

Manager's Column

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We Want You! – Or at least your questions and suggestions

The mission of the Nipomo Community Services District is to provide its customers with reliable, quality, and cost-effective services now and in the future.

This is my sixth monthly column in the Adobe. We started this column with the goal of informing District customers about our services and activities through an open dialog of sorts. To really make this work, we need feedback from YOU, our District customers, on how we are doing and where we might improve.

In the past six months, we have received less than a handful of questions or comments at our info@ncsd.ca.gov email. I doubt this is an indication that the 12,000 plus persons we serve through 4,300 service connections understand all that the District does and are generally satisfied with the way our service is conducted.

Your questions and critical feedback are important for helping the District improve services and shape future direction. Myself and your elected Board of Directors asks to please let us hear from you. We have many important ongoing projects (Wastewater Plant Upgrade, Supplemental Water Project) and will be undertaking Strategic Planning this fall and we are always looking for ways to become more efficient with our day to day operation of your water and wastewater system.

CONSERVATION NOTE: Buy less of our water, PLEASE! Last year's scant rainfall left our underground aquifer well below normal entering this summer irrigation season. We hope to see more rainfall next winter and plan to have supplemental water sources by late 2014. In the meantime, we are asking all customers of NCSD and residents of the Mesa to reduce water demands. See the District's website (ncsd.ca.gov) for helpful information about conservation and Mesa area groundwater reports.

Until next time...

Michael S. LeBrun, General Manager

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