TO:

BOARD OF DIRECTORS

FROM:

MARIO IGLESIAS

GENERAL MANAGER

DATE:

JULY 7, 2017

AGENDA ITEM F

JULY 12, 2017

GENERAL MANAGER'S REPORT

ITEM

Standing report to your Honorable Board -- Period covered by this report is June 25, 2017 through July 8, 2017.

DISTRICT BUSINESS

Administrative

The District encourages residents to provide reports of any observed water waste. The District keeps an accounting of leak adjustments as a measure of non-revenue water lost to leaks. The June data is compiled and report at the second Board Meeting of the month.

Office Activities

Total Production

	May-17	Jul-16/May-17
Reports of water waste followed up on	1	3
Leak Adjustments	3	26
Leak Adjustment Amount	\$2,038	\$16,997
Water Resources		
1) Total Production (AF)		
		Year to date
	Jun-17	Jul-Jun 2017
Groundwater Production	121.4	950.5
Supplemental Water Imported	81.1	<u>858.8</u>

In June 2017, NCSD imported 81.1 AF of water over the 30 day period averaging 611 gallons per minute for a daily total of over 880,881 gallons per day. For fiscal year 2016-17, July through June, the District imported 858.8 AF of supplemental water. NCSD is 58.8 AF over the minimum scheduled take of 800 AF for the fiscal year. NCSD met its obligation to take or pay with a minimum of 800 AF from the City of Santa Maria ("CSM"). To import this amount of water, NCSD averaged 66.7 AF per month from CSM.

202.5

1820.3

2) Production verse Self-Certified Reduction Target for FY 2017 (AF)

		Year-to-Date
	Jun-17	Jul-Jun 2017
Total Production for FY 2016-17	202.5	1820.3
Total Production for 2013	<u>272.1</u>	<u>2645.4</u>
Reduction	69.5	825.1
Percentage Reduction	25.6%	31.2%
Self-Certified Reduction*	<u>23.0%</u>	23.0%
Difference in Percent Reduction vs. Targeted Reduction	-2.6%	-8.2%

^{*}The Governor has lifted the Water Emergency. There is no State mandatory reduction.

For June 2017, the community's water conservation effort reached 25.6% and for the year the community reduced its consumption by 31.2% compared to 2013 consumption levels.

3) GW Only Production versus NMMA reduction target for the period

	_	Year-to-Date
	Jun-17	Jul-Jun 2017
Total GW Production for FY 2016-17	121.4	950.5
Average GW Production for 2009-2013	<u>263.6</u>	<u>2533.4</u>
Reduction	142.4	1582.9
GW Reduction Percentage	53.9%	69.7%
Target Reduction per NMMA	50.0%	<u>50.0%</u>
Diff in % Actual vs Targeted Reduction	3.9%	19.7%

Table 3 does not include the 33.3% purveyor credit. Refer to Table 4 for the calculated groundwater pumping reduction NCSD claims for this time period.

4) NCSD GW Reduction

The District's purveyor customers, GSWC and WMWC, each claim 16.66% (cumulatively 33.33%) of the imported water NCSD brings onto the basin through the NSWP. Of the 800 AF minimum imported water from the CSM, 266.6 AF will be credited to these two purveyor customers. The credited amount must be added to the District's groundwater pumping total every month to reflect the groundwater pumped by these customers in-lieu of taking imported water from the District.

4) NCSD GW Reduction (NCSD GW Well Production plus Purveyor Credit)

	Jun-17	Jul-Jun 2017
NCSD GW Well Production	121.4	950.5
Purveyor Customer Credit (33.3% of Import Water)	<u>27.0</u>	<u>285.2</u>
NCSD Total Calculated GW Production	148.4	1235.7
Average GW Production for 2009-2013	263.6	2533.3
NCSD Percentage of GW Reduction	56.7%	51.2%

The District reduced groundwater pumping by 56.7% for the month of June compared to the 5-year average from 2009 to 2013. Taking into consideration the above referenced purveyor customer credit the District can claim a cumulative groundwater pumping reduction for fiscal year 2017 of 51.2%. At the current Stage IV level of NMMA's Water Shortage Condition and Response Plan, the District must reduce its dependency on groundwater by 50% for the year, a goal the community has achieved.

Rainfall Gauge

Rainfall Summary (Reported in inches)	Nipomo East (Dana Hills Reservoirs)	Nipomo South (Southland Plant)
June 2017 Total	0	0
July-2016 through June-2017 (Seasonal Total)	32.03	23.28
Average Annual Year Rainfall	18	16

Safety Program

No accidents or incidents to report.

Public Outreach

- The following Public Outreach Program materials are attached:
 - o A summary of recent outreach and education activities
 - District related outreach, advertising and news coverage
 - Press release log
 - Website statistics

Other Items and News of Interest

Willow Market July Update Report [attachment B]
Proposed Change of Board Meeting Dates [attachment C]

Supplemental Water Capacity Accounting

The District is not currently accepting applications for new water service.

Supplemental Water Available for Allocation	500	AFY
Supplemental Water Reserved (Will Serve Letters Issued)	-23.2	AFY
Subtotal Net Supplemental Water Available for Allocation	476.8	AFY
Supplemental Water Assigned (Intent-to-Serve Issued)	-180.4	AFY
Total Remaining Supplemental Water Available for Allocation	296.4	AFY

This information is accurate up to April 30, 2017.

Connection Report

The Connection Report is current through June 2017.

Nipomo Community Services District Water and Sewer Connections

END OF MONTH REPORT

	JAN-17	FEB-17	MAR-17	APR-17	MAY-17	JUN-17
Water Connections (Total)	4364	4365	4369	4370	4377	4382
Sewer Connections (Total)	3154	3155	3159	3160	3162	3167
New Water Connections	0	1	4	1	3	5
New Sewer Connection	0	1	4	1	2	5
Galaxy & PSHH at Orchard and Division Sewer Connections						
billed to the County	472	472	472	472	473	473

Meetings (June 25 through July 8)

Meetings Attended (telephonically or in person):

- June 26, SCAC
- June 27, Public Information Program Update
- June 27, County SGMA Stakeholders Meeting
- June 28, Rotary
- June 28, NCSD Regular Board Meeting
- June 28, Management Team w/ General Counsel
- June 29, Blacklake Sewer Master Plan Review
- June 29, Management Team
- July 3, KSBY Television Story Prep
- July 4, Holiday
- July 5, Rotary
- July 5, Board Officer Meeting
- July 7, NMMA- TG Meeting

Meetings Scheduled (July 9 through July 15):

July 10, IRWM Meeting

- July 10, LAFCO
- July 11, Public Information Program Update
- July 11, Engineering/Administration NCSD
- July 11, SLO County Public Works
- July 12, Rotary
- July 12, NCSD Regular Board Meeting
- July 12, General Counsel/Management Team
- July 13, NMMA Purveyor Manager's Meeting
- July 13, Management Team

Water Resource Meetings

- NMMA-TG: August 4th @ 10 AM, NCSD Office
- RWMG Working Committee Meet: July 10th, County PW
- RWMG September 6th @ 10:00 AM, SLO Library
- WRAC: September 6th @ 1:30 PM, SLO Library
- NMMA Purveyor Meeting: July 13th @ 10:00 AM
- NCMA/NMMA Managers Meeting: TBD

RECOMMENDATION

Staff seeks direction and input from your Honorable Board

ATTACHMENTS

- A. Public Outreach Program Materials
- B. Willow Market July Update Report
- C. Proposed Change of Board Meeting Dates

July 12, 2017

ITEM F

ATTACHMENT A

NCSD Outreach Summary July 2017

	Date Started	Outreach	Description	Status	Date Completed
ľ	10/25/2016	Customer Info Packets	Creation of information packets for new customers	In Progress	
	4/1/2017	Rate Study	2017 Rate Study Outreach	In Progress	
	5/1/2017	Blacklake Outreach	Blacklake Master Plan/Rate Study Outreach	Ongoing	
Ī	6/19/2017	Ad	Conservation ad in 6/22 Sun	Complete	6/19/2017
*	6/8/2017	Press Release	Develop unified water shortage message for Nipomo area water purveyors "Nipomo's Severe Water Shortage Condition Continues - Nipomo Area Water Purveyors Encourage Nipomo Residents to Continue Conserving"	Complete	6/23/2017
*	6/19/2017	Manager's Column	Article for Manager's Column in Sun 6/29, SM Times 6/30	Complete	6/23/2017
*	6/2/2017	Consumer Confidence Report	Complete	6/26/2017	
*	6/27/2017	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	6/27/2017
*	6/29/2017	Ad	Conservation ad in 7/6 Sun	Complete	6/29/2017
	6/26/2017	Outreach	District service banners	Complete	6/30/2017
	7/3/2017	Chamber Email Blast	Conservation Tip for Chamber of Commerce weekly email update	Complete	7/3/2017
*	6/1/2017	4th of July Parade	Coordination of District entry in Nipomo's 4th of July Parade	Complete	7/4/2017
	6/23/2017	Social Media	Content posting	Complete	7/6/2017
	6/23/2017	Website Updates	Home page; minutes; packets; articles; press release; reports; photos; forms; transparency page; etc	Complete	7/6/2017
	7/5/2017	Press Release	Transparency Certificate of Excellence Awarded a Third Time to Nipomo Community Services District	In Progress	
	7/6/2017	Neighborhood Letter	Letter to individuals regarding temporary sewer smell	In Progress	

