


TO: BOARD OF DIRECTORS
 FROM: MARIO IGLESIAS
 GENERAL MANAGER 
 DATE: October 23, 2020

**AGENDA ITEM
 F
 OCTOBER 28, 2020**

GENERAL MANAGER'S REPORT

ITEM

Standing report to your Honorable Board -- *Period covered by this report is October 11, 2020 through October 24, 2020.*

DISTRICT BUSINESS

Administrative

OFFICE ACTIVITIES

	Sept 20	Jan 20 - Sept 20
Reports of Water Waste	0	0
Leak Adjustments	3	16
Leak Adjustment Amount	\$1,006	\$5,694
Late Fee Waivers	0	15
Late Fee Waiver Adjustment Amount	\$0	\$2,940
Official Payment (Count March-June)	27	85
Official Payments cost to District	\$103	\$332

Water Resources

Table 1. Total Production Acre Feet (AF)

	Sept-20	Jul 20 - Sept 20
Groundwater Production	82.1	300.4
Supplemental Water Imported	<u>108.9</u>	<u>314.9</u>
Total Production	191.0	615.2

NCSD GW Reduction

Table 2. NCSD GW Production (NCSD GW Well Production plus Purveyor Credit)

	Sept-20	Jul 20 - Jun 21
NCSD GW Well Production	82.0	300.4
Purveyor Customer Credit (33.3% of Import Water)	<u>27.6</u>	<u>96.2</u>
NCSD Total Calculated GW Production	109.6	396.5
Average GW Production for 2009-2013	<u>264.7</u>	<u>840.6</u>
NCSD Percentage of GW Reduction	59%	53%

2021 Fiscal Year Groundwater Pumping Forecast

Table 3. Projected Groundwater Pumping

	Sep-20	Year-to-Date Jul-Jun 2021	Target	Over/(Under)	
NCSD GW Well Production	82.0	901.7			
Purveyor Customer Credit (33.3% of Import Water)	27.6	359.0			
NCSD Total Calculated GW Production	109.6	1,260.7	1,266.0	5.35	AcFt
Average GW Production for 2009-2013	264.7	2,533.3	2,533.3		
NCSD Percentage of GW Reduction	59%	50%	50.0%		

With a 20% NCSD Reduction in GW & 20% increase delivery from previous year

Table 4. FY 2020 v. FY 2021 Groundwater Pumping

	Sep-20	Jul 20 -Jun 21	Sep-19	Jul 19-Jun 20
NCSD GW Well Production	82.0	901.7	116.3	1,026.0
Purveyor Customer Credit (33.3% of Import Water)	27.6	359.0	27.6	323.1
NCSD Total Calculated GW Production	109.6	1,260.7	143.9	1,349.1
Average GW Production for 2009-2013	264.7	2,533.3	264.7	2,533.3
NCSD Percentage of GW Reduction	59%	50%	46%	47%

Rainfall Gauge – (gathered from the following websites)

Note 1: SLO County Website

https://wr.slocountywater.org/site.php?site_id=3&site=935e7af7-0e94-4042-bc11-e02906d5ba44

Note 2: SLO County Website

https://wr.slocountywater.org/site.php?site_id=2&site=878bfdbf-5c40-4398-8226-418372e4039b

(Reported in inches)	Nipomo East (Dana Hills Reservoirs)	Nipomo South (Southland Plant)
September 2020 Total	0.04	0.08
July-2020 through June-2021 (Season Total)	0.00	0.08
Oct 1, 2020 to Oct 9, 2020	0.00	0.00
Total Rainfall to date	0.04	0.16
Average Annual Year Rainfall	18.0 ¹	14.0 ²

Supplemental Water Capacity Accounting

	Number of Equivalent Meters	AFY
Supplemental Water Available for Allocation	947	500
Supplemental Water Reserved (Will Serve Letter Issued)	124	-65.5
Subtotal Net Supplemental Water Available for Allocation	823	434.5
Supplemental Water Assigned (Intent-to-Serve Issued)	160	-84.5
Total Remaining Supplemental Water Available for Allocation	663	350.1

As of October 6, 2020

Safety Program

Quarterly Safety Meeting October 30, 2020

Other Items

- COVID19 NCSD Response Plan Update [Attachment A]
- SLO County Presentation – Health Equity Metric [Attachment B]

