BOARD OF DIRECTORS

FROM:

MARIO IGLESIAS

GENERAL MANAGER

DATE:

MARCH 4, 2022



PRESENTATIONS AND REPORTS

The following presentations and reports are scheduled:

- C-1) DIRECTORS' ANNOUNCEMENTS OF DISTRICT AND COMMUNITY INTEREST AND REPORTS ON ATTENDANCE AT PUBLIC MEETINGS, TRAINING PROGRAMS, CONFERENCES AND SEMINARS.

 Receive Announcements and Reports from Directors
- C-2) RECEIVE PUBLIC COMMENT ON PRESENTATIONS AND REPORTS PRESENTED UNDER ITEM C AND BY MOTION RECEIVE AND FILE PRESENTATIONS AND REPORTS

BOARD OF DIRECTORS

FROM:

MARIO IGLESIAS

GENERAL MANAGER

DATE:

MARCH 4, 2022

AGENDA ITEM D

MARCH 9, 2022

CONSENT AGENDA

The following items are considered routine and non-controversial by staff and may be approved by one motion if no member of the Board wishes an item removed. If discussion is desired, the item may be removed from the Consent Agenda by a Board member and will be considered separately at the conclusion of the Administrative Items. Individual items on the Consent Agenda are approved by the same vote that approves the Consent Agenda, unless an item is pulled for separate consideration. The recommendations for each item are noted in bracket. Members of the public may comment on the Consent Agenda items.

Questions or clarification may be made by the Board members without removal from the Consent Agenda

- D-1) WARRANTS [RECOMMEND APPROVAL]
- D-2) APPROVE FEBRUARY 23, 2022, REGULAR BOARD MEETING MINUTES [RECOMMEND APPROVE MINUTES]
- D-3) DECLARE 2007 FORD ESCAPE SURPLUS AND AUTHORIZE SALE [RECOMMEND DECLARE 2007 FORD ESCAPE SURPLUS AND AUTHORIZE STAFF TO DISPOSE OF BY SALE]

BOARD OF DIRECTORS

REVIEWED: MARIO IGLESIAS
GENERAL MANAGER

FROM:

LISA BOGNUDA

FINANCE DIRECTOR

DATE:

MARCH 4, 2022

AGENDA ITEM D-1(A) MARCH 9, 2022

WARRANTS

COMPUTER CHECKS GENERATED – SEE ATTACHED	\$122,977.19
	Y
HAND WRITTEN CHECKS	NONE
VOIDED CHECKS	NONE

Item D-1(A) Warrants MARCH 9, 2022

Nipomo Community Services District

By Payment Number

Payment Dates 03/09/2022 - 03/09/2022

Vendor Name	Description	Payable Number	Payr	ment Date	Amount
Payment: 8166 Abalone Coast Analytical, Inc.	Lab tests	5488	03/09/2022		6,764.70
···, ···-		0.00	00,00,2022	Payment 8166 Total:	6,764.70
Payment: 8167					
Allweather Landscape Maintenance,	LMD	43324	03/09/2022	Payment 8167 Total:	325.00 325.00
Payment: 8168				rayment o107 Total.	323.00
Amazon Capital Services, Inc.	Check endorser	1C1C-HJ9F-3THR	03/09/2022		975.63
Amazon Capital Services, Inc.	Masks	1J6Q-W17R-FYCM	03/09/2022		81.44
D 0460				Payment 8168 Total:	1,057.07
Payment: 8169 AT&T	Telephone	17799766	03/09/2022		220.94
AT&T	Telephone	9391035886	03/09/2022		27.79
AT&T	Telephone	9391035888	03/09/2022		297.56
	·		,,	Payment 8169 Total:	546.29
Payment: 8170					
CalPortland Construction	Gravel blend	95358774	03/09/2022		484.64
				Payment 8170 Total:	484.64
Payment: 8171 Carquest Auto Parts	Vehicle	7314-1290262	03/09/2022		118.90
out quest / tate / cres	Vemore	7514 1250202	03/03/2022	Payment 8171 Total:	118.90
Payment: 8172					
Charter Communications	Internet - Shop and/	or0224495022022	03/09/2022	_	734.20
				Payment 8172 Total:	734.20
Payment: 8173			00 100 10000		
Charter Communications	Internet - Shop and/	or0225708022222	03/09/2022	Payment 8173 Total:	734.20 734.20
Payment: 8174				rayment 01/3 Total.	734.20
Clever Ducks	Computer expense	31995	03/09/2022		3,939.94
			. ,	Payment 8174 Total:	3,939.94
Payment: 8175					
DataProse, LLC	Postage	DP2200432B	03/09/2022		1,877.19
DataProse, LLC	Mail Bills	DP2200432A	03/09/2022		533.93
- 0				Payment 8175 Total:	2,411.12
Payment: 8176	Electrical	17108	02/00/2022		710 57
Electricraft, Inc.	Electrical	17108	03/09/2022	Payment 8176 Total:	710.57 710.57
Payment: 8177				. aymene azra tatan	, 20.0,
Executive Janitorial	Janitorial services	83089	03/09/2022		780.00
				Payment 8177 Total:	780.00
Payment: 8178					
Farm Supply Company	Operating supplies	83227	03/09/2022		135.02
				Payment 8178 Total:	135.02
Payment: 8179			4 4		
FGL Environmental	Lab tests	280028A	03/09/2022	Doument 0170 Total	768.00
Daymanti 9190				Payment 8179 Total:	768.00
Payment: 8180 Frontier Communications	BL phone	FEB 2022	03/09/2022		58.75
	5-p5.10		55, 55, 2022	Payment 8180 Total:	58.75
				-	

