

Contact us at 805-929-1133 | www.ncsd.ca.gov | info@ncsd.ca.gov



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Nipomo, CA 93444

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NIPOMO COMMUNITY SERVICES DISTRICT

ELECTED BOARD

Craig Armstrong, *President*
Dan A. Gaddis, *Vice President*
Bob Blair, *Director*
Ed Eby, *Director*
Dan Woodson, *Director*

STAFF

Mario Iglesias, *General Manager*
Lisa Bognuda, *Finance Director*
Peter Sevcik, *Director of Engineering and Operations*
Jessica Matson, *Public Information Director*

Our Website Has Resources for You

CONSERVATION TIPS

The District's website provides tips on how to reduce water use at home. Visit www.ncsd.ca.gov and click on the "Conservation" quick link in the upper right of the home page.

SIGN UP FOR NEWS AND ALERTS

Sign up on our website to receive meeting, news, and emergency notifications from the District.

YOU CAN ALSO CALL OR EMAIL ANY TIME

As always, if you have any questions, concerns, or feedback, we want to hear from you. Feel free to contact us at info@ncsd.ca.gov or at 805-929-1133.

Go to: www.ncsd.ca.gov

Connect with us: /NipomoCSD



New Billing Software and Account Numbers

The District is currently transitioning its billing software to a more modern system, allowing the District to better serve its customers. With this upgrade, customers can expect some changes to their bill including their account number. Read more [inside](#).



Reminder: Scheduled Supplemental Water Rate Increase July 1st

In November 2014, the Board of Directors approved a Supplemental Water rate schedule to pay for the water imported from Santa Maria. The rate was implemented in July 2015 once the first deliveries of water arrived. The next scheduled increase will be effective July 1st, 2016. For the full rate schedule, visit the District's website at www.ncsd.ca.gov.



Nipomo Community Services District

Important Information from Nipomo Community Services District • Issue 14

Uncertain Times as Drought Continues

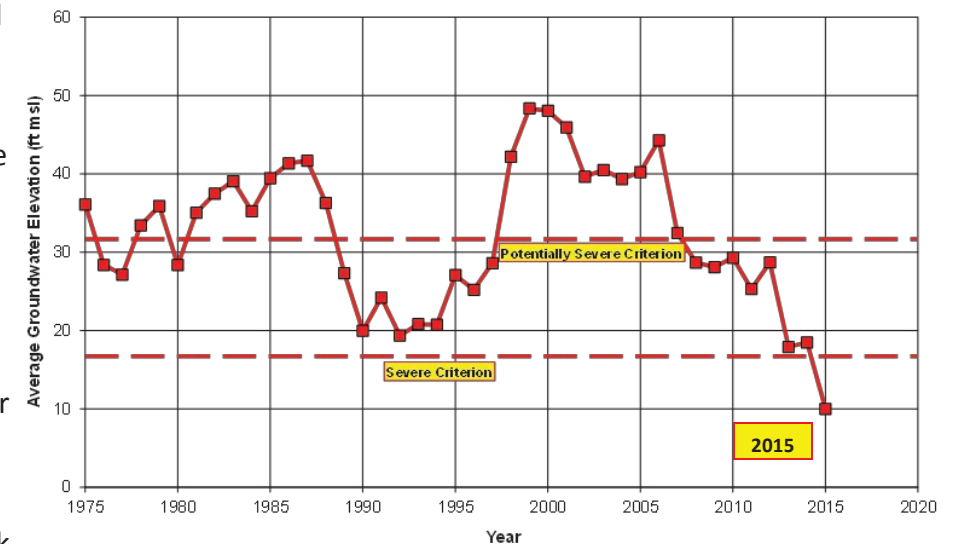
District prepares for continued water shortage conditions

With spring coming to a close, measurements from area key wells are being gathered and analyzed. Data will show if Nipomo's groundwater table is still in a severe shortage status or if it has improved. In the coming months, the District may need to consider response options based on its Water Shortage Response and Management Plan.

Water Shortage Response and Management Plan

In Spring 2014, the Board implemented a Water Shortage Response Program which outlines the steps to be taken by the District during water shortages. The program has five stages.

On May 21, 2015, the Board declared a Stage III water shortage, urged customers to reduce their usage by 30%, and halted all new applications for service. Over the past year, overall District pumping has decreased an average of 32% thanks to the hard work of customers!



Last Year Groundwater Levels Fell Below "Severe Level."

