



Nipomo Community Services District

Provide our customers with reliable, quality, and cost-effective services now and in the future.

Farewells and Introductions

This year we said goodbye to long-time staff members Lisa Bognuda and Mario Iglesias.

Lisa Bognuda served as the District's Finance Director/Assistant General Manager. For 30 years she made significant improvements in all aspects of the District's operations. She was the longest-serving employee in the District's history. In addition to Lisa's dedication and encouragement that cultivated a sense of camaraderie in the workplace, she added numerous accomplishments; notably, she positioned the District to receive the Government Finance Officers Association Award for Financial Reporting Achievement for the past 9 fiscal years.

Mario Iglesias served as the District's General Manager for almost 8 years and has consistently served as an outstanding representative and significantly improved the District's public image. Throughout his 23-year career of work for public agencies, Mario has exemplified the best qualities of public administration with his honesty, transparency, and respect for the public and his co-workers. Mario was instrumental in positioning the District to receive the Special District Leadership Foundation Transparency Certificate of Excellence in 2017, 2019, and 2022. He also led the District through uncertain times during the COVID-19 pandemic and its aftermath and built and improved the District's culture of valuing the service of its employees and providing excellent services to the District's customers.

Both Lisa and Mario exemplified the best qualities of public administration with enthusiasm, intelligence, and professionalism. Congratulations and well wishes Lisa and Mario. You will both be missed.

ELECTED BOARD

Richard Malvarose, *President*

Ed Eby, *Director*

Dan A. Gaddis, *Director*

Gary Hansen, *Director*



STAFF

Ray Dienzo, *General Manager*

Jana Etteddgue, *Finance Director*

Peter Sevcik, *Director of
Engineering and Operations*

Nipomo Community Services District

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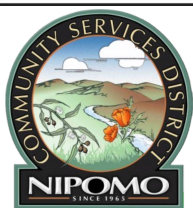
The District also welcomes Ray Dienzo as the new General Manager. Joining and leading a team that would develop forward-thinking solutions to expand the success of Nipomo is a role he is eager to serve as the new General Manager. Ray is a Cal Poly graduate in Electronic Engineering but he holds his professional engineering license as a Civil Engineer. He has over 20 years of work history in both private and public service here in San Luis Obispo County. The relationships he has formed with local agencies through his engineering and management career, in both the public and private sectors, will add value to the District's goals. In addition, as a part-time instructor at Cuesta College, he has had the privilege of training prospective operators who are interested in entering the field of water treatment and water distribution. Many of his former students have entered successful careers in the water operations field. Ray is grateful to carry the torch and build upon the solid foundation of good governance and leadership here at the District.

Welcome, Ray!



Cook. Eat. Dispose.

Holiday fats, oils and grease clog pipes. Dispose of in the trash.



A Rate Holiday for the Holiday Season!

**Your December/January
Residential Garbage Bill
has been Paid by NCSD on
your behalf!**

Answers to Frequently Asked Questions

How can I pay my utility bill?

- Mail a check or money order to NCSD, P.O. Box 326, Nipomo, CA 93444 (Note: postmarks are not accepted)
- Drop a check or money order in the green drop box located in the driveway at 148 S Wilson St, Nipomo
- Pay online by visiting www.ncsd.ca.gov (Note: Official Payments processes the payments on the District's behalf and charges a convenience fee per transaction)
- Sign up for Auto Pay with the District (Available only to homeowners)
- Use your bank's online bill-pay service