^{*} Included in Packet







June 23, 2017

Nipomo Community Services District Mario Iglesias, General Manager (805) 929-1133 miglesias@ncsd.ca.gov Golden State Water Company Mark Zimmer, General Manager (805) 349-7407 markzimmer@gswater.com Woodlands Mutual Water Company Rob Miller, General Manager (805) 544-4011 robm@wallacegroup.us

Nipomo's Severe Water Shortage Condition Continues Nipomo Area Water Purveyors Encourage Nipomo Residents to Continue Conserving

The Nipomo Mesa Management Area Technical Group released an update today that the Nipomo area remains in a severe water shortage condition, as indicated by groundwater data analyzed at key wells in the region. Nipomo area water providers including Nipomo CSD, Golden State Water Company, and Woodlands Mutual Water Company are encouraging their customers to continue water conservation efforts.

Data from the representative groundwater wells on the Nipomo Mesa was collected in April then reviewed and verified by the Nipomo Mesa Management Area Technical Group in May and June, revealing that the Nipomo area's groundwater supplies remain critically low. The central coast, like much of California, had an above-average amount of rain over the recent winter. While rivers and reservoirs have filled across the state, groundwater aquifers recover much slower than surface water - often years or decades. The Nipomo area's groundwater supply did not improve to a level sufficient to lift it out of Stage IV of the Water Shortage Response and Management Plan.

From 2012 to 2015, California saw some of the driest years in history. State officials and Nipomo area water providers are warning residents that another drought could be around the corner.

The Nipomo water providers thank customers for their conservation efforts and encourage them to continue helping protect Nipomo's water supply.

More information on each water provider's actions as well as conservation tips and programs can be found at www.ncsd.ca.gov, www.woodlandsmwc.com.

In April, California Governor Jerry Brown declared California's historic five-year drought officially over for most of the state while asking residents to continue making water conservation a California way of life. Customers are reminded that the State of California's restrictions that permanently prohibit water waste are still in effect, including:

- Hosing off sidewalks, driveways, and other hardscapes.
- Washing a motor vehicle with a hose, unless the hose is fitted with a shut-off nozzle.
- Operating a fountain or decorative water feature, unless the water is part of a recirculating system.
- Watering outdoor landscapes in a manner that causes excess runoff, or within 48 hours following measurable precipitation.

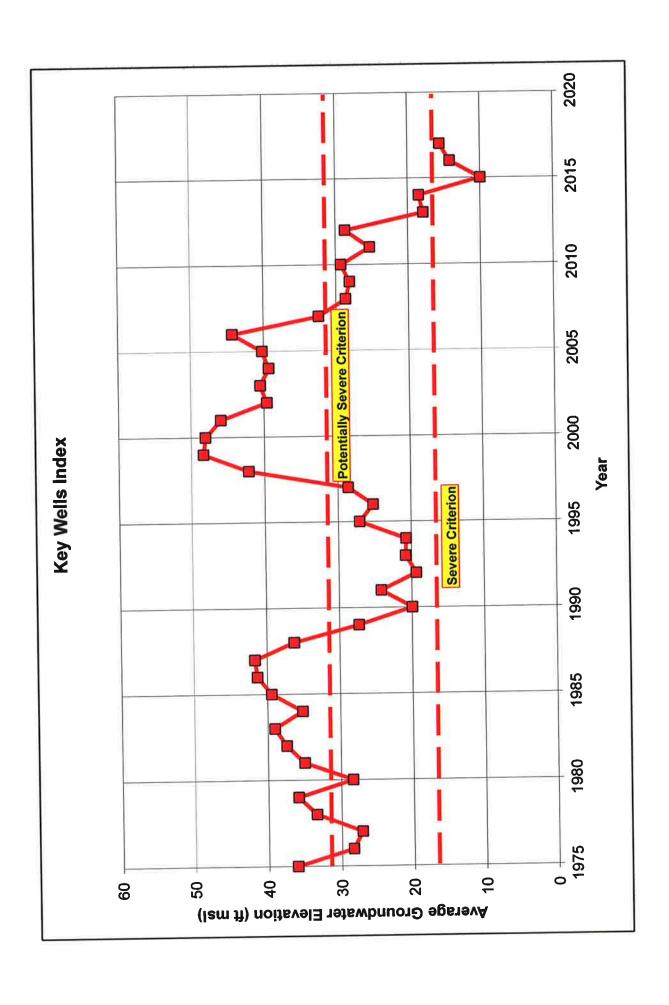
Nipomo Mesa Management Area 2017 Key Wells Index Severe Water Shortage Conditions

The Nipomo Mesa Management Area ("NMMA") Technical Group ("TG") established groundwater level and groundwater quality criteria to track overall basin conditions within the NMMA. The criteria include the Key Wells Index ("KWI"), which combines groundwater level data from eight selected wells distributed throughout the inland portion of the Management Area. Water level measurements are made in NMMA groundwater wells representing the basin as a whole and are used to compute the KWI during the spring of each year.

The TG uses the KWI to help identify trends in basin groundwater levels and has compiled KWI data for the period from 1975 to the present. Groundwater levels have changed in the NMMA over time, and in the last five years are at levels that are lower than at any other time from 1975 (Figure 1).

One of the NMMA TG's court-required duties is to determine when conditions of "Potentially Severe Water Shortage Conditions" or "Severe Water Shortage Conditions" have been reached. The 2017 KWI value (15.6 feet mean sea level [ft msl]) has increased from the previous year (14.2 ft msl) but remains within the Severe Water Shortage Conditions (16.5 ft msl). This is the third consecutive year the KWI value is in Severe Water Shortage Conditions, which signifies a Stage IV NMMA Water Shortage Response.

Details of the KWI, as well as the agreed upon responses to Potentially Severe Water Shortage Conditions and Severe Water Shortage Conditions, are explained in further detail in the NMMA TG's annual report of groundwater conditions. The report's attachments include a response plan to groundwater shortage and an associated well management plan, including the NMMA Water Shortage Response Stages. The NMMA annual report for calendar year 2016, including these attachments, is available as a digital document at http://ncsd.ca.gov/resources/reports-by-subject/#nmma.



Manager's Column

Santa Maria Times; Inside the NCSD

June 30, 2017 Issue

"What's that Smell?" Sewer Odor is Temporary

The mission of the Nipomo Community Services District is to provide its customers with reliable, quality, and cost-effective services now and in the future.

The Nipomo Community Services District operates a Sewer Treatment Plant west of Highway 101 on the southern edge of Nipomo. Strawberry fields to the south and open range land to the west generally provide for a fair amount of space between the Plant, homes and business. Recently the Plant odor has caused problems for the community.

In 2014 the old sewer plant was retired after serving the community for 30 years and a new, modern plant was commissioned. The new plant opened under a new permit from the State Water Resource Control Board ("SWRCB"), the permitting agency that oversees sewer plants. A requirement of this new operating permit from the SWRCB was that the drying beds for the bio-solids (a term for the nutrient-rich organic byproducts resulting from sewer treatment) needed to be concrete lined. This improvement reduces the risk of contaminating our ground water - a good thing.

The Plant's drying process was disrupted by all the rain due to the duration of the rainy season that extended into Spring. The Plant has the capacity to hold a year's worth of bio-solid. The District held onto months of material waiting for the traditional warm Nipomo weather to dry this material. The warm weather came late in the year. As a consequence, the Plant is holding more old bio-solids. The old bio-solids have to be turned to help dry and this causes odors.

The District is looking at short-term and long-term solutions to solve the immediate odor problem and make sure we don't repeat this problem. In the short-term, the District is evaluating equipment that accelerates the drying process. Ultimately, the bio-solids need to be dried and hauled off-site to a composting facility where it is valued as fertilizer. This is a cost-savings to the District as the old Plant required bio-solids to be sent to the landfill at a greater cost.

The District's long-term plan is to invest in a solution that keeps winter rains off the drying beds as well as evaluating equipment that will mechanically de-water the bio-solids so they are not subject to weather conditions for drying. This is an expensive solution but a solution that may be necessary to control odors.