Connection Report

Nipomo Community Services District Water and Sewer Connections	END OF MONTH REPORT											
	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Water Connections (Total)	4441	4444	4444	4445	4449	4452	4459	4465	4471			
Sewer Connections (Total)	3208	3211	3211	3213	3217	3220	3227	3231	3237			
New Water Connections	0	3	0	1	4	5	7	6	6			
New Sewer Connection	1	3	0	2	4	1	7	4	6			
Galaxy & PSHH at Orchard and Division Sewer Connections billed to the County	476	476	476	476	476	476	476	476	476			

The Connection Report is current through October 1, 2020.

Meetings (October 11, through October 24)

Meetings Attended (telephonically or in person):

- Oct. 13, Staff Mtg. – Cust. Service Specialist
- Oct. 13, Sedaru Asset Management Program
- Oct. 13, Eng/Admin Coordination Meeting
- Oct. 13, Director Eby – Capacity Charges
- Oct. 14, Rotary
- Oct. 14, Regular NCSD Board Meeting
- Oct. 14, Exec. Team After-Board Meeting
- Oct. 15, Eng/Admin Coordination Meeting
- Oct. 16, Staff Mtg. – Cust. Service Specialist
- Oct. 19, Board Officer Meeting
- Oct. 20, Staff Mtg. – Cust. Service Specialist
- Oct. 21, Rotary

- Oct. 21, CSDA Managers Meeting
- Oct. 22, County Health Equity Briefing
- Oct. 22 Sedaru Project Update Meeting
- Oct. 23, Staff Mtg. – Cust. Service Specialist

Meetings Scheduled (October 25 through October 31):

Upcoming Meetings (telephonically or in person):

- Oct. 26, City of Santa Maria – November Shut-down
- Oct. 26, Developer – Wallace Group
- Oct. 27, Staff Mtg. – Cust. Service Specialist
- Oct. 27, Eng/Admin Coordination Meeting
- Oct. 27, Phone System Replacement Mtg.
- Oct. 28, Rotary
- Oct. 28, Regular NCSD Board Meeting
- Oct. 28, Exec. Team After-Board Meeting
- Oct. 29, District Code Book Update Session – Mgt. Meeting
- Oct. 30, Staff Mtg. – Cust. Service Specialist
- Oct. 30, Monthly Admin Staff Meeting

Upcoming Water Resource and Other Meetings

Upcoming Standing Meetings:

- NMMA-TG: October 29th (Thursday) @ 10:00 AM, Conf. Call
- RWMG: No Schedule Posted –
- WRAC: November 4th (Wednesday) @ 1:30 PM, Zoom Meeting
- NMMA Purveyor Meeting: November 19th (Thursday) @ 10:00 AM, Zoom Meeting
- NCSD Board Officer Meeting: November 16th (Monday) @ 2:00 PM, NCSD Conf. Rm.

RECOMMENDATION

Staff seeks direction and input from your Board

ATTACHMENTS

- A. COVID19 - NCSD Response Plan Update
- B. SLO County Presentation – Health Equity Metric

OCTOBER 28, 2020

ITEM F

ATTACHMENT A

DISTRICT RESPONSE TO COVID 19

New Actions

1. The customer counter window modifications at the office are being rescheduled for November 16, 2020 by Valley Glass.

NO OTHER NEW ACTIONS

Ongoing Actions

1. Participate in SLO County Daily EOC Briefing
2. Review SLO County Daily EOC Status Report
3. Practicing Social Distancing
4. Face coverings are required when employees are in District Buildings when they are away from their work stations

