services District

148 S. Wilson St, PO Box 326, Nipomo, CA 93444 | 805-929-1133 | info@ncsd.ca.gov | www.ncsd.ca.gov

AMI Meter Program: On Track for Efficiency and Accuracy

We're excited to share that the Advanced Metering Infrastructure (AMI) conversion is nearly 50% complete! This program is a game-changer for how we manage and

monitor water usage across the district. The conversion is being done in-house,



saving significant costs and allowing us to proceed at a steady, manageable pace. Moreover, the project has been entirely funded without incurring any debt.

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Once completed, the AMI system will provide more accurate, real-time data on water usage, allowing us to identify leaks and inefficiencies far more quickly. This upgrade is not just about replacing meters; it's about using data to prevent water waste, reduce costs, and improve sustainability for our community.

Dana Reserve Project: Big Changes Ahead

The Dana Reserve Project has reached a milestone with the NCSD Board approving its annexation agreement on October 28, 2024. This agreement funds infrastructure improvements without adding a financial burden to current ratepayers. At <u>build-out</u>, the increased customer base will help stabilize district-wide costs for operations, maintenance, and capital improvements. A LAFCO hearing on November 14, 2024, will finalize the annexation. Stay tuned for updates!

Challenges ahead

We face near-term challenges with rising operational, energy, and capital costs, likely leading to higher rates. Increased volume of supplemental water will start on July 1, 2025, may also impact water rates. While financial benefits from the Dana Reserve development are a few years away, our Board and staff are committed to managing these costs responsibly.

Thank you for being part of this exciting journey with us. The district continues to grow, and with each project, we're working to improve your quality of life. Please don't hesitate to reach out with any questions or comments, and we look forward to keeping you updated on these important developments.



CLEAN-UP WEEK 2024

Nipomo Community Services District does not have a designated Cleanup Week. Instead, the District offers customers a call-in voucher program two times a year per address. Please call the South County Sanitary Service office at 805-543-0875 when you are ready to schedule a pickup. Check out their website for more information.



Answers to Frequently Asked Questions

How can I pay my utility bill?

- Mail a check or money order to NCSD, P.O. Box 326, Nipomo, CA 93444 (Note: postmarks are not accepted)
- Drop a check or money order in the green drop box located in the driveway at 148
 S Wilson St, Nipomo
- Pay online by visiting www.ncsd.ca.gov (Note: ACI Payments, Inc. processes the payments on the District's behalf and charges a convenience fee per transaction.
- Sign up for Auto Pay with the District (Only available for homeowners)
- Use your bank's online bill-pay service