The drought years caused our community to pull together and conserve the precious rain we received. Now, after experiencing above-average rainfall during an expanded rainy season, we are faced with a new challenge. The good news is that this new challenge is one we can more easily overcome and manage. It will take several more weeks of warm weather, but there is an end in sight.

The District is part of the community and is committed to solving the odor problem as quickly as possible. Measures will be taken to ensure a repeat of this condition will not occur. The District is sincerely sorry for causing our community this temporary discomfort, but we are working to correct the situation.

Until next time...

Mario Iglesias, General Manager, info@ncsd.ca.gov, Facebook and Twitter @NipomoCSD



Nipomo Community Services District

2016 CONSUMER CONFIDENCE REPORT

Annual Tests Show Nipomo's Water Meets Quality Standards

This report contains important information regarding your drinking water provided by the Nipomo Community Services District during 2016. If needed, you may choose to translate it or speak with someone who understands the report.

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

High Quality Water Delivered to Your Tap

Last year, Nipomo Community Services District (District) tap water met all USEPA and State drinking water health standards. The District vigilantly safeguards its water supplies and we are proud to report that our system did not violate a maximum contaminant level or any other water quality standard. This brochure is a snapshot of last year's water quality. Included are details about where your water comes from, what it contains, and how it compares to State standards. We are committed to providing you with information because informed customers are our best allies.



Questions

For more information about this report, or for any questions relating to your drinking water, please call (805) 929-1133 and ask for General Manager, Mario Iglesias, or visit our website at www.ncsd.ca.gov.



Our Water Quality Professionals Provide Around-the-Clock Service

Our water quality professionals maintain, treat, and test the water system ensuring quality water is delivered to your home or business. On-call personnel are available after hours 7 days a week.

GENERAL INFORMATION

Sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, spring, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, that may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

Radioactive contaminants, that can be naturally -occurring or the result of oil and gas production and mining activities.

Organic chemical contaminants, including synthetic and volatile organic chemicals, that are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, agricultural application and septic systems.

ENSURING WATER SAFETY

In order to ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (USEPÁ) and the California State Water Resources Control Board (State Board) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. State Board regulations also establish limits for contaminants in bottled water that provide the same protection for public health.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline (800-426-4791).

PEOPLE WITH SPECIAL NEEDS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders. some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care provider. USEPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline: (800-426-4791).

YOUR NCSD WATER

The Nipomo Community Services District is committed to producing the highest quality drinking water from two sources of supply: District water wells located in the Nipomo Mesa, and City of Santa Maria water delivered to the District via the Nipomo Supplemental Water Project interconnect. City of Santa Maria Water is a blend of groundwater and surface water. In 2016, the District received about 41 percent of its water from the City of Santa Maria.

All water is disinfected and introduced to the District water distribution system. The District's water distribution system includes over ninety miles of piping and 5 storage tanks with 4 million gallons of combined capacity. Ground elevation relative to the tanks controls the water pressure throughout the system.

WATER SOURCE ASSESSMENT AND SECURITY

An assessment of the drinking water sources for the Nipomo Community Services District was completed in 2001. The sources are considered most vulnerable to the following activities associated with contaminants detected in the water supply: historic gas stations, low and high density septic systems and wastewater treatment plants. A copy of the complete assessment is available at the District

The District has implemented security systems to protect the distribution and storage of the drinking water. These measures are part of our ongoing operation and ensure the safe treatment and delivery of your drinking water.

Results of 2016 Drinking Water Quality Tests

The tables on the next page list all of the drinking water contaminants that were detected during the most recent sampling. The presence of contaminants in the water does not necessarily indicate the water poses a health risk. State and Federal regulations require us to monitor for certain contaminants less frequently than once per year because the concentrations of those contaminants are not expected to vary significantly from year to year.

ES FOR THIS REPORT

TERMS, ABBREVIATIONS AND NOT Maximum Contaminant Level (MCL): The highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health, MCLGs are set by the U.S. Environmental Protection Agency Public Health Goal (PHG): The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

(a) Aluminum also has a Secondary MCL of 200 ppb. (b) Arsenic (10 ppb) is based on a running 1-year average While your drinking water meets the federal and state standard for arsenic, it does contain low levels of arsenic. The arsenic standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. The U.S. Environmental Protection Agency continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.
c) City of Santa Maria - Total coliform MCL: No more than 5% of monthly samples may be Total Coliform positive.

NCSD - Total coliform MCL: No more than 1 monthly sample may be Total Coliform positive.

(d) Fluoride is added to the City of Santa Maria water to help prevent cavities. Target fluoride levels are set by State Water Resources Control Board Division of Drinking Water.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. Maximum Residual Disinfectant Level Goal

(MRDLG): The level of a drinking water disinfectant below which there is no known or expected risk to

Primary Drinking Water Standards (PDWS): MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

Secondary Drinking Water Standards (SDWS): MCLs for contaminants that affect taste, order, or appearance of

the drinking water. Contaminants with SDWSs do not affect health at the MCL levels.

Regulatory Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

LRAA: Locational Running Annual Average

NA: Not Applicable ND: Not Detected

NL: Notification Level

NTU: Nephelometric Turbidity Units

ppm: parts per million or milligrams per liter (mg/L) ppb: parts per billion or micrograms per liter (μg/L) µS/cm: microsiemens per centimeter (unit of specific conductance of water)

of water quality. High turbidity can hinder the effectiveness of disinfectants.

disintectants.

* About Lead: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with the service lines. materials and components associated with the service lines and home plumbing. Nipomo Community Services District is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you do so, you may wish to collect the flushed water and reuse it for another beneficial purpose, such as watering plants. If you are concerned about lead in your water, you may wish to have your water tested. Information as watering plants. It you are concerned about read in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at http://www.epa.gov/safewater/lead.

(e) Compliance based on the locational running annual average (LRAA) of distribution system samples. (f) All samples were below action levels.

(g) Water quality information from individual wells includes samples collected from 2016 and previous years as

noted.

* About Nitrate: Nitrate in drinking water at levels above 10 mg/L is a health risk for infants of less than six months of age. Such nitrate levels in drinking water can interfere with the capacity of the infant's blood to carry oxygen, resulting in a serious illness; symptoms include shortness of breath and blueness of the skin. Nitrate levels above 10 mg/L may also affect the ability of the blood to carry oxygen in other individuals, such as pregnant women and those with certain specific enzyme deficiencies. If you are caring for an infant, or you are pregnant, you should ask advice from your health care provider.

provider.
* About Turbidity: Turbidity is a measure of the cloudiness of the water. We monitor it because it is a good indicator

PRIM	PRIMARY DRINKING WATER STANDARDS - MANDATORY HEALTH-RELATED STANDARDS													
Parameter	Units	State MCL	PHG		PURCHASED CITY OF SANTA MARIA WATER			LOCAL UNDWATE	R (g)					
			(MCLG)	RANGE	AVER- AGE	YEAR	RANGE	AVER- AGE	YEAR	MAJOR SOURCES				
Aluminum (a)	ppb	1000	600	ND-82	60	2016	NA	NA	2016	Residue from water treatment; erosion of natural deposits.				
Arsenic (b)	ppb	10	0.004	NA	NA	2016	2 - 4	2.6	2014- 2016	Residue from water treatment; erosion of natural deposits.				
Hexavalent Chromium	ppb	10	0.02	NA	NA	2016	1.0 - 2.1	1.5	2014	Erosion of natural deposits; industrial wastes				
Fluoride (d)	ppm	2	1	.60 - 2.9	.74	2016	ND - 0.1	0.0	2016	Erosion of natural deposits; additive to promote strong teeth.				
*Nitrate as N	ppm	10	10	0.40- 6.8	1	2016	1.7 - 8.1	4.7	2016	Leaching from fertilizers; erosion of natural deposits.				
Selenium	ppb	50	30	NA	NA	2016	ND - 5	1	2014- 2016	Erosion of natural deposits; industrial wastes				
Thallium	ppb	2	1	NA	NA	2016	ND - 1	ND	2014	Industrial wastes.				
Gross Alpha	pCi/L	15	(0)	NA	NA	2016	ND - 5.3	1.8	2014	Erosion of natural deposits.				
Uranium	pCi/L	20	0.43	NA	NA	2016	2.52 - 4.54	3	2008- 2014	Erosion of natural deposits.				

DISTRIBUTION SYSTEM MONITORING

Total Chlorine Residual	ppm	MRDL = 4.0	MRDLG = 4.0	.2 - 3.5	2.4	2016	.91 - 3.18	1.8	2016	Measure of the disinfection of the water.
Total Coliform Bacteria (c)	NA	See note(c)	(0)	0 - 2,2%	.27%	2016	0	0	2016	Naturally present in the environment.
Fluoride (treated water) (d)	ppm	2	1	.60 - 2.9	0.74	2016	NA	NA	2016	Erosion of natural deposits; additive to promote strong teeth.
Total Trihalomethanes (e)	ppb	80	NA	17.9 - 50.8	37.8	2016	ND - 41.5	14.4	2016	Byproduct of drinking water chlorination.
Haloacetic Acids (e)	ppb	60	NA	4.3 -19.2	13.1	2016	ND - 16	5.5	2016	Byproduct of drinking water chlorination.