Vendor Name	Description	Payable Number	Payn	nent Date	Amount
Payment: 8181 GLM Landscape Management	Landscape	Feb 2022	03/09/2022	Downsont 0404 Total	1,518.70
Payment: 8182				Payment 8181 Total:	1,518.70
Great Western Alarm and	Alarm monitoring	220202107101	03/09/2022		70.00
Great Western Alarm and	Alarm monitoring	220200640101	03/09/2022		37.00
Great Western Alarm and	Alarm monitoring	220202062101	03/09/2022		70.00
				Payment 8182 Total:	177.00
Payment: 8183					
Home Depot Credit Services Dept. Home Depot Credit Services Dept.	Operating supplies	4610960 1531016	03/09/2022		73.69
nome Depot Credit Services Dept.	Operating supplies	1521016	03/09/2022	Payment 8183 Total:	43.36 117.05
Payment: 8184				rayment 0203 rotal.	117.03
Iconix Waterworks (US) Inc.	Operating supplies	U2216008671	03/09/2022		69.60
(00)	- Parating outphies		00,00,2022	Payment 8184 Total:	69.60
Payment: 8185				•	
Integrated Industrial Supply, Inc.	Gloves	82290	03/09/2022		281.75
				Payment 8185 Total:	281.75
Payment: 8186					
Mechanics Bank	Petty Cash	MARCH 2022	03/09/2022		169.66
				Payment 8186 Total:	169.66
Payment: 8187					
Miner's Ace Hardware	Supplies	FEB 2022	03/09/2022		750.63
				Payment 8187 Total:	750.63
Payment: 8188	11-25	F4.CF4.4F72	02/00/2022		402.70
Mission Uniform Service	Uniforms	516514573	03/09/2022	Doumont 9199 Totals	183.70 183.70
Paumanti 9190				Payment 8188 Total:	103.70
Payment: 8189 Newton Geo-Hydrology Consulting	Litigation Support	FEB 2022	03/09/2022		3,653.75
The state of the s	Enganon oupport	125 2022	03/03/2022	Payment 8189 Total:	3,653.75
Payment: 8190				•	•
NexTraq	GPS subscription	MAR2022	03/09/2022		419.25
				Payment 8190 Total:	419.25
Payment: 8191					
Nu-Tech Pest Management	Pest Control	0163650	03/09/2022		265.00
Nu-Tech Pest Management	Rodent Control	0163653	03/09/2022		75.00
				Payment 8191 Total:	340.00
Payment: 8192 Office Depot	Office annuling	220074700004	03/09/2022		200.00
Office Depot	Office supplies Office supplies	229071798001 214166608001	03/09/2022		299.96 27.52
Office Depot	Office supplies	225789015001	03/09/2022		105.08
				Payment 8192 Total:	432.56
Payment: 8193					
R. Baker, Inc.	Work on Blume St	20220218 BLUME	03/09/2022		14,841.91
R. Baker, Inc.		/e20220218 -BEVERLY	03/09/2022		8,544.75
R. Baker, Inc.	Repair Sewer main o	n 20220216-Vintage	03/09/2022	Doumant 0103 Tatal	4,100.00
Description (104				Payment 8193 Total:	27,486.66
Payment: 8194 ReadyRefresh by Nestle	Distilled water	FEB 2022	03/09/2022		35.47
	Distinct water	, 20 2022	03/03/2022	Payment 8194 Total:	35.47
Payment: 8195					
Richards, Watson & Gershon	Water Rights	235910	03/09/2022		1,917.50
				Payment 8195 Total:	1,917.50

Vendor Name	Description	Payable Number	Paym	nent Date	Amount
Payment: 8196					
Richards, Watson & Gershon	Eureka Well Site	235912	03/09/2022		1,091.50
				Payment 8196 Total:	1,091.50
Payment: 8197					
Richards, Watson & Gershon	Dana Reserve Specific	235911	03/09/2022		139.50
				Payment 8197 Total:	139.50
Payment: 8198					
Richards, Watson & Gershon	General Legal Services	s 235909	03/09/2022		9,517.65
				Payment 8198 Total:	9,517.65
Payment: 8199					
Simplot Grower Solutions	CAN 17	780148918	03/09/2022		811.24
				Payment 8199 Total:	811.24
Payment: 8200					
SoCalGas	Heat - shop/office	FEB 2022A	03/09/2022		67.98
SoCalGas	Heat - shop/office	FEB 2022B	03/09/2022		16.17
				Payment 8200 Total:	84.15
Payment: 8201				•	
Terminix Commercial	Pest Control	416255401	03/09/2022		65.00
Terrimix commercias	rest Control	410233401	03/03/2022	Payment 8201 Total:	65.00
				rayment ozor rotal.	05.00
Payment: 8202			00 /00 /000		24 005 00
Tesco Controls, Inc.	Joshua Road Pump	0075805-IN	03/09/2022		31,995.00
				Payment 8202 Total:	31,995.00
Payment: 8203					
Unified Field Services Corporation	Joshua Road Pump	5	03/09/2022		16,240.92
				Payment 8203 Total:	16,240.92
Payment: 8204					
US Bank National Association	Employment ads	FEB2022G	03/09/2022		460.00
US Bank National Association	Recording Fees	FEB2022F	03/09/2022		122.98
US Bank National Association	Travel and Meals	FEB2022B	03/09/2022		91.46
US Bank National Association	Software	FEB2022C	03/09/2022		326.00
US Bank National Association	Board meeting	FEB2022A	03/09/2022		21.00
US Bank National Association	Storage Unit	FEB2022D	03/09/2022		218.50
US Bank National Association	Postage	FEB2022H	03/09/2022		27.20
US Bank National Association	Operating supplies	FEB2022I	03/09/2022		840.42
US Bank National Association	Conference calls and	FEB2022E	03/09/2022		35.66
				Payment 8204 Total:	2,143.22
Payment: 8205					
USA Bluebook	Moisture balance	881941	03/09/2022		2,912.96
USA Bluebook	Operating supplies	887613	03/09/2022		145.22
				Payment 8205 Total:	3,058.18
Payment: 8206					
Voelker, Tyler	Training	FEB2022	03/09/2022		100.00
				Payment 8206 Total:	100.00
Payment: 8207					
Wade, Laura	Washer rebate	2/24/2022	03/09/2022		75.00
				Payment 8207 Total:	75.00
Payment: 8208					
Waste Connections	Waste collection -	759715U120	03/09/2022		48.60
Waste Connections	Waste collection -	7598377U120	03/09/2022		227.79
Waste Connections	Waste collection -Old		03/09/2022		257.76
			,,	Payment 8208 Total:	534.15
				. ajinani akoo rotan	554.15

TO: BOARD OF DIRECTORS

REVIEWED: MARIO IGLESIAS

GENERAL MANAGER

FROM: LISA BOGNUDA

FINANCE DIRECTOR

DATE: MARCH 4, 2022

AGENDA ITEM
D-1(B)
MARCH 9, 2022

WARRANTS - BLACKLAKE ASSESSMENT DISTRICT 2020-1

COMPUTER CHECKS GENERATED – SEE ATTACHED \$13,333.25

Item D-1(B) Warrants MARCH 9, 2022

Nipomo Community Services District

By Payment Number

Payment Dates 03/09/2022 - 03/09/2022

Vendor Name

Description (Payable)

Payable Number

Payment Date

Amount

Payment: 47
Cannon Corporation

BL Sewer Consolidation Project 79436

03/09/2022

13,333.25

Payment 47 Total:

13,333.25

BOARD OF DIRECTORS

FROM:

MARIO IGLESIAS

GENERAL MANAGER

DATE:

MARCH 4, 2022

D-2
MARCH 9, 2022

APPROVE FEBRUARY 23 2022 REGULAR BOARD MEETING MINUTES

<u>ITEM</u>

Approve action minutes from previous Board meetings. [RECOMMEND APPROVE MINUTES]

BACKGROUND

The draft minutes are a written record of the previous Board Meeting action.

RECOMMENDATION

Approve Minutes

ATTACHMENT

A. February 23, 2022 draft Regular Board Meeting Minutes

MARCH 9, 2022

ITEM D-2

ATTACHMENT A

NIPOMO COMMUNITY SERVICES DISTRICT

Serving the Community since 1965

DRAFT REGULAR MINUTES

FEBRUARY 23, 2022 AT 9:00 A.M.

JON S. SEITZ BOARD ROOM 148 SOUTH WILSON STREET, NIPOMO, CA

BOARD of DIRECTORS
ED EBY, PRESIDENT
RICHARD MALVAROSE, VICE PRESIDENT
DAN ALLEN GADDIS, DIRECTOR
DAN WOODSON, DIRECTOR
CRAIG ARMSTRONG, DIRECTOR

PRINCIPAL STAFF

MARIO IGLESIAS, GENERAL MANAGER
LISA BOGNUDA, FINANCE DIRECTOR
PETER SEVCIK, DIRECTOR OF ENG. & OPS.
CRAIG STEELE, GENERAL COUNSEL

Mission Statement:

Provide our customers with reliable, quality, and cost-effective services now and in the future.