Previous Actions

1. NCSD Board Passes Resolution Declaring Emergency in District
2. Admin Office Closed to the Public
 - a. Meetings are virtual – Conference Calls
3. Discontinued: Split staff into two teams
 - a. See schedule on Response Plan
4. Received directions for FEMA Public Assistance – Cost Tracking Guidance
5. Governor's Executive Order – No Water Turn-offs
 - a. District instituted this policy as well as a No Late Fee – No Penalty Fees
6. Wipe-down between shifts
7. Each operator in separate designated vehicle.
8. Received additional PPE. Administration Staff will be on normal schedule 8-4:30 starting Monday May 18th
9. Operations Staff are on normal 7:00 am to 3:30 pm work schedule as of Monday, May 4th. County opened up construction sites.
10. Expanded Customer Service Work to include site visits for investigations (high bills, meter issues) week of May 11
11. Trailers for quarantine have been returned – May 1
12. District to begin wastewater sampling in conjunction with County effort to determine presence of COVID19 in communities – May 11
13. Temporary Admin Support Workers brought back to Office (Provider incentivized due to PPP Funds) – June 1
14. Lobby Modifications: Glass will be equipped with speaker plates to allow the communication between customer and clerk without opening the sliding window.
15. Board Meetings open to the public.
16. County Offices Continued Closed with Appointments provided to some departments as needed.
17. June 18, 2020, Governor Order issued requiring face masks be worn in public places. District management purchased disposable face masks for staff, Board Members, and any public that attends District Board Meetings and lack a face mask.

OCTOBER 28, 2020

ITEM F

ATTACHMENT B

California's Blueprint for a Safer Economy

HEALTH EQUITY METRIC



www.slocounty.ca.gov

OVERVIEW OF HEALTH EQUITY METRIC

1. **Equity Measure**-County must ensure that test positivity rates in most disadvantaged neighborhoods is not significantly higher than overall county positivity rate
2. **Targeted Investments**-County must demonstrate how they are using COVID-19 funding to help the most disadvantaged neighborhoods
3. **Improving Data Collection and Reporting of Race and Ethnicity Data**-State will publicly post county level data on race and ethnicity: testing, case rates and deaths



EQUITY MEASURE IN DETAIL

- The Equity Measure is based on the Healthy Places Index (HPI)
- The indicators that determine HPI score are:

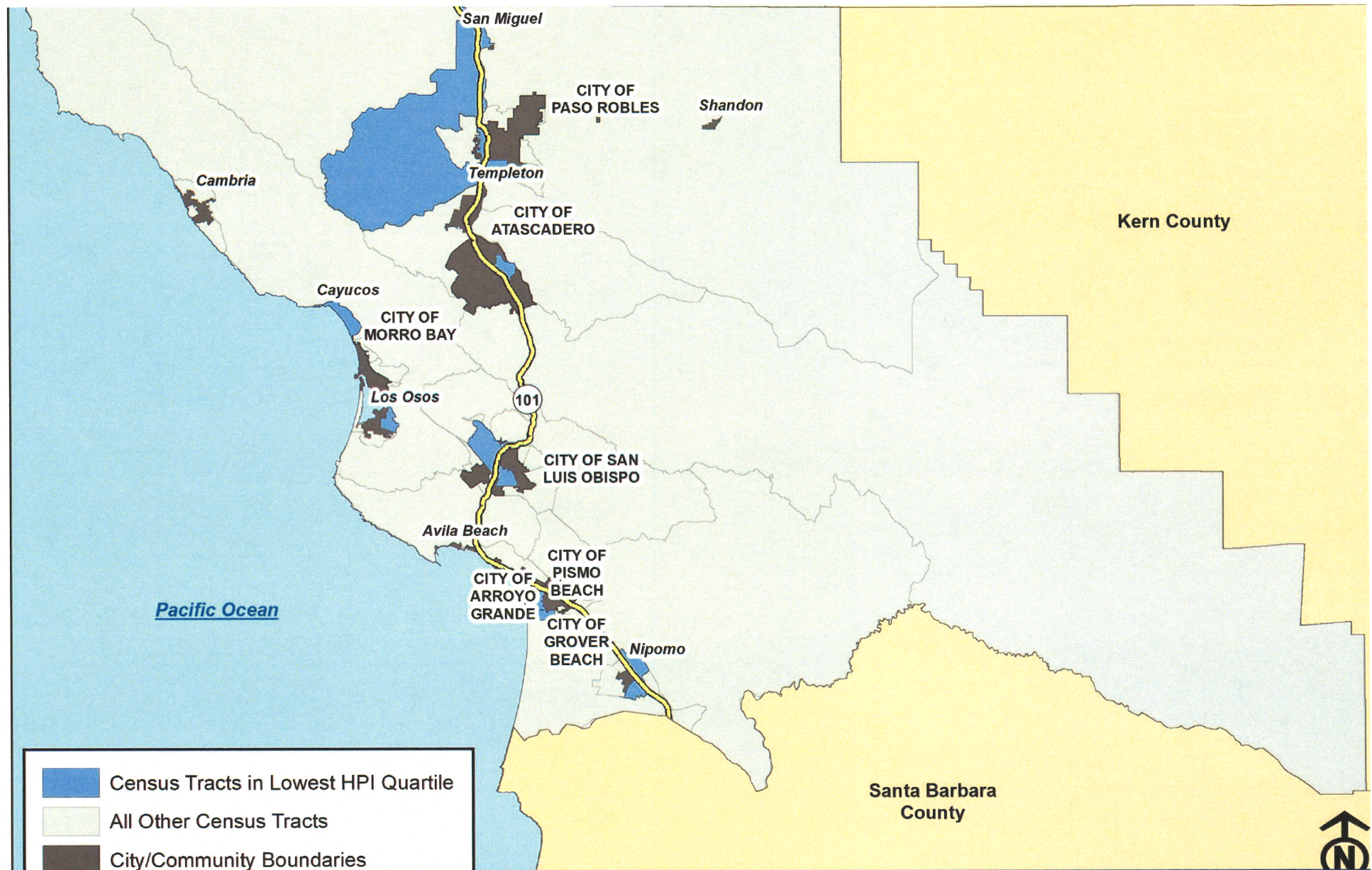
<u>Economic</u> 32%	<u>Education</u> 19%	<u>Transportation</u> 16%	<u>Social</u> 10%	<u>Neighborhood</u> 8%	<u>Housing</u> 5%	<u>Clean Environment</u> 5%	<u>Healthcare Access</u> 5%
<ul style="list-style-type: none">• Employed• Income• Above Poverty	<ul style="list-style-type: none">• In Pre- School• In High School• Bachelor's Education or Higher	<ul style="list-style-type: none">• Automobile Access• Active Commuting	<ul style="list-style-type: none">• Two Parent Household• Voting in 2012	<ul style="list-style-type: none">• Retail Density• Park Access• Tree Canopy• Supermarket Access• Alcohol Outlets	<ul style="list-style-type: none">• Low-Income Renter Severe Housing Cost Burden• Low-Income Homeowner Severe Housing Cost Burden• Housing Habitability• Uncrowded Housing• Homeownership	<ul style="list-style-type: none">• Ozone• PM 2.5• Diesel PM• Water Contaminants	<ul style="list-style-type: none">• Insured Adults