	SECONDARY DRINKING WATER STANDARDS - AESTHETIC STANDARDS													
Chloride	ppm	500	NA	54 - 130	95	2016	43 - 55	49	2014	Runoff/leaching from natural deposits; sea- water influence.				
Iron	ppb	300	NA	NA	NA	2016	ND -110	52	2014-2016	Runoff/leaching from natural deposits; industrial wastes.				
Odor Threshold	Units	3	NA	1 - 2	1.6	2016	ND	ND	2014	Naturally-occurring organic materials.				
Specific Conduct-	μS/ cm	1600	NA	460 - 740	645	2016	649 - 997	842	2014	Substances that form ions when in water; seawater influence.				
Sulfate	ppm	500	NA	53 - 180	95	2016	137 - 315	229	2014	Runoff/leaching from natural deposits; in- dustrial wastes.				
Total Dissolved Solids	ppm	1000	NA	270 - 430	370	2016	470 - 740	614	2014	Runoff/leaching from natural deposits.				
*Turbidity	NTU	5	NA	<.1 - 0.64	.12	2016	ND - 2.0	0.6	2014	Soil runoff.				

			- 7	ADDITION	VAL PAR	AMET	ERS (UNI	REGULA	TED)	
Alkalinity (Total) as CaCO3	ppm	NA	NA	61 - 120	81	2016	NA	NA	2016	Runoff/leaching from natural deposits; sea- water influence.
Boron	ppb	NL = 1000	NA	120 - 250	154	2016	ND - 100	40	2014	Runoff/leaching from natural deposits; sea- water influence.
Calcium	ppm	NA	NA	16 - 56	29	2016	NA	NA	2016	Runoff/leaching from natural deposits; sea- water influence.
Hardness (Total) as CaCO3	ppm	NA	NA	98 - 210	137	2016	223 - 417	331	2014	Leaching from natural deposits.
Magnesium	ppm	NA	NA	12 - 23	17	2016	NA	NA	2016	Runoff/leaching from natural deposits; sea- water influence.
рН	pH units	NA	NA	5.6 - 8.7	7.6	2016	NA	NA	2016	Runoff/leaching from natural deposits; sea- water influence.
Potassium	ppm	NA	NA	2.6 - 4.4	3.4	2016	NA	NA	2016	Runoff/leaching from natural deposits; sea- water influence.
Sodium	ppm	NA	NA	55 - 100	77	2016	45 - 59	53	2014	Runoff/leaching from natural deposits; sea- water influence.
Vanadium	ppb	NL = 50	NA	3.3 - 5.4	4.0	2016	8 - 11	10	2014- 2016	Runoff/leaching from natural deposits; com- bustion of fossil fuels

	LEA	D AND (COPPER SAMPL	ING PROGRAM -	SAMPLI	NG OCU	RRED IN SEPTEMBER 2015
Parameter	Units	Samples Collect- ed	90th Percentile Level Detected	Number of Sites Exceeding AL	AL	PHG	MAJOR SOURCES
Copper (f)	ppm	30	.37	0	1.3	0.3	Plumbing system corrosion; erosion of natural deposits.
*Lead (f)	ppb	30	2.4	0	15	0.2	Plumbing system corrosion; erosion of natural deposits.

Water Shortage on the Nipomo Mesa Continues

Water conservation still encouraged

In late June the Nipomo Mesa Management Area Technical Group (NMMA-TG) released an update that the Nipomo area remains in a severe water shortage condition, as indicated by groundwater data analyzed at key wells in the region. The District is encouraging customers to continue water conservation efforts.

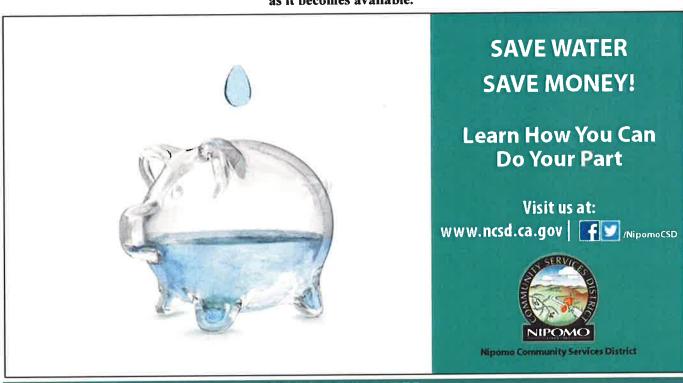
Data from the representative groundwater wells on the Nipomo Mesa was collected in April then reviewed and verified by the NMMA-TG in May and June, revealing that the Nipomo area's groundwater supplies remain critically low.

The central coast, like much of California, had an aboveaverage amount of rain over the recent winter. While rivers and reservoirs have filled across the state, groundwater aquifers recover much slower than surface water - often years or decades. The Nipomo area's groundwater supply did not improve to a level sufficient to lift it out of Stage IV of the Water Shortage Response and Management Plan.

From 2012 to 2015, California saw some of the driest years in history. State officials are warning residents that another drought could be around the corner. Water imported through the Nipomo Supplemental Water Project continues to offset groundwater pumping on the Mesa and ensures the community has a reliable water supply even in these dry periods.

The District thanks customers for their conservation efforts and encourages them to continue helping protect Nipomo's water supply.

More information regarding any Board action will be shared with the public over the next month, as it becomes available.



STAY CONNECTED

NCSD Regular Board meetings are open to the public. Meetings take place every second and fourth Wednesday at 9:00 AM in the NCSD Board Room, 148 S Wilson St, Nipomo.

If you have questions regarding the information in this report, please call the District at 929-1133 Monday - Friday <u>8AM - 4:30PM or email info@ncsd.ca.gov</u>



Nipomo Community Services District



Jessica Matson

From: Nipomo Chamber of Commerce <info@nipomochamber.org>

Sent: Wednesday, June 28, 2017 3:43 PM

To: Jessica Matson

Subject: Weekly News - June 28, 2017





Weekly News

June 28, 2017

Welcome to Summer! Here's what's up:

- The big Jim Tefft Memorial 4th of July Parade is next Tuesday.
- The next free Concert in the Park is Sunday, July 16th. There's still space for <u>artists</u> who'd like to display their wares. Music performed by

Nataly Lola.

 The 34th Annual Octoberfest is October 7th & 8th. Vendor application forms are now available

here on our web site.

 As you can see from the press release below, Nipomo's severe water shortage continues.
 Please do your part by drinking beer & wine.

For Info Contact:

Board of Directors admin@nipomochamber.org

Chamber Hours

By Appointment

239 W. Tefft St. Nipomo, CA 93444

Office: 805.929.1583 Fax: 805.929.5835

info@nipomochamber.org
President's Circle

Sponsors

Community Health
Centers

Nipomo Recreation

Wells Fargo Bank

Rabobank

Major

Sponsors







June 23, 2017

Nipomo Community Services District Mario Iglesias, General Manager (805) 929-1133 miglesias@nosd.ca.gov Golden State Water Company Mark Zimmer, General Manager (805) 349-7407 marktimmer@gawater.com Woodlands Mutual Water Company Rob Miller, General Manager (805) 544-4011 robm@wallacegroup.us

Nipomo's Severe Water Shortage Condition Continues Nipomo Area Water Purveyors Encourage Nipomo Residents to Continue Conserving

The Nipomo Mesa Management Area Technical Group released an update today that the Nipomo area remains in a severe water shortage condition, as indicated by groundwater data analyzed at key wells in the region. Nipomo area water providers including Nipomo CSD, Golden State Water Company, and Woodlands Mutual Water Company are encouraging their customers to continue water conservation efforts.

Data from the representative groundwater wells on the Nipomo Mesa was collected in April then reviewed and verified by the Nipomo Mesa Management Area Technical Group in May and June, revealing that the Nipomo area's groundwater supplies remain critically low. The central coast, like much of California, had an above-average amount of rain over the recent winter. While rivers and reservoirs have filled across the state, groundwater aquifers recover much slower than surface water - often years or decades. The Nipomo area's groundwater supply did not improve to a level sufficient to lift it out of Stage IV of the Water Shortage Response and Management Plan.

From 2012 to 2015, California saw some of the driest years in history. State officials and Nipomo area water providers are warning residents that another drought could be around the corner.

The Nipomo water providers thank customers for their conservation efforts and encourage them to continue helping protect Nipomo's water supply.