A. CALL TO ORDER AND FLAG SALUTE

President Eby called the Regular Meeting of February 23, 2022, to order at 9:00 a.m. and led the flag salute.

B. ROLL CALL AND PUBLIC COMMENT FOR ITEMS NOT ON AGENDA

At Roll Call, all Directors were present.

There were no public comments.

C. PRESENTATIONS AND REPORTS

President Eby announced Item C-2 would be taken out of order.

C-2) DANA RESERVE EVALUATION PRESENTATION BY MKN ENGINEERS [RECOMMEND RECEIVE AND FILE]

<u>Michael Nunley</u>, from MKN and Associates, presented the item and answered questions from the Board and Staff.

<u>Laurie Tamura</u>, from Urban Planning Concepts, commented on the inclusion of water and wastewater improvements in the EIR.

<u>Rick Sweet</u>, Dana Reserve Consultant, said he had briefly reviewed the report and looks forward to collaborating with District Staff and Michael Nunley on the Dana Reserve.

The following member of the public spoke:

<u>Pam Wilson</u>, NCSD Resident, asked the question of who provides the final approval of the Dana Reserve Project.

Director Eby explained the process.

Nipomo Community Services District DRAFT REGULAR MEETING MINUTES

C-1) ANNUAL REVIEW OF NIPOMO COMMUNITY SERVICES DISTRICT'S STRATEGIC PLAN [RECEIVE PRESENTATION]

Mario Iglesias, General Manager, presented the item and answered questions from the Board of Directors.

There were no public comments.

C-3) DIRECTORS' ANNOUNCEMENTS OF DISTRICT AND COMMUNITY INTEREST AND REPORTS ON ATTENDANCE AT PUBLIC MEETINGS, TRAINING PROGRAMS, CONFERENCES AND SEMINARS.

Receive Announcements and Reports from Directors

Director Woodson

February 10, attended Blacklake Oversight Committee Meeting

Director Malvarose

- February 11, attended Board Officers' meeting
- February 11, attended Dana Reserve Ad-Hoc Committee meeting

Director Eby

- February 10, Blacklake Oversight Committee Meeting
- February 11, attended Dana Reserve Ad-Hoc Committee meeting
- February 11, attended Board Officers' meeting
- February 12, attended Blacklake Management Association meeting remotely
- February 22, attended NMMA Technical Group meeting remotely
- C-4) RECEIVE PUBLIC COMMENT ON PRESENTATIONS AND REPORTS PRESENTED UNDER ITEM C AND BY MOTION RECEIVE AND FILE PRESENTATIONS AND REPORTS

There were no public comments.

Upon the motion of Director Gaddis and seconded, the Board unanimously approved receiving and filing presentations and reports.

Vote 5-0.

YES VOTES	NO VOTES	ABSENT
Directors Gaddis, Armstrong, Woodson, Malvarose, and Eby	None	None

D. CONSENT AGENDA

- D-1) WARRANTS [RECOMMEND APPROVAL]
- D-2) APPROVE FEBRUARY 9, 2022, REGULAR BOARD MEETING MINUTES [RECOMMEND APPROVE MINUTES]
- D-3) REVIEW BOARD BY-LAWS AND POLICIES AND PROPOSE EDITS FOR CONSIDERATION [RECOMMEND REVIEW OF BY-LAWS AND DIRECT STAFF TO

Nipomo Community Services District DRAFT REGULAR MEETING MINUTES

RETURN WITH REVISIONS, IF ANY, FOR FUTURE BOARD APPROVAL OR RECEIVE AND FILE IF NO REVISIONS]

- D-4) ACCEPT SECOND QUARTER FISCAL YEAR 2021-2022 QUARTERLY FINANCIAL REPORT [RECOMMEND RECEIVE AND FILE REPORT]
- D-5) ADOPT RESOLUTION TO DIRECT AND AUTHORIZE THE DISTRICT'S DIRECTOR OF ENGINEERING AND OPERATIONS TO PREPARE AN ENGINEER'S ANNUAL LEVY REPORT FOR THE BLACKLAKE STREET LIGHTING DISTRICT [RECOMMEND ADOPT RESOLUTION]

Lisa Bognuda, Finance Director, answered questions from the Board regarding item D-4.

There were no public comments.

Director Eby pulled item D-3 for discussion and suggest changes.

Upon the motion of Director Gaddis and seconded, the Board approved the Consent Agenda items D-1, D-2, D-4, and D-5. Vote 5-0-0.

YES VOTES	NO VOTES	ABSENT
Directors Gaddis, Armstrong, Woodson, Malvarose, and Eby	None	None

RESOLUTION NO. 2022-1615
A RESOLUTION OF THE BOARD OF DIRECTORS
OF THE NIPOMO COMMUNITY SERVICES DISTRICT
INITIATING PROCEEDINGS FOR THE LEVY AND COLLECTION
OF ANNUAL ASSESSMENTS WITHIN THE BLACKLAKE
STREET LIGHTING MAINTENANCE ASSESSMENT DISTRICT
FOR FISCAL YEAR 2022-23 AND ORDERING THE PREPARATION
OF AN ENGINEER'S REPORT PURSUANT TO THE PROVISIONS
OF PART 2 OF DIVISION 15 OF THE STREETS AND HIGHWAYS CODE

D-3) REVIEW BOARD BY-LAWS AND POLICIES AND PROPOSE EDITS FOR CONSIDERATION [RECOMMEND REVIEW OF BY-LAWS AND DIRECT STAFF TO RETURN WITH REVISIONS, IF ANY, FOR FUTURE BOARD APPROVAL OR RECEIVE AND FILE IF NO REVISIONS]

Upon the motion of Director Armstrong and seconded, the Board approved item D-3 with typographical corrections made on pages 5 and 12. Vote 5-0-0.

YES VOTES	NO VOTES	ABSENT
Directors Armstrong, Woodson, Gaddis, Malvarose, and Eby	None	None

President Eby called for a 5-minute break.

E. ADMINISTRATIVE ITEMS

E-1) LOCAL AGENCY FORMATION COMMISSION SPECIAL DISTRICT SEAT NOMINATION [RECOMMEND CONSIDER NOMINATING A NIPOMO COMMUNITY SERVICES DISTRICT ("District") DIRECTOR TO FILL THE ALTERNATIVE SPECIAL DISTRICT MEMBER SEAT ON LAFCO]

Nipomo Community Services District DRAFT REGULAR MEETING MINUTES

Director Armstrong nominated Director Eby to fill the alternative Special District Member Seat on LAFCO.

There were no public comments.

Upon the motion of Director Woodson and seconded, the Board voted to nominate Director Eby to fill the alternative Special District Member Seat on LAFCO.

Vote 5-0-0.

YES VOTES	NO VOTES	ABSENT
Directors Woodson, Malvarose, Armstrong, Gaddis, and Eby	None	None

F. GENERAL MANAGER'S REPORT

Mario Iglesias, General Manager, presented the item and answered questions from the Board.

There were no public comments.

G. COMMITTEE REPORTS

Mario Iglesias, General Manager, provided an overview of the Feb. 10: Blacklake\NCSD Oversight Committee – Preparing for BLMA Annual Meeting.

