



Nipomo Community Services District

Provide our customers with reliable, quality, and cost-effective services now and in the future.

Contact Information for Emergency Notifications

Recently, a Boil Water Notice was issued by the County of San Luis Obispo that affected neighboring residents to the north who receive water from the Lopez Lake distribution system. Our service area was not affected by this incident. NCS D sources water from groundwater within our service area and supplemental water imported from the City of Santa Maria.

This incident is a reminder that our water infrastructure is vital to the health and economy of our community. District staff remains vigilant in keeping an open line of communication with customers. The following steps should be taken by customers to ensure they are set up in local emergency alert systems:

- Owners or property management companies: please contact us to fill out the form to update your information. You can receive phone, text, and/or email notifications about water or sewer related incidents.
- For all other residents: please sign up for District news and alerts on our website, www.ncsd.ca.gov.
- All residents can also sign up for District and other agency notifications through AlertSLO.org.



District Achieves Over a Decade of Excellence in Financial Reporting:

The Government Finance Officers Association (“GFOA”) notified Nipomo CSD that the District’s annual financial report (audit) for fiscal year 2023-2024 qualified for and has received the Association’s Achievement of Excellence in Financial Reporting. The GFOA’s Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting.

This is the **twelfth (12) fiscal year in a row** for Nipomo CSD to receive the award. In 2014, Nipomo CSD was the first special district in the County to receive this level of recognition on its annual audit. In being so recognized, the District joins less than fifty special districts statewide, most of which are much larger organizations.

To receive email updates on District news, please go to our website <https://ncsd.ca.gov> and click on the tab at the top called “Sign-up for District News”

ELECTED BOARD

- Ed Eby, *President*
- Phil Henry, *Vice President*
- Gary Hansen, *Director*
- John Joyce, *Director*
- Tom Glover, *Director*



STAFF

- Ray Dienzo, *General Manager*
- Jana Etteddgue, *Finance Director*
- Peter Sevcik, *Director of Engineering and Operations*

Nipomo Community Services District

148 S. Wilson St, PO Box 326, Nipomo, CA 93444 | 805-929-1133 | info@ncsd.ca.gov | www.ncsd.ca.gov

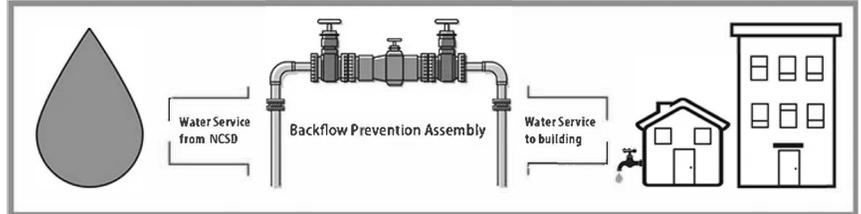
Cross Connection Control and Backflow Prevention Program:

The District is committed to providing reliable, safe, and high-quality drinking water to its customers. Part of this commitment involves improved development of a Cross-Connection Control and Backflow Prevention Plan. A Cross-Connection Control and Backflow Prevention Plan protects our drinking water by preventing contaminants from entering our water distribution system.

Recent updates to the State regulations required minor changes to Chapter 3.06 of the District Code, mainly to reference the new state-adopted Cross Connection Control Policy Handbook in place of California Code of Regulations Title 17. This change will take effect on July 1, 2025.

In connection with these changes, the District will apply a Backflow Administration Fee of \$1 per billing cycle to all customers. Though the fee was approved by District Code section 3.06.110(C) in 2023, implementation of this fee will start on July 1, 2025. This \$1 monthly fee will first appear on the August bill.

For more information on cross connections and backflow, please visit the link on our website: at www.ncsd.ca.gov, under Customer Service.



Blacklake Sewer System Consolidation:

As you may have noticed, construction activity is ongoing at our Blacklake Wastewater Treatment Plant (on Willow Road between Via Concha Road and Sundale Way). Though construction will continue through the end of this year, Blacklake customers will assume the Town sewer rates effective July 1, 2025! This will be reflected on the August 2025 bill.

Other projects to look for in 2025:

- Water Distribution System Improvements – over 1-mile of water line upgrades on Pomeroy Rd, Sea Pines Pl, Red Oak Way, and Mallagh St– *construction in progress and targeted completion by June 2025.*
- Frontage Road Trunk Sewer Replacement – upgrade from 15” to 18” diameter gravity sewer main on Frontage Road between Juniper St. and Division St. – *construction bid in progress*
- New 1-Million Gallon Water Storage Tank at Foothill Tank Site – *design starts mid-2025*
- Update the District Strategic Plan – *mid-year 2025*
- Solid Waste Rates Prop 218 process – *effective date July 1, 2025*
- Meter change out program to Advance Metering Infrastructure (AMI) - *Ongoing*
- Woodgreen Lift Station Project – *currently in progress*
- Blacklake Lighting District – *work to convert the remaining 30 streetlights to LED will start this summer*

The Nipomo Community Services District continues to accept applications for water and sewer services within the District’s service boundaries. There is sufficient water and sewer capacity for all in-fill lots within the District service area. In addition to the projects above, staff continues to process requests for new water and/or sewer services for new development and remodels within its District boundary.

Answers to Frequently Asked Questions

How can I pay my utility bill?

- Mail a check or money order to NCS D, P.O. Box 326, Nipomo, CA 93444 (Note: postmarks are not accepted)
- Drop a check or money order in the green drop box located in the driveway at 148 S Wilson St, Nipomo
- Pay online by visiting www.ncsd.ca.gov (Note: ACI Payments, Inc. processes the payments on the District’s behalf and charges a convenience fee per transaction.)
- Sign up for Auto Pay with the District (Only available for homeowners)
- Use your bank’s online bill-pay service

INSTALL DRIP IRRIGATION

Saves 15+ gallons each time you water.