More information on each water provider's actions as well as conservation tips and programs can be found at www.upswater.com/santa-maria, www.upswater.com/santa-maria

In April, California Governor Jerry Brown declared California's historic five-year drought officially over for most of the state while asking residents to continue making water conservation a California way of life. Customers are reminded that the State of California's restrictions that permanently prohibit water waste are still in effect, including:

- Hosing off sidewalks, driveways, and other hardscapes.
- Washing a motor vehicle with a hose, unless the hose is fitted with a shut-off nozzle.
- Operating a fountain or decorative water feature, unless the water is part of a recirculating system.
- Watering outdoor landscapes in a manner that causes excess runoff, or within 48 hours following measurable precipitation.



SAVE WATER SAVE MONEY!

Learn How You Can Do Your Part



Mipomo Community Services District





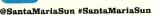
Nipomo Community Services District









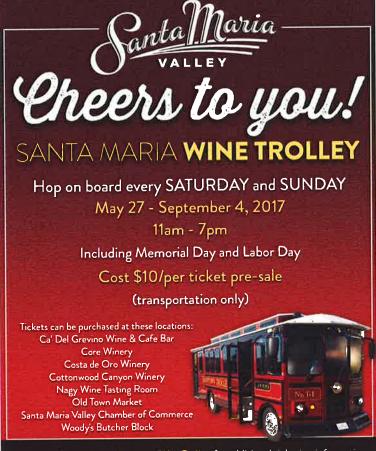




@SantaMariaSun #SantaMariaSun







Visit www.SantaMariaValley.com/WineTrolley for additional ticketing information.





Press Release Log 2017

Date of PR	Title	Date Sent to Date Media On W	Date Placed On Website	Media Pub	Date PR Published	Media Published	Date PR Published	Media Published	Date PR Published	Media Published
1/13/2017	NCSD Board of Directors Recognize Nipomo Students for Efforts in Conservation Poster Contest	1/13/2017	1/13/2017	SM Times	1/18/2017	Adobe	1/19/2017	BC Water News	1/16/2017	
1/17/2017	Nipomo CSD Swears in Directors and Elects Board Officers for 2017	1/17/2017	1/17/2017							
1/27/2017	Board Decides not to Enforce Additional Stage IV Conservation Measures Further Review to Take Place in the Spring	1/27/2017	1/27/2017	BC Water News	1/30/2017					
2/9/2017	Board Awards Contract for Palms Lift Station Rehabilitation Project Engineering Services	2/9/2017	2/9/2017							
2/24/2017		2/24/2017	2/24/2017	Tribune	3/2/2017	Cal Coast News	3/3/2017			
3/9/2017	Nipomo CSD Receives Accounting Excellence Award for a Fourth Year	3/9/2017	3/9/2017	BC Water News	3/10/2017					

Press Release Log 2017

Date of PR	Title	Date Sent to Media	Date Placed On Website	Media	Date PR Published	Media Published	Date PR Published	Media Published	Date PR Published	Media Published
	Nipomo CSD to Celebrate Completion of Nipomo Supplemental Water Project Reservoir	5/19/2017	5/19/2017	КСОУ	5/24/2017	KSBY	5/24/2017	BC Water News	5/25/2017	
	Temporary Road Closure Due to System Maintenance	6/13/2017	6/13/2017	SM Times	6/15/2017					
6/23/2017	Nipomo's Severe Water Shortage Condition Continues Nipomo Area Water Purveyors Encourage Nipomo Residents to Continue Conserving	6/23/2017	6/23/2017	КСОУ	6/26/2017	SM Sun	6/29/2017	SM Times	7/6/2017	KSBY

t

San Luis Obispo County

Nipomo water providers asking residents to conserve water

Sean Larsen

Posted: Jun 26, 2017 02:09 PM PDT **Undated:** Jun 26, 2017 07:06 PM PDT

Nipomo water shortage

1633

NIPOMO, Calif. - The three Nipomo water providers are asking customers to conserve water. They said despite a wet winter, they still have a severe water shortage.

This is because while rivers and reservoirs have filled across the state, groundwater supplies remain critically low. Groundwater can take years--or decades--to replenish.

Nipomo Community Services District, Golden State Water Company and The Woodlands Mutual Water Company, which are the three water providers for Nipomo, said the groundwater supply did not improve to a sufficient amount.

"This is still a little bit dry but it's still alive, it's still working," Nipomo water customer John Price said.

John Price is the kind of water customer that the three Nipomo

water providers love.

"Just cut off the dead stuff if it gets a little bit dry, you know," Price said.

He's already conserving water and has been since California's drought conditions.

"And I pruned this back and I try to keep the sprinklers from not overshooting so much out into the street or sidewalks too, try to keep those tuned down," Price said.

The water providers are asking people to continue to conserve water to protect Nipomo's water supply.

"The district is under a Stage 4 water shortage condition," Mario Iglesias with the Nipomo Community Services District said.

Nipomo get its water from two sources- wells - and water they import from Santa Maria, that's pumped into a large tank.

"We're looking for the community to continue to use water wisely, for them to be smart about their water use," Iglesias said.

They're asking people not to hose off sidewalks, driveways and other hardscapes. They're also asking people not to wash your vehicle with a hose unless it has a shut-off nozzle.

From 2012 to 2015, California saw some of the driest years in history. Nipomo water providers are warning people that another drought could be around the corner.

Santa Maria Sun / News

The following articles were printed from Santa Maria Sun [santamariasun.com] - Volume 18, Issue 17 Share:

Nipomo still under severe water shortage

BY JOE PAYNE

Nipomo residents must continue to limit their water use because of low groundwater levels, according to a report from the Nipomo Mesa Management Area Technical Group.

In April, the group analyzed groundwater levels in several wells in Nipomo, which confirm that Nipomo is still under "severe water shortage conditions," according to the report. The Mesa's water providers include the Nipomo Community Services District (CSD), the Golden State Water Company, and Woodlands Mutual Water Company, all of which must continue to meet restrictions mandated by the technical group's Water Shortage Response Management Plan.

Groundwater levels generally take longer to replenish than reservoirs, explained Nipomo CSD General Manager Mario Iglesias, so the past year of rain didn't provide enough influx for Nipomo's water supply.

"Our water table did not come up as we anticipated," Iglesias said. "The readings are what the readings are, and yes, we are short still."

Nipomo's water table did see an increase from 14.2 feet above mean sea level in 2016 to 15.6 feet, but that's still below the 16.5-foot threshold to be considered severe water shortage conditions, the report said.

The management plan recommends that Nipomo residents use water wisely, especially for outside irrigation, Iglesias said. The Nipomo CSD has met the management plan's 50 percent reduction in past years, Iglesias said, and hopes to continue the "unified message of using water wisely."

"Irrigation is the highest percentage of water consumption, and you can imagine that July, August, and September are those big months," he said. "We just ask customers to irrigate two days a week on their sprinkler systems, and if they are going to irrigate outside plants, to hand water them."

Nipomo receives supplemental water from Santa Maria through an agreement reached in July of 2015 called the Nipomo Supplemental Water Project, Iglesias explained. The first year of the agreement allowed for 640 acre-feet of water to support Nipomo's water supply and increases the amount of water moving through the pipes each year with the goal of 2,500 acre-feet for the 2025-26 fiscal year.

The pipeline that moves Santa Maria water to Nipomo is also in progress, Iglesias said, and extensions are staggered through the years of the agreement to mitigate the cost of construction.

Even though the supplemental project is in place, restrictions still apply to Nipomo residents as they are still considered to be in a Stage IV drought. Iglesias said that as the project progresses, restrictions to Nipomo residents based solely on groundwater levels may require some reconsideration.

"The district needs to look at, are we in a different position and do we carry a different responsibility to this community now that we have the supplemental water and additional water to provide for new service connections?" he said. "So the district really needs to evaluate, what's the right thing to do right now?"

Share:

Inside NCSD

Inside NCSD: 'What's that smell?' Sewer odor is temporary

Jun 29, 2017 Updated Jun 29, 2017



Mario Iglesias

The mission of the Nipomo Community Services District is to provide its customers with reliable, quality, and cost-effective services now and in the future.

The Nipomo Community Services District operates a Sewer Treatment Plant west of Highway 101 on the southern edge of Nipomo. Strawberry fields to the south and open range land to the west generally provide for a fair amount of space between the plant, homes and business. Recently the plant odor has caused problems for the community.

In 2014 the old sewer plant was retired after serving the community for 30 years and a new, modern plant was commissioned. The new plant opened under a new permit from the State Water Resource Control Board (SWRCB), the permitting agency that oversees sewer plants. A requirement of this new operating permit from the SWRCB was that the drying beds for the bio-solids (a term for the nutrient-rich organic byproducts resulting from sewer treatment) needed to be concrete lined. This improvement reduces the risk of contaminating our ground water - a good thing.