H. DIRECTORS' REQUESTS TO STAFF AND SUPPLEMENTAL REPORTS

None.

I. CLOSED SESSION ANNOUNCEMENTS

Craig Steele, District Legal Counsel, announced the Board would move item 2 to next meeting and there would be no closed session.

- CONFERENCE WITH DISTRICT LEGAL COUNSEL RE: PENDING LITIGATION PURSUANT TO GC §54956.9
 - a. SMVWCD V. NCSD (SANTA CLARA COUNTY CASE NO. CV 770214, SIXTH APPELLATE COURT CASE NO. H032750, AND ALL CONSOLIDATED CASES
- ANNUAL PERFORMANCE REVIEW PROCESS OF DISTRICT LEGAL COUNSEL PURSUANT TO GOVERNMENT CODE SECTION §54957

ADJOURN MEETING

President Eby adjourned the meeting at 10:45 a.m.

MEETING SUMMARY	HOURS & MINUTES
Regular Meeting	1 hour 45 minutes
Closed Session	0 hour 00 minutes
TOTAL HOURS	1 hour 45 minutes

Respectfully submitted,

BOARD OF DIRECTOR

REVIEWED: MARIO IGLESIAS

GENERAL MANAGER

FROM:

PETER V. SEVCIK, P.E.

DIRECTOR OF

ENGINEERING & OPERATIONS

DATE:

FEBRUARY 25, 2022

AGENDA ITEM D-3 **MARCH 9, 2022**

DECLARE 2007 FORD ESCAPE SURPLUS AND AUTHORIZE SALE

ITEM

Consider request to declare 2007 Ford Escape surplus and authorize disposal by sale. [RECOMMEND DECLARE 2007 FORD ESCAPE SURPLUS AND AUTHORIZE STAFF TO DISPOSE OF BY SALE

BACKGROUND

Government agencies that wish to dispose of obsolete equipment and other items need to declare that these items are surplus by the governing board prior to disposal of these items. The District's 2007 Ford Escape is no longer serviceable and staff requests that the Board declare the vehicle surplus and authorize disposal by sale.

FISCAL IMPACT

Development of the staff report required budgeted staff time.

RECOMMENDATION

Staff recommends that the Board declare the 2007 Ford Escape as surplus and authorize staff to dispose of the vehicle by sale.

ATTACHMENTS

None

BOARD OF DIRECTORS

FROM:

MARIO IGLESIAS

GENERAL MANAGER

DATE:

MARCH 4, 2022

AGENDA ITEM E-1 MARCH 9, 2022

CONSIDER GRANT PROPOSAL FROM THE ACHIEVEMENT HOUSE IN AMOUNT OF \$34.950 FOR SOLID WASTE REMOVAL IN NIPOMO **COMMUNITY COMMON AREAS**

ITEM

Consider awarding grant funds to Achievement House, Inc. in the amount of \$34,950 for clean-up of solid waste in the Nipomo area. [RECOMMEND APPROVE GRANT FUNDS AND DIRECT STAFF]

BACKGROUND

Achievement House, Inc. provides a variety of services including community based vocational training which encourage and support individuals with disabilities.

Achievement House has provided clean-up services for the community of Nipomo in the past through a Nipomo Community Services District ("District") grant supported by solid waste franchise fees. A pilot program started in 2012 with a combined effort between the Nipomo Chamber of Commerce, Achievement House and the District. In early 2017 the program was discontinued due to irregularities within one of the contract parties, which resulted in the District cancelling the agreement. Since that time your Board has not approved a solid waste program grant request.

As the Nipomo Chamber of Commerce ("Chamber") is no longer in existence as it was when the grant was first created, the District proposes to work directly with the Achievement House. Therefore, the Achievement House would do the work that the Nipomo Chamber of Commerce did: receive and process customer calls, provide written monthly report of activities, and invoice the District for the hours of service provided. The District staff would act as auditor by completing a quarterly audit report to be included in the General Manager's Report to the Board of Directors.

In the past, the clean-up efforts in Nipomo through this program have been well-received by the community in large part to the efforts of the individuals at Achievement House. Below is the history of the grant fund amounts from its inception in 2012 to March 2017, the time at which the District dissolved the agreement with the Chamber.

2012 - \$6,556

2013 - \$10,230

2014 - \$24,552

2015 - \$30,000

2016 - \$35,000

2017 - \$4,600

Future: \$34,950 (FY 2022-23)

FISCAL IMPACT

Funds to support solid waste services may be allocated from the District solid waste fund. Solid waste reserves are approximately \$465,000. Solid waste net fund revenue from franchise fees is approximately \$16,000 monthly. It is anticipated that the Solid Waste fund will have a balance of over \$500,000 by the end of the fiscal year. Should the Board elect to engage Achievement House, Inc. and start the program in April 2022, the \$9,000 cost for the program in Fiscal Year 2021-22 could be appropriated and have an insignificant impact on the Solid Waste Fund #300 balance.

STRATEGIC PLAN

Goal 8. ADDITIONAL COMMUNITY SERVICES. Staff should focus on meeting the goals and objectives of existing services. Adding new services will be considered on a case-by-case basis and entered into only if funding can be found and existing services are not harmed.

A.1 SOLID WASTE. Seek to maximize solid waste services for community and build understanding of services like hazardous waste, recycling, etc. and District's role.

RECOMMENDATION

Staff recommends that the Board direct the General Manager to enter into the grant agreement with Achievement House, Inc.

ATTACHMENTS

- A. Achievement House Proposal
- B. Grant Agreement

MARCH 9, 2022

ITEM E-1

ATTACHMENT A



February 3, 2022

Mario Iglesias General Manager Nipomo Community Services District 148 South Wilson Street Nipomo, CA 93444

Re: Request for Proposal - Trash Pick-up & Removal on a Bi-monthly Schedule

Dear Mario,

Thank you for taking the time to meet with us and for reviewing our proposals for the Nipomo Chamber & Nipomo Rotary contracts.

For the Nipomo Community Services District (District), Achievement House Inc. would like to provide one grounds working crew (4-person) to perform trash pick-up & removal services for the District Monday-Thursday, up to 4 hours per day on a bi-monthly schedule. Services will be provided along the predesignated zones as defined in the District's Grant Agreement (Agreement), Exhibit A - Scope of Work. The Agreement is for a period of 12 months commencing April 1, 2022, and ending March 31, 2023, with an option to reinstate for continual service years.

April 1, 2022, through March 31, 2023, the rate will be \$78.00 per hour for up to 16 hours per week (\$1,248) approximately twice monthly (26 weeks) or \$32,450 annually plus \$2,500.00 for dumping fees for a total not to exceed the Agreement amount of \$34,950 annually.

If you have any questions, please contact me.