As more groundwater data is presented, the need for increased conservation may be necessary. Importing more supplemental water and cutting water use is critical for overall basin health and to keep groundwater levels from falling below sea level, possibly causing a condition that could contaminate the water supply. The District is preparing to make critical decisions, if necessary, in the coming months in order to protect our water supply.

More on page 2.

Nipomo Community Services District

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Ensuring Water Supply Reliability for Nipomo

Drought continued...

What to Expect in the Coming Months

The Nipomo Mesa Management Area (NMMA) Technical Group is scheduled to present results of the Spring 2016 groundwater levels (Key Wells Index) to the Board in June. At that time, the Board will respond in accordance with its Water Shortage Response & Management Plan. Worse case conditions would require a 50% reduction in groundwater pumping and could require special drought rates and other conservation measures.

The Good News

Since the arrival of Supplemental Water in July 2015, the District has reduced groundwater pumping by an average of 47%! This has significant impact on groundwater production and the overall health of the basin.

The District is currently constructing Phase IIA of the Supplemental Water Project which includes a 500,000 gallon reservoir for the importation of up to 800 AFY of water from the City of Santa Maria. The Project is scheduled to be completed by January 2017.

With supplemental water and the community's current conservation level, the District could meet its 50% reduction goal if the Board does declare a Stage IV (4) water shortage. Watch for more information in the coming months.

2015 Urban Water Management Plan Update

Every five years, the California Department of Water Resources (DWR) requires that water suppliers like the Nipomo CSD, update its Urban Water Management Plan (UWMP).

UWMPs are prepared by California's urban water suppliers to support their long-term resource planning, and ensure adequate water supplies are available to meet existing and future water demands.

The District is partnering with an engineering firm and local agencies to prepare the Plan. Preparation of the Plan includes analysis of projected population growth, current and future water demands, as well as water supply and pumping data.

The District's Board will hear a presentation of the Plan and solicit public comments during a Public Hearing at its May 25, 2016 Regular Board meeting. Adoption of the Plan is scheduled for June 8, 2016.

A public draft is currently available for review at the District office and on the District website.



Answers to Frequently Asked Questions

What rebates are available?

- NCS D offers a high-efficiency clothes washer rebate of \$75. Applications can be found on the District's website at www.ncsd.ca.gov or in the office.
- NEW SLO County now offers a turf replacement rebate. Call 781-5600 for more information. SLO County also offers various rebates including a toilet rebate. More information can be found on their website at www.slocounty.ca.gov
- The State of California is offering a turf replacement rebate and a toilet rebate. Applications for both can be completed on their website at www.saveourwaterrebates.com

Conservation Still Needed

The District's conservation efforts remain steady and exceed the State's mandated 28% reduction.

In April, the District produced 154 acre feet or about 50 Million gallons of water to meet customer demand. This equates to a **31.3%** reduction in overall production compared to April 2013. Additionally, thanks to the arrival of supplemental water last July, groundwater pumping during April was **50.1%** lower than the 5-year average for April!

With the continued drought and lack of rain, conservation remains very important. Customers should stay vigilant when it comes to water conservation and focus on using only the water they need. As always, saving water saves money!

For more conservation information and tips, visit the District's website at www.ncsd.ca.gov or on Facebook and Twitter (/NipomoCSD).

Focus Conservation Efforts

Outdoors

- Cut down watering of landscapes. Most water usage is outdoors. It's OK to have brown spots in your lawn. The lawn will come back.
- Check irrigation system timers to insure settings are correct and watering times are minimized.
- Check for irrigation system leaks and overspray.

New Billing Software

The District is currently transitioning its billing software to a more modern system, allowing the District to better serve its customers. As more features become available, customers will be notified.

Beginning with the May/June bills, customers will see a new water and sewer bill format.

Additionally, due to the new software, customers will now have a new account number (see example to the right). Please make note of this new account number once you receive your bill. If using your bank's bill-pay service, please ensure that this new account number is changed when scheduling a payment.

Watch for more information on the additional billing services offered.

To view more information and an example of the new bill, visit the District's website at www.ncsd.ca.gov.

NOTICE

Your Utility Billing Account Number Has Changed

If using your bank's bill-pay service, please ensure that this new account number is changed when scheduling a payment.

TOP OF BILL UTILITY SERVICE BILL EXAMPLE	
Account Number	AMOUNT DUE
99-9999-00	\$180.00
DUE BY 4:30 PM ON	6/5/2016
Service Address	
148 S WILSON	
"BILL DUE UPON PRESENTATION"	