The plant's drying process was disrupted by all the rain due to the duration of the rainy season that extended into spring. The plant has the capacity to hold a year's worth of biosolid. The District held onto months of material waiting for the traditional warm Nipomo weather to dry this material. The warm weather came late in the year. As a consequence, the plant is holding more old bio-solids. The old bio-solids have to be turned to help dry and this causes odors.

The District is looking at short-term and long-term solutions to solve the immediate odor problem and make sure we don't repeat this problem. In the short-term, the District is evaluating equipment that accelerates the drying process. Ultimately, the bio-solids need to be dried and hauled off-site to a composting facility where it is valued as fertilizer. This is a cost-savings to the District as the old plant required bio-solids to be sent to the landfill at a greater cost.

GRBITZ

Sponsored By Orbitz **Hotel Vue** Mountain View

See More



The District's long-term plan is to invest in a solution that keeps winter rains off the drying beds as well as evaluating equipment that will mechanically de-water the bio-solids so

they are not subject to weather conditions for drying. This is an expensive solution but a solution that may be necessary to control odors.

GET NEWS HEADLINES SENT DAILY TO YOUR INBOX

Email	SIGN UP!

The drought years caused our community to pull together and conserve the precious rain we received. Now, after experiencing above-average rainfall during an expanded rainy season, we are faced with a new challenge. The good news is that this new challenge is one we can more easily overcome and manage. It will take several more weeks of warm weather, but there is an end in sight.

The District is part of the community and is committed to solving the odor problem as quickly as possible. Measures will be taken to ensure a repeat of this condition will not occur. The District is sincerely sorry for causing our community this temporary discomfort, but we are working to correct the situation.

Until next time...

Mario Iglesias is the general manager of the Nipomo Community Services District. He can be reached by calling 929-1133 or by email at info@ncsd.ca.gov. For more information, visit nipomocsd.com. Follow NCSD on Facebook or on Twitter @NipomoCSD.

Historical buildings portrayed in the mural include the Dana Adobe, the Runels mansion that is now the Kaleidoscope Inn and the Casa Grande home of Josefa Dana. Also included are historical buildings along Thompson Avenue, an old barn near Highway 101 south of town and a railroad crossing sign representing the Pacific Coast Railway that ran through Rancho Nipomo.

Dunes Center receives \$25K Phillips 66 grant

The Dunes Center is excited to announce that it has received a generous \$25,000 grant from Phillips 66 to fund nature and science education programs. The money will go toward continuing to provide high quality educational opportunities to underserved students.

Programming includes science, technology, engineering, and math programs to students of all ages. Formal education programs include guided student field trips to Oso Flaco Lake and classroom science presentations such as Birds and Mammals that align with state education standards and Next Generation Science Standards. Informal education opportunities are available through 10 week-long afterschool programs held in partnership with local schools and community organizations. Recent topics include geology and botany; oceanography will be offered this summer.

Additionally, ERG Resources announced at the center's annual fundraiser in June that they will pledge the funding necessary to fulfil the center's financial needs to complete another long-awaited archaeological project at the site were Cecil B. DeMille filmed the original The Ten Commandments in 1923.

Severe water shortage condition continues

The Nipomo Mesa Management Area Technical Group has released an update stating that the Nipomo sever water shortage condition, as indicated by groundwater data analyzed at key wells in the region.

Nipomo area water providers including Nipomo CSD, Golden State Water Company, and Woodlands M Company are encouraging their customers to continue water conservation efforts.

2017 Website Traffic Summary

		Uniane			Avg. Visit	Bounce	% New	Highest
Week	Visits	Visitors	Pageviews	Pages/Visit	Duration	Rate	Visits	Traffic Day
1/2/17 - 1/8/17	321	249	641	2	0:02:17	54.52%	57.63%	Wed 1/4
	350	243	710	2.03	0:02:15	48.86%	50.29%	Mon 1/9
1/16/17 - 1/22/17	364	272	671	1.84	0:01:31	29.65%	54.95%	Fri 1/20
1/23/17 - 1/29/17	267	199	541	2.03	0:01:48	51.31%	25.06%	Mon 1/23
1/30/17 - 2/5/17	376	287	889	1.83	0:02:01	58.51%	51.86%	Fri 2/3
2/6/17 - 2/12/17	329	256	588	1.79	0:01:31	63.53%	%62.09	Wed 2/8
2/13/17 - 2/19/17	314	233	572	1.82	0:01:40	29.55%	54.78%	Fri 2/17
2/20/17 - 2/26/17	269	214	486	1.81	0:01:09	59.48%	57.62%	Tue 2/21
2/27/17 - 3/5/17	383	302	869	1.82	0:02:14	64.49%	58.75%	Fri 3/3
3/6/17 - 3/12/17	237	186	476	2.01	0:01:14	26.96%	57.81%	Mon 3/6
3/13/17 - 3/19/17	281	214	521	1.85	0:01:55	61.21%	58.72%	Fri 3/17
3/20/17 - 3/26/17	278	202	522	1.88	0:01:13	61.87%	56.12%	TW 3/21-22
3/27/17 - 4/2/17	315	237	595	1.79	0:01:36	63.49%	58.41%	Tue 3/28
4/3/17 - 4/9/17	309	258	485	1.57	0:00:57	68.93%	59.55%	W 4/5
4/10/17 - 4/16/17	275	212	482	1.75	0:01:20	63.64%	50.18%	M 4/10
4/17/17 - 4/23/17	297	248	557	1.88	0:01:10	62.63%	29.26%	F 4/21
4/24/17 - 4/30/17	376	317	655	1.74	0:01:14	%89.69	72.61%	Su 4/30
5/1/17 - 5/7/17	335	247	638	1.9	0:01:50	57.61%	50.75%	Fri 5/5
5/8/17 - 5/14/17	266	191	471	1.77	0:01:50	%06.09	20.00%	Wed 5/10
5/15/17 - 5/21/17	296	218	295	1.92	0:02:01	62.16%	53.38%	Fri 5/19
5/22/17 - 5/28/17	293	207	514	1.75	0:01:35	59.73%	51.54%	Mon 5/22
5/29/17 - 6/4/17	251	201	480	1.91	0:01:49	62.95%	%96.09	Fri 6/2
6/5/17 - 6/11/17	378	287	695	1.84	0:02:03	62.70%	53.70%	Mon 6/5
6/12/17 - 6/18/17	326	246	692	2.12	0:02:11	54.60%	59.51%	Mon 6/12
6/19/17 - 6/25/17	357	278	745	2.09	0:01:46	27.98%	60.22%	Fri 6/23
6/26/17 - 7/2/17	388	304	851	2.19	0:02:15	58.25%	61.08%	Mon 6/26

Chg from Prev Mo 10.74% 6.51% 2.56% Unique Visitors 4.86% Page views Visits % New 57.78% 61.54% 53.73% 52.44% 56.34% 58.07% Visits Chg from Prev Mo -10.24% -1.59% 14.35% 1.44% 7.61% **Unique Visitors** Page views Bounce 66.62% 58.85% 53.37% 61.03% 61.91% 59.80% Rate Visits Chg from Prev Mo -15.89% -16.67% 12.73% 46.67% * PALLOS OF -8.55% Avg. Visit Duration 0:01:50 0:01:47 0:01:30 0:01:15 0:02:04 * PALLANON 0:01:57 Website Traffic Summary TOPODO Chg from Prev Mo -6.12% -4.92% -0.54% 6.32% 11.35% Jagurajo's Pages/ Visit 1.74 2.06 1.96 1.83 1.85 1.84 AS NAME Chg from Prev Mo -10.87% 0.21% 33.04% 5.39% -7.29% 1/2 Page views 2436 2263 2385 3173 2733 2441 1543 oun Chg from -14.17% Prev Mo 29.60% 1.41% 7.39% 291 Ten 1300 Unique Visitors 1140/2 1099 921 934 920 988 848 1331 45 PEN Chg from Prev Mo 19.52% -2.33% 0.53% -0.69% 1324 Nenjas, Visits 1300 1291 1543 1394 1324 1331 1394 Nenue, 0 500 September November 1000 December 1500 2000 2500 2016 3000 3500 October February lanuary August March June April May July