Best Regards,

Courtney Musgrave

Courtney Musgrave
Program Coordinator
Achievement House, Inc.
(805) 938 - 6201
cmusgrave@achievementhouse.org

MARCH 9, 2022

ITEM E-1

ATTACHMENT B

NIPOMO COMMUNITY SERVICES DISTRICT

Community Grant Agreement

THIS GRANT AGREEMENT is made and effective as of April 1, 2022, by and between the NIPOMO COMMUNITY SERVICES DISTRICT ("NCSD"), and the Achievement House, Inc. ("RECIPIENT"). In consideration of the mutual covenants, conditions and undertakings set forth herein, the parties agree as follows:

- 1. **RECITALS.** This Agreement is made with respect to the following facts and purposes which each of the parties acknowledge and agree are true and correct:
 - A. NCSD intends to award grant funding to a community-based organization to conduct and supervise the activity specified in Exhibit A, attached hereto and incorporated herein by this reference, within the boundaries of NCSD ("Project").
 - B. Recipient is a nonprofit organization dedicated to providing vocational & community services, independent from NCSD.
 - C. Recipient is willing to receive grant funds and carry out the project under the terms and conditions specified herein.
- **2. GRANT.** Within 30 days of full execution and delivery of this Agreement to NCSD, NCSD shall provide funding to RECIPIENT in the amount of [Thirty-four Thousand, Nine Hundred and Fifty dollars] (\$34,950) by way of invoice in equal quarterly amounts, with the first invoice and payment in April 2022 and thereafter every 3 months for the Project subject to the provisions of this Agreement ("Grant Funds").

3. USE OF GRANT FUNDS.

- A. Recipient shall use the Grant Funds only to support the Project and for no other purposes.
- B. Grant Funds will be separately accounted for by Recipient any Grant Funds not used by Recipient for the Project shall be returned to NCSD within thirty (30) days following completion of the Project.
- C. Grant Funds shall not be used for any personal purposes of the Recipient, or to support or oppose any candidates for elected or appointive office or to support or oppose any ballot measure on local or state ballots.
- **4. TERM.** This Agreement shall commence on April 1, 2022, and shall remain and continue in effect until March 31, 2023, unless sooner terminated pursuant to the provisions of this Agreement.
- **5. GRANT REPORT.** Within thirty (30) days following the second quarter invoice June 2022 of the Project, Recipient shall provide to NCSD a quarterly grant report that includes the following information and documentation:

- A. Description of how the grant was used to support and improve the Nipomo community.
- B. The measurable and/or quantifiable impacts attributable to the Grant Funds (e.g., the number of volunteers who participated in the Project, the number of sites cleaned, quantity of waste removed, etc.).

In addition to the information listed here, RECIPIENT must provide any other information requested by NCSD as it relates to the use of the Grant Funds.

- **6. PAYMENT.** Payment will be made to RECIPIENT upon receipt of a fully executed Grant Agreement, and a W9 form.
- 7. **LEGAL RESPONSIBILITIES.** Recipient shall keep itself informed of all local, State and Federal ordinances, laws and regulations which in any manner affect those employed by it or in any way affect the performance of its service pursuant to this Agreement, including without limitation, wage and hour laws, and laws prohibiting harassment and discrimination. Recipient shall at all times observe and comply with all such ordinances, laws and regulations. Recipient shall not cause or permit its employees, contractors, or volunteers to enter into real property or secure identifiable personal property without the consent of the property owner. NCSD and its officers and employees shall not be liable at law or in equity occasioned by failure of Recipient to comply with this Agreement.
- 8. MODIFICATION OR TERMINATION. NCSD reserves the right to discontinue, modify or withhold any payments to be made under this grant award or to require a total or partial refund of any grant funds, if it, in NCSD's sole discretion, such action is necessary: (1) because Grantee has not fully complied with the terms and conditions of this Agreement; (2) to protect the purpose and objectives of the Grant Funds; or (3) to comply with any law or regulation applicable to the Grantee, to NCSD, or this Agreement. In the case of misappropriation of Grant Funds or the expenditure of Grant Funds for an improper purpose, NCSD shall have the right to seek refund of such funds by any remedy available at law or equity, and shall be entitled to recover its reasonable costs to recover such funds.
- **9. NOTICES.** Any notices which either party may desire to give to the other party under this Agreement must be in writing and may be given either by mail or e-mail to the following addresses:

NCSD: Nipomo Community Services District

148 S. Wilson Street Nipomo, CA 93444

Attention: Mario Iglesias, General Manager

miglesias@ncsd.ca.gov

RECIPIENT: Achievement House, Inc.

2414 S. Broadway Santa Maria, CA 93454

Attention: Courtney Musgrave

Email: cmusgrave@achievementhouse.org

10. INDEPENDENT CONTRACTOR.

- A. Recipient shall at all times remain as to NCSD a wholly independent contractor. The personnel and volunteers performing the services under this Agreement on behalf of Recipient shall at all times be under Recipient's exclusive direction and control. Neither NCSD nor any of its officers, employees, agents, or volunteers shall have control over the conduct of Recipient or any of Recipient's officers, employees, volunteers, or agents except as set forth in this Agreement. Recipient shall not at any time or in any manner represent that it or any of its officers, employees or agents are in any manner officers, employees or agents of NCSD.
- B. Except for the Grant Funds paid to Recipient as provided in the Agreement, NCSD shall not pay salaries, wages, or other compensation to Recipient or its employees or contractors for performing services hereunder for NCSD. Recipient shall maintain Workers Compensation insurance for its employees as required by applicable law.
- 11. INDEMNIFICATION. Recipient shall indemnify, protect, defend and hold harmless NCSD, its elected officials, officers, employees, volunteers, and representatives from any and all suits, claims, demands, losses, defense costs or expenses, actions, liability or damages of whatsoever kind and nature which NCSD, its officers, agents and employees may sustain or incur or which may be imposed upon them for injury to or death of persons, or damage to property arising out of Recipient's negligent or wrongful acts or omissions arising out of or in any way related to the performance or non-performance of this Agreement.
 - 12. ENTIRE AGREEMENT. This Agreement contains the entire understanding between the parties relating to the obligations of the parties described in this Agreement. All prior or contemporaneous agreements, understandings, representations and statements, oral or written, are merged into this Agreement and shall be of no further force or effect.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed as of the day and year written above.

Mario Iglesias, General Manager RECIPIENT By: ______ Name: Title: By: _____ Name: Title:

EXHIBIT A SCOPE OF WORK

Trash Pick-up Bi-Monthly Schedule

Monday

Zone 5 North Frontage Road (Sandydale to Juniper)

Zone 7 Pomeroy (Tefft to Camino Cabillo)

As needed: Orchard Rd (Tefft to Southland)

Tuesday

Zone 6 South Frontage Rd (Tefft to Southland)

Zone 3 Mallagh St to Eve St (Tefft to Eve)

As needed: Division St. from Orchard to S. Frontage, Grande St. from Orchard to S. Frontage

Thursday

Zone 1 Thompson Ave (Knotts to Leaf)

Zone 2 Tefft (Thompson to Hwy 101)