- The HPI divides census tracts into four quartiles statewide
- County has list of census tracts in the bottom quartile for SLO county



SLO COUNTY BOTTOM QUARTILE CENSUS TRACTS

- 12 census tracts that fall into the bottom quartile countywide



EQUITY MEASURE IN DETAIL

County Risk Level	Adjusted Case Rate (Daily new cases per 100K)	Positivity Rate: Entire County	Positivity Rate: Health Equity Quartile
Purple : Widespread	More than 7	More than 8%	
Red: Substantial	4 - 7	5 - 8%	5.3 – 8%
Orange: Moderate	1- 3.9	2 – 4.9%	2.2 – 5.2%
Yellow: Minimal	Less than 1	Less than 2%	Less than 2.2%

The equity metric will not be considered as a factor in whether a county needs to move to a more restrictive tier.



SLO COUNTY BOTTOM QUARTILE CENSUS TRACTS DATA

- Of 3,059* cases countywide (cumulative totals through 10/18), 1186 cases (39%) lived in the bottom quartile census tracts
- Between 10/4-10/18 there were 221 total positive tests countywide and 107 of those (52%) lived in the bottom quartile census tracts
- From the State's last reporting period (10/4-10/10) the positivity rate for bottom quartile census tracts is 4.0 compared to the overall county rate of 2.0

* The Equity Metric excludes 5 census tracts, including Cal Poly and CMC, so the cumulative number of cases is lower than what the County dashboard reflects.



MOVING FORWARD-HOW TO BRING DOWN POSITIVITY RATE IN BOTTOM QUARTILE

1. Create Equity Taskforce
2. Develop plan based on State Equity Playbook that may include the following strategies:
 - Testing, contact tracing, isolation support, data, communication, language access and cultural competency, community and stakeholder engagement
3. Implement strategies in bottom quartile census tracts