2016 Facebook Summary FACEBOOK

				FACEBOOK		
Week	New Users	Comment Likes	Comment Shares	User Posts/ Messages	*Content Views	Most Popular Post
2016	85					
12/9/16 - 1/4/17 (27 days)	œ	1	1	0	1841	The 2016 Customer Survey will be open for a couple more days. Let us know what you think at www.ncsd.ca.gov (275 views)
1/5/17 - 1/19/17 (15 days)	-	-	0	2	588	Students from Lange Elementary School, Dana Elementary, and Nipomo Elementary Were recognized by the Board this morning for their participation in the District's water conservation poster contest! (259 views)
1/20/17 - 2/2/17 (14 days)	1	0	0	П	87	Press Release: Board Decides not to Enforce Additional Stage IV Conservation Measures. www.ncsd.ca.gov (43 views)
2/3/17 - 2/16/17 (14 days)	П	0	0	1	196	With all this rain we've been receiving don't forget to turn off your irrigation! #waterwisewednesday #saveourwater (50 views)
2/17/17 - 3/2/17 (14 days)	Н	3	0	0	385	Interesting portrayal of California's drought conditions over the past few years! (174 views)
3/3/17 - 3/16/17 (14 days)	0	4	0	0	207	Last fall the District launched its first Customer Satisfaction Survey. Read more in the quarterly newsletter at www.ncsd.ca.gov (72 views)
3/17/17 - 4/6/17 (21 days)	0	7	0	2	381	The St. Joseph Festival of Goodwill is busy! Come visit us! (65 views)
4/7/17 - 5/4/17 (28 days)	9	6	1	0	687	Video: It doesn't get much cuter! Come visit us at #Nipomo Kids Day until 2. Nipomo Area Recreation Association Inc. (98 views)

2016 Facebook Summary

Week	New Users	Comment Likes	Comment Shares	User Posts/ Messages	*Content Views	Most Popular Post
5/5/17 - 5/18/17 (14 days)	1	4	0	0	410	Free educational community event this Sunday in #Nipomo! Dana Adobe Cultural Center (132 views)
5/19/17 - 6/8/17 (21 days)	2	15	7	7	905	Today the District celebrated another milestone - the completion of a 500,000 gallon reservoir tank. The tank is another phase of the #Nipomo Supplemental Water Project which interconnected the District's and the City of Santa Maria's water systems. Thank you to Lynn Compton 4th District Supervisor, Santa Maria Mayor Pro Tem Jack Boysen, representatives from Assemblyman Jordan Cunningham and Senator Bill Monning's offices, and the Nipomo Chamber of Commerce for attending the event. (450 views)
6/9/17 - 6/22/17 (14 days)	0	ဗ	0	0	211	It's warming up out there and that likely means more irrigation! The Resource Conservation District is providing free irrigation evaluations to promote #waterwise practices. Contact them by June 30th! More info below. (81 views)
6/23/17 - 7/6/17 (14 days)	4	11	1	4	422	Statement from Nipomo Water Purveyors: Nipomo's Severe Water Shortage Continues, More at www.ncsd.ca.gov (89 views)
		3				

2017 Twitter Summary
TWITTER

				M	I WII IEK		
Week	List Growth (Followers)	Re-tweets (shared)	Mentions/ Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Average Views/Day (Impressions)	Most Popular Post
2016	192						
							Board Reviewing Conservation Efforts and Status of Intent-to-Serve Letters in
12/9/16 - 1/4/17	22	က	1	2	1,454	54	Preparation for Continued Drought
(27 days)							http://www.ncsd.ca.gov
							pic.twitter.com/zFtJXJ1I5q (189 views)
							There's another storm rolling into SLO
1/6/17 1/10/17							County. The District has sandbags available
1/3/1/ - 1/13/1/							for customers. Learn proper placement of
(To days)							sandbags below. pic.twitter.com/bz1qBiQvcJ
	7	5	3	9	3,200	213	(373 views)
							Agenda and Packet for the January 25th
1/20/17 - 2/2/17							Regular Board Meeting have been posted on
(14 days)							the District's website
	2	0	0	9	1,700	121	http://fb.me/O5DSXNjd (94 views)
							Agenda and Packet for the February 8th
2/3/17 - 2/16/17	Ų	•	c	r	1 700		Regular Board Meeting has been posted on
(14 days)	٥	+	>	7	т,700		the District's website.
						121	http://www.ncsd.ca.gov (100 views)
							The February Quarterly Newsletter: The
2/17/17 - 3/2/17	c	۲		,	1 600	77	Drought is Not Over is out!
(14 days)	>	7	-1	4	1,000	†	http://www.ncsd.ca.gov
							pic.twitter.com/UQtVE4yYAK (143 views)
-11711c -1101c							#waterwisewednesday
3/3/1/ - 3/10/1/							https://twitter.com/WUIW/status/83952384
(14 days)	Ŋ	4	9	1	2,700	193	0673918976 (415 views)
							Agenda and Packet for the March 22nd
3/17/17 - 4/6/17							Regular Board Meeting have been posted on
(21 days)							the District's website
	2	4	2	4	2,600	124	http://fb.me/7FuxXfhkl (245 views)

2017 Twitter Summary
TWITTER

				S	IWILIER		
Week	List Growth (Followers)	Re-tweets (shared)	Mentions/ Favorites (comments)	Link Visits (visits to links)	Content Views (Impressions)	Average Views/Day (Impressions)	Most Popular Post
4/7/17 - 5/4/17 (28 days)	2	4	2	10	3,300	118	It looks like the rain will let up early tomorrow morning. See you at Kids Day! #Nipomo @NipomoRec pic.twitter.com/EIAMjAta4h (307 views)
5/5/17 - 5/18/17 (14 days)	1	2	5	1	1,700	121	#DrinkingWaterWeek17 continues! Check and fix #leaks inside and outside your home to conserve water. #NipomoKnowsWater #AWWA pic.twitter.com/ledcBWxMnh (154 views)
5/19/17 - 6/8/17 (21 days)	0	ь	6	∞	3,100	148	Will you be there to help celebrate the completion of another phase of the #Nipomo Supplemental Water Project? Elected officials to speak. pic.twitter.com/kYQQ0nPNO6 (281 views)
6/9/17 - 6/22/17 (14 days)	1	2	æ	0	1,900	136	Gardenia Street at Tefft Street in #Nipomo will be temporarily closed 6/19-6/23 for system maintenance. pic.twitter.com/cQbZ104qoi (241 views)
6/23/17 - 7/6/17 (14 days)	Ŋ	2	ε	9	1,500	107	Statement from Nipomo Water Purveyors: Nipomo's Severe Water Shortage Continues. More at http://www.ncsd.ca.gov pic.twitter.com/oP9NpQv1Y8 (182 views)

July 12, 2017

ITEM F

ATTACHMENT B

July 7, 2017

REGULAR BOARD MEETING: July 12, 2017

ITEM: GENERAL MANAGER'S REPORT

TITLE: WILLOW MARKET FACILITY IMPROVEMENTS

BRIEF:

- REQUIRED PERFORMANCE DATE JULY 24TH
- BOARD ACTION DATE JULY 26 REGULAR BOARD MEETING
- INTERIM ACTION REQUIRED: BI-MONTHLY UPDATE TO BOARD
- GENERAL MANAGER TO MONITOR PROGRESS AND REPORT TO BOARD

Project has been completed.

STAFF RECOMMENDS YOUR BOARD: Receive and file with General Managers report.

July 12, 2017

ITEM F

ATTACHMENT C

July 7, 2017

REGULAR BOARD MEETING: July 12, 2017

ITEM: General Managers Report

TITLE: PROPOSED CHANGE OF BOARD MEETINGS IN AUGUST/SEPTEMBER

Discussion:

The Board President is asking the Board to consider adding a second Board Meeting in August (August 26, 2017) due to the necessity to cancel the second Board Meeting in September (September 27, 2017). The Board Meeting in September must be canceled as four of the five Board Members will be attending the California Special District Association annual meeting and therefore unavailable to fill a Board quorum.

While the second meeting in August is traditionally dark [see attached], holding this meeting with the standard public notification process provides the community sufficient knowledge of the meeting should your Board elect to adjust the schedule. Staff will update the website to reflect any changes to the Board Meeting schedule.

STAFF RECOMMENDS YOUR BOARD:

Staff recommends your Board review and discuss the suggested Board Meeting changes and direct staff to adjust the schedule of Board Meetings as necessary.

TO: BOARD OF DIRECTORS

FROM: MICHAEL S. LEBRUN

GENERAL MANAGER

DATE: JANUARY 6, 2012

AGENDA ITEM E-6 JANUARY 11, 2012

AFFIRM 2012 BOARD MEETING SCHEDULE

ITEM

Discuss and affirm 2012 schedule of Regular Board Meetings [RECOMMEND APPROVE SCHEDULE]

BACKGROUND

Section 2.1 of the Board By-Laws states:

Subject to holiday and scheduling conflicts, regular meetings of the Board of Directors shall commence at 9:00 a.m. on the second and fourth Wednesday of each calendar month in the Board Room at the District Office located at 148 South Wilson, Nipomo, CA. The Board of Directors reserves the right to cancel and/or designate other dates, places, and times for Director meetings due to scheduling conflicts and holidays.