As needed: N. Thompson from Leaf to Willow, Willow Rd from N. Thompson to 101

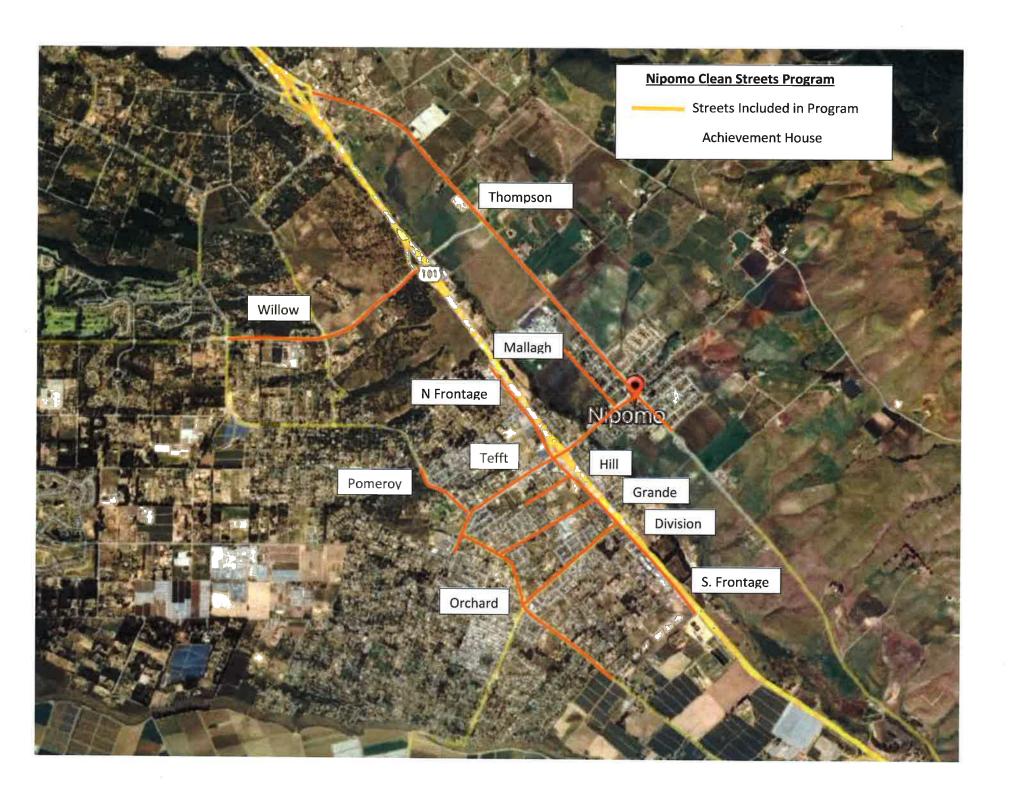
Friday

Zone 4 Tefft (Hwy 101 to Pomeroy)

Zone 8 Tefft (Pomeroy to Hazel)

As needed: Willow from Pomeroy to 101, Hill St. from S. Frontage to Blume)

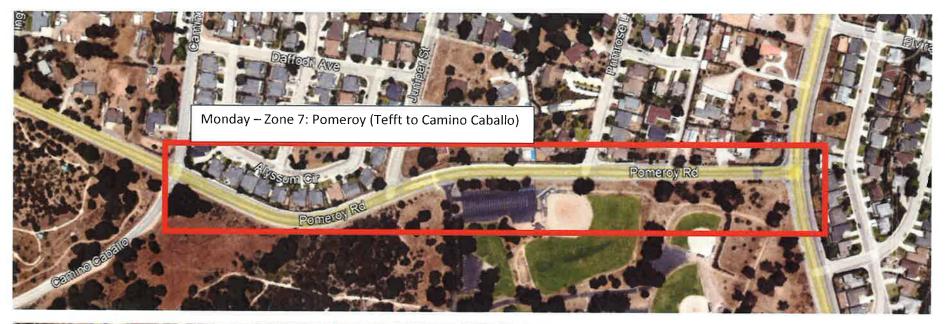
Any other areas that may be requested on an as needed basis.



Monday

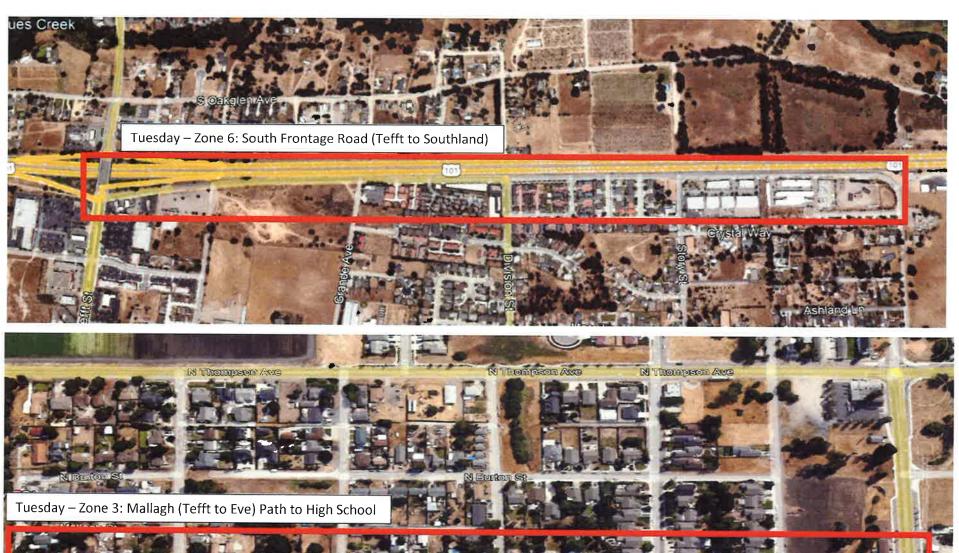


Monday





Tuesday





Thursday





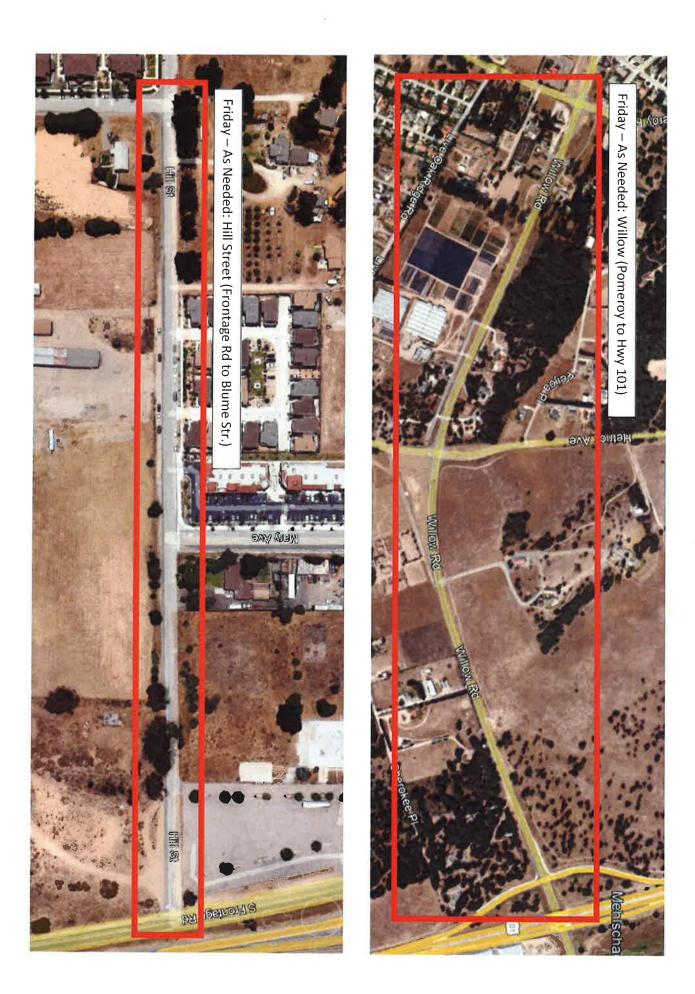




Friday







THIS PAGE INTENTIONALLY LEFT BLANK

BOARD OF DIRECTORS

FROM:

MARIO IGLESIAS

GENERAL MANAGER

DATE:

MARCH 4, 2022



MARCH 9, 2022

GENERAL MANAGER'S REPORT

<u>ITEM</u>

Standing report to your Honorable Board -- Period covered by this report is February 20, 2022 through March 5, 2022.

DISTRICT BUSINESS

Administrative

The District encourages residents to provide reports of any observed water waste. The District also keeps an accounting of leak adjustments as a measure of non-revenue water lost to leaks as well as tracking late fee waivers. The table below provides February and Calendar Year-to-date data for these items.

OFFICE ACTIVITIES

	Feb 22	Jan 22 - Feb 22
Reports of Water Waste	0	0
Leak Adjustments	2	4
Leak Adjustment Amount	\$1,142	\$2,125
Late Fee Waivers	0	22
Late Fee Waiver Adjustment Amount	\$0	\$758

Water Resources

Table 1. Total Production Acre Feet (AF)		
	Feb - 22	Jul 21 - Feb 22
Groundwater Production	61.8	572.2
Supplemental Water Imported	<u>76.6</u>	<u>719.0</u>
Total Production	138.4	1,291.2

The District's total combined production, including groundwater production wells and supplemental water imported through the Joshua Road Pump Station, registered 138.4 AF for the month of February 2022. This amount of demand is higher than the most recent 7-year average (107.5 AF/Month), but not the highest in that same period. In 2018 and 2020, the demand exceeded 140 AF/Month for the month of February.

NCSD imported 76.6 AF of water over the 28 day period in February, averaging 619 gallons per minute for an average total just under .9 million gallons per day. For fiscal year 2021-22 the District must import at least 1,000 AF (84 AF per month on average) of supplemental water to meet the contractual obligation it has with the City of Santa Maria. The District has imported 719 AF of water for the first eight months of the 12 month period, July 2021 through June 2022. Compared to the District's required 1,000 AF [Contract Amount], the District is 47 AF over the minimum water import requirement for the eight month period July 2021 through February 2022.

NCSD GW Reduction

The District's purveyor customers, Golden State Water Company and Woodlands Mutual Water Company, each claim 16.66% (cumulatively 33.33%) of the imported water NCSD brings onto the basin through the NSWP. Of the 1,000 AF minimum imported water from the City of Santa Maria, 333 AF or 33.33% of the total imported water – whichever is greater – will be credited to these two purveyor customers. The credited amount must be added to the District's groundwater pumping total every month to reflect the groundwater pumped by these customers in-lieu of taking imported water from the District. Table 2 below demonstrates the calculus for determining the District's adjusted groundwater pumping reduction.

Table 2. NCSD GW Production (NCSD GW Well Production plus Purveyor Credit)				
	Feb-22	Jul 21 – Feb 22		
NCSD GW Well Production	61.8	572.2		
Purveyor Customer Credit (33.3% of Import Water)	25.5	239.6		
NCSD Total Calculated GW Production	87.3	811.8		
Average GW Production for 2009-2013	122.0	1,648.7		
NCSD Percentage of GW Reduction	28.4%	50.8%		

February has been dry with little to no measurable rainfall for the month. It is not surprising that the customer demand is higher than the normal level as compared to the overall average demand. This can be attributed to irrigation demand.

2022 Fiscal Year Groundwater Pumping Forecast

Table 3 projects the District's groundwater pumping reduction for the 2022 Fiscal Year. Under the current Stage 4 of the NMMA Water Shortage Response Stages, the targeted groundwater pumping reduction goal is to pump a total of 1,266 AFY (50% of 2009-2013 average District GW Pumping). July 2021 through February 2022 actual production and March 2021 through June 2021 historic production are combined in this table to provide a projected estimate year end status.

<i>eb-22</i> 61.8 25.5	Year-to-Date Jul-Jun 2022 918.7 360.8	Target	Over/(Under)	
61.8	918.7	Target	Over/(Under)	
25.5	360.8			
	300.8			
87.3	1,279.5	1,266.0	(13)	AcFt
122.0	2,533.4	2,533.4	ï	
28%	49.5%	50.0%		
	.22.0	22.0 2,533.4	.22.0 2,533.4 2,533.4	.22.0 2,533.4 2,533.4

Each year water demand trends slightly different depending upon the weather, a major factor that drives water consumption. As actual data replaces projected data, the value of the table to provide year-end groundwater reduction targets becomes more reliable and aids staff in recognizing opportunities for shifting water production strategies. Table 3 shows the District falling short of its pumping reduction goals for fiscal year 2022 by approximately 13 AF, representing a half percent shortfall that can be overcome before the end of the fiscal year.

Table 4 compares the previous year's groundwater pumping with the current year's groundwater pumping for the same period.

Table 4. FY 20201 vs. FY 2020 Groundwater Pumping						
	Feb-22	Jul 21 -Feb 22	Feb-21	Iul 20-Feb 21		
NCSD GW Well Production	61.8	572.2	51.3	670.1		
Purveyor Customer Credit (33.3% of Import Water)	<u>25.5</u>	239.6	23.3	237.5		
NCSD Total Calculated GW Production	87.3	811.7	74.6	907.6		
Average GW Production for 2009-2013	122.0	1,648.7	122.0	1,648.7		
NCSD Percentage of GW Reduction	28.4%	50.8%	38.9%	45.0%		

Table 4 is showing that even with the current month's significant shortfall, an improving trend towards reducing groundwater pumping is still achievable.

Rainfall Gauge

(Reported in inches) Feb 2022 Total	Nipomo East (Dana Hills Reservoirs) 0.08	Nipomo South (Southland Plant) 0.07
July-2021 through June-2022 (Season Total)	8.69	6.82
Mar 1, 2022 – Mar 4, 2022 Total Rainfall to date	<u>0.00</u> 8.77	<u>0.00</u> 6.89
County Reported Avg. Ann. Year Rainfall	18.0	14.0
2006 - 2020 Avg. Ann. Year Rainfall*	15.39	13.30
2006 - 2020 Median Ann. Rainfall*	12.64	11.30

^{*}Data from County website

Connection Report Nipomo Community Services District END OF MONTH REPORT Water and Sewer Connections Jan-22 | Feb-22 | Mar-22 | Apr-22 | May-22 | Jun-22 | Jul-22 | Aug-22 | Sep-22 | Oct-22 | Nov-22 | Dec-22 4500 4500 Water Connections (Total) 2726 2726 Sewer Town connections 559 559 Sewer Blacklake connections 3285 3285 Galaxy and PSSH at Orchard and Division Sewe 480 481 connections billed to the County 3765 3766 Sewer Connections (Total) 0 New Water Connections New Sewer Connection

The Connection Report as of March 4, 2022

Safety Program

No Safety Incidents to Report

Supplemental Water Capacity Accounting

Summary Since January 25, 2008

	Number of Equivalent Meters	AFY
Supplemental Water Available for Allocation	947	500.0
Supplemental Water Reserved (Will Serve Letter Issued)	132	-69.7
Subtotal Net Supplemental Water Available for Allocation	815	430.3
Supplemental Water Assigned (Intent-to-Serve Issued)	177	-93.4
Total Remaining Supplemental Water Available for Allocation	638	336.9