Proposed Regular Board Meeting Schedule for 2012

1st Meeting of Month	2 nd Meeting of Month
January 11	January 25
February 8	February 29*
March 14	March 28
April 11	April 25
May 9	May 23
June 13	June 27
July 11	July 25
August 8	Cancelled – Summer Recess
September 12	September 26
October 10	October 24
November 14	Cancelled – Holiday Season
December 12	Cancelled – Holiday Season

^{*} February 29 falls on the 5th Wednesday of the month.

Special Meetings will be called subject to Section 2.2 of the Board By-Laws. Section 2.2 of the Board By-Laws states in part:

Special meetings may be called by the President or three (3) Directors with a minimum of twenty-four (24) hours public notice...

All meetings will be noticed pursuant to the Brown Act.

RECOMMENDATION

Staff recommends that your Board by motion and roll call vote approve the 2012 Board Meeting Schedule as presented above.

<u>ATTACHMENTS</u>

None

TO:

BOARD OF DIRECTORS

FROM:

MICHAEL S. LEBRUN WWW

GENERAL MANAGER

DATE:

JANUARY 4, 2013



AFFIRM 2013 BOARD MEETING SCHEDULE

ITEM

Discuss and affirm 2013 schedule of Regular Board Meetings. [RECOMMEND APPROVE SCHEDULE]

BACKGROUND

Section 2.1 of the Board By-Laws states:

Subject to holiday and scheduling conflicts, regular meetings of the Board of Directors shall commence at 9:00 a.m. on the second and fourth Wednesday of each calendar month in the Board Room at the District Office located at 148 South Wilson, Nipomo, CA. The Board of Directors reserves the right to cancel and/or designate other dates, places, and times for Director Meetings due to scheduling conflicts and holidays.

Proposed Regular Board Meeting Schedule for 2013

1 st Meeting of Month	2 nd Meeting of Month
January 9	January 23
February 13	February 27
March 13	March 27
April 10	April 24
May 8	May 22
June 12	June 26
July 10	July 24
August 14	Cancelled - Summer Recess
September 11	September 25
October 9	October 23
November 13	Cancelled - Holiday Season
December 11	Cancelled – Holiday Season

Special Meetings will be called subject to Section 2.2 of the Board By-Laws. Section 2.2 of the Board By-Laws states in part:

Special meetings may be called by the President or three (3) Directors with a minimum of twenty-four (24) hours public notice...

All meetings will be noticed pursuant to the Brown Act.

RECOMMENDATION

Staff recommends that your Board by motion and roll call vote approve the 2013 Board Meeting Schedule as presented above.

TO: BOARD OF DIRECTORS

FROM: MICHAEL S. LEBRUN

GENERAL MANAGER

DATE: JANUARY 3, 2014



AFFIRM 2014 BOARD MEETING SCHEDULE

ITEM

Discuss and affirm 2014 schedule of Regular Board Meetings. [RECOMMEND APPROVE SCHEDULE]

BACKGROUND

Section 2.1 of the Board By-Laws states:

Subject to holiday and scheduling conflicts, regular meetings of the Board of Directors shall commence at 9:00 a.m. on the second and fourth Wednesday of each calendar month in the Board Room at the District Office located at 148 South Wilson, Nipomo, CA. The Board of Directors reserves the right to cancel and/or designate other dates, places, and times for Director Meetings due to scheduling conflicts and holidays.

Proposed Regular Board Meeting Schedule for 2014

1 st Meeting of Month	2 nd Meeting of Month
January 8	January 22
February 12	February 26
March 12	March 26
April 9	April 23
May 14	May 28
June 11	June 25
July 9	July 23
August 13	Cancelled – Summer Recess
September 10	September 24
October 8	October 22
November 12	Cancelled – Holiday Season
December 10	Cancelled – Holiday Season

Special Meetings will be called subject to Section 2.2 of the Board By-Laws as follows:

Special meetings may be called by the President or three (3) Directors with a minimum of twenty-four (24) hours public notice.

All meetings will be noticed pursuant to the Brown Act.

RECOMMENDATION

Staff recommends that your Board by motion and roll call vote approve the 2014 Board Meeting Schedule as presented above.

TO: BOARD OF DIRECTORS

FROM: MICHAEL S. LEBRUN

GENERAL MANAGER

DATE: DECEMBER 5, 2014

E-8
DECEMBER 10, 2014

APPROVE 2015 BOARD MEETING SCHEDULE

ITEM

Review and approve 2015 schedule of Regular Board Meetings. [RECOMMEND APPROVE SCHEDULE]

BACKGROUND

Section 2.1 of the Board By-Laws states:

Subject to holiday and scheduling conflicts, regular meetings of the Board of Directors shall commence at 9:00 a.m. on the second and fourth Wednesday of each calendar month in the Board Room at the District Office located at 148 South Wilson, Nipomo, CA. The Board of Directors reserves the right to cancel and/or designate other dates, places, and times for Director Meetings due to scheduling conflicts and holidays.

Proposed Regular Board Meeting Schedule for 2015

1 st Meeting of Month	2 nd Meeting of Month
January 14	January 28
February 11	February 25
March 11	March 25
April 8	April 22
May 13	May 27
June 10	June 24
July 8	July 22
August 12	Cancelled – Summer Recess
September 9	September 23
October 14	October 28
November 12*	Cancelled – Holiday Season
December 9	Cancelled – Holiday Season

^{*}The 1st meeting in November will be held on THURSDAY November 12th in honor of Veteran's Day.

Special Meetings will be called subject to Section 2.2 of the Board By-Laws as follows:

Special meetings may be called by the President or three (3) Directors with a minimum of twenty-four (24) hours public notice.

All meetings will be noticed pursuant to the Brown Act.

RECOMMENDATION

Staff recommends that your Board by motion and roll call vote approve the 2015 Board Meeting Schedule as presented above.

TO:

BOARD OF DIRECTORS

FROM:

MICHAEL S. LEBRUN GENERAL MANAGER

DATE:

DECEMBER 4, 2015

AGENDA ITEM E-3 DECEMBER 9, 2015

APPROVE 2016 BOARD MEETING SCHEDULE

ITEM

Review and approve 2016 schedule of Regular Board Meetings. [RECOMMEND APPROVE SCHEDULE]

BACKGROUND

Section 2.1 of the Board By-Laws states:

Subject to holiday and scheduling conflicts, regular meetings of the Board of Directors shall commence at 9:00 a.m. on the second and fourth Wednesday of each calendar month in the Board Room at the District Office located at 148 South Wilson, Nipomo, CA. The Board of Directors reserves the right to cancel and/or designate other dates, places, and times for Director Meetings due to scheduling conflicts and holidays.

Proposed Regular Board Meeting Schedule for 2016

1 st Meeting of Month	2 nd Meeting of Month
January 13	January 27
February 10	February 24
March 9	March 23
April 13	April 27
May 11	May 25
June 8	June 22
July 13	July 27
August 10	Cancelled - Summer Recess
September 14	September 28
October 12	October 26
November 9	Cancelled – Holiday Season
December 14	Cancelled - Holiday Season

Special Meetings will be called subject to Section 2.2 of the Board By-Laws as follows:

Special meetings may be called by the President or three (3) Directors with a minimum of twenty-four (24) hours public notice.

All meetings will be noticed pursuant to the Brown Act.

RECOMMENDATION

Staff recommends that your Board by motion and roll call vote approve the 2016 Board Meeting Schedule as presented above.

TO: BOARD OF DIRECTORS

FROM: MARIO E. IGLESIAS

GENERAL MANAGER

DATE: DECEMBER 8, 2016



APPROVE 2017 BOARD MEETING SCHEDULE

ITEM

Review and approve 2017 schedule of Regular Board Meetings. [RECOMMEND APPROVE SCHEDULE]

BACKGROUND

Section 2.1 of the Board By-Laws states:

Subject to holiday and scheduling conflicts, regular meetings of the Board of Directors shall commence at 9:00 a.m. on the second and fourth Wednesday of each calendar month in the Board Room at the District Office located at 148 South Wilson, Nipomo, CA. The Board of Directors reserves the right to cancel and/or designate other dates, places, and times for Director Meetings due to scheduling conflicts and holidays.

Proposed Regular Board Meeting Schedule for 2017

1 st Meeting of Month	2 nd Meeting of Month
January 11	January 25
February 8	February 22
March 8	March 22
April 12	April 26
May 10	May 24
June 14	June 28
July 12	July 26
August 9	Cancelled - Summer Recess
September 13	September 27
October 11	October 25
November 8	Cancelled - Holiday Season
December 13	Cancelled - Holiday Season

Special Meetings will be called subject to Section 2.2 of the Board By-Laws as follows:

Special meetings may be called by the President or three (3) Directors with a minimum of twenty-four (24) hours public notice.

All meetings will be noticed pursuant to the Brown Act.

RECOMMENDATION

Staff recommends that your Board by motion and roll call vote approve the 2017 Board Meeting Schedule as presented above.