As of March 2, 2022

Other Items

COVID19 NCSD Response Plan Update [Attachment A]

Meetings (February 20 through March 5)

Meetings Attended (telephonically or in person):

- Feb 20, Holiday President's Day
- Feb 22, NMMA-TG Meeting
- Feb 22, Eng/Admin Coordination Meeting
- Feb 22, Arrearage Program Meeting
- Feb 22, Personnel Evaluation Internal
- Feb 23, NCSD Regular Board Meeting
- Feb 23, COP Signing Session
- Feb 23, After-Board Exec. Team Meeting
- Feb 24, Board Member Tour of SWTF & JRPS
- Feb 25, Staff Mtg. Cust. Service Specialist
- Feb 25, Board Officer Meeting
- Feb 28, Staff Mtg. Admin Supervisor Mtg.
- Mar 1, BLMA Monthly Meeting
- Mar 2, PG&E Rate Review & Updates
- Mar 2, Personnel Evaluation Internal
- Mar 2, CSD Monthly Manager's Meeting
- Mar 3, Wastewater COP Closing Meeting
- Mar 3, Community Member Outreach Board Service
- Mar 3, Dana Reserve Infrastructure Discussion
- Mar 4, Staff Mtg. Customer Service Specialist
- Mar 4, NMMA-TG Purveyor Manager's Meeting

Meetings Scheduled (March 6 through March 12):

Upcoming Meetings (telephonically or in person):

- Mar 7, Staff Mtg. Admin Supervisor Mtg.
- Mar 8, Eng/Admin Coordination Meeting
- Mar 9, Rotary
- Mar 9, NCSD Regular Board Meeting
- Mar 9, After-Board Exec. Team Meeting
- Mar 10, LAFCO Coordination Meeting Dana Res.
- Mar 11, Staff Mtg. Cust. Service Specialist
- Mar 11, Board Officer Meeting

<u>Upcoming Water Resource and Other Meetings</u>

Upcoming Standing Meetings:

- NMMA-TG: March 17 (Thursday) @ 10:00 AM, Conf. Call
- RWMG: April 6th (Wednesday) @ 10:00 AM, Zoom Meeting
- WRAC: April 6th (Wednesday) @ 1:30 PM, Zoom Meeting
- NMMA Manager's Meeting: March 4th (Friday) @ 10:00 AM, Zoom Meeting
- NCSD Board Officer Meeting: March 11th (Friday) @ 10:00 am, NCSD Conf. Rm.

RECOMMENDATION

Staff seeks direction and input from your Board

<u>ATTACHMENTS</u>

A. COVID19 - NCSD Response Plan

MARCH 9, 2022

ITEM F

ATTACHMENT A

Date: March 9, 2022 Board Meeting

Response Activities to COVID19 Health Emergency Prepared by: Mario Iglesias, General Manager

DISTRICT RESPONSE TO COVID-19, Updated March 5, 2022

New Actions

Mask Mandate Status:

- Effective March 1, 2022, the requirement that unvaccinated individuals mask in indoor public settings will move to a strong recommendation that all persons, regardless of vaccine status, continue indoor masking.
- Universal masking shall remain required in specified high-risk settings.
- After March 11, 2022, the universal masking requirement for K-12 and Childcare settings will terminate. CDPH strongly recommends that individuals in these settings continue to mask in indoor settings when the universal masking requirement lifts.

Mask Required at:

- On public transit
- Emergency[8] shelters and cooling and heating centers
- Healthcare settings (applies to all healthcare settings, including those that are not covered by the State Health Officer Order issued on July 26, 2021)
- State and local correctional facilities and detention centers
- Homeless shelters
- Long Term Care Settings & Adult and Senior Care Facilities

Personnel on Quarantine

Office Personnel: 0
Operational Personnel: 0
Vaccine Update: (No Change)

Ongoing Actions

- 1. Unvaccinated Employees testing at least once per week
- 2. Following SLO Co. Masking guidelines (Unvaccinated must wear mask indoors)
- 3. Following Cal/OSHA guidelines
- 4. Participate in SLO County EOC Briefings
- 5. Review SLO County EOC Status Reports
- 6. Practicing Social Distancing
- 7. Face coverings are required when employees are in District Buildings when they are away from their work stations
- 8. Office Rules for Safe Customer Management CDC Guidance Enforced

Previous Actions

- 1. For the Month of September, District Staff Tested 44 times (all negative results)
- 2. Mask Mandate Requirement Update As of September 1, 2021, masks must be worn indoors at public facilities.
- 3. COVID19 Rapid Test Kits secured from SLO County at no cost to provide weekly work-place testing.

Date: March 9, 2022 Board Meeting

Response Activities to COVID19 Health Emergency Prepared by: Mario Iglesias, General Manager

- 4. NCSD Board Passes Resolution Declaring Emergency in District [Res. 2020-1550, Mar. 24, 2020]
- 5. Admin Office Closed to the Public
 - a. Meetings are virtual Conference Calls
- 6. Discontinued: Split staff into two teams
 - a. See schedule on Response Plan
- 7. Received directions for FEMA Public Assistance Cost Tracking Guidance
- 8. Governor's Executive Order No Water Turn-offs
 - a. District instituted this policy as well as a No Late Fee No Penalty Fees
- 9. Wipe-down between shifts
- 10. Each operator in separate designated vehicle.
- 11. Received additional PPE. Administration Staff will be on normal schedule 8-4:30 starting Monday May 18th
- 12. Operations Staff are on normal 7:00 am to 3:30 pm work schedule as of Monday, May 4th. County opened up construction sites.
- 13. Expanded Customer Service Work to include site visits for investigations (high bills, meter issues) week of May 11
- 14. Trailers for quarantine have been returned May 1
- 15. District to begin wastewater sampling in conjunction with County effort to determine presence of COVID19 in communities May 11
- 16. Temporary Admin Support Workers brought back to Office (Provider incentivized due to PPP Funds) June 1
- 17. Lobby Modifications: Glass is equipped with speaker plates to allow the communication between customer and clerk without opening the sliding window.
- 18. Board Meetings open to the public.
- 19. County Offices Continued Closed with Appointments provided to some departments as needed.
- 20. June 18, 2020, Governor Order issued requiring face masks be worn in public places. District management purchased disposable face masks for staff, Board Members, and any public that attends District Board Meetings and lack a face mask.
- 21. The customer counter window modifications at the office are completed.
- 22. Capital Improvement Projects continue to be impacted and schedules for completion continue to be pushed back due to material delivery delays.
- 23. Administrative Office open to public April 19, 2021
- 24. Mask Mandate in SLO County (reinstated on September 1st) will be lifted when:
 - a. The county reaches the yellow, "moderate" level of COVID-19 community transmission, as defined by the Centers for Disease Control and Prevention (CDC), and stay there for at least 10 days, and
 - b. Public Health Officer Dr. Penny Borenstein determines that COVID-19 hospitalizations are low and stable and area hospitals are able to meet the needs of patients.
- 25. County Health provided COVID19 Rapid Test that will get us through January 2022. NCSD requesting additional tests for February and March. The District has sufficient tests to sustain routine testing practices through January 2022.
- 26. February 16, 2022, Indoor Mask Mandate Lifted in San Luis Obispo County for vaccinated individuals.