

Nipomo Community Services District

Provide our customers with reliable, quality, and cost-effective services now and in the future.

Gratitude, Reflection, and Forward Planning

As this year comes to a close, our staff expresses heartfelt gratitude for the unwavering support and care of our community. We reflect on the many remarkable accomplishments achieved under the guidance of our Board, bolstered by the strength of our community. Let us boldly embrace the exciting plans that await us in the new year.

<u>60th Anniversary</u> - This January 2025 will mark a major milestone for our District—our 60th anniversary! Though providing clean water and processing wastewater doesn't seem too exciting, we understand that this is the cornerstone of a healthy and safe society. To celebrate our anniversary, we will be conducting some tours of our facilities. Be sure to sign up for email notifications to get up-to-date information on tour dates and times.

<u>Blacklake Sewer System Consolidation:</u> We are on track to "flip the switch" since the Lift Station is estimated to be completed July 2025. Upon completion, Blacklake customers will assume the town sewer rates. Look out for an upcoming "Flip the Switch" ceremony!

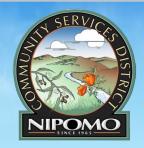
Other projects to look for in 2025:

- Supplemental Water Interconnection Improvements
- Water Distribution System Improvements over 1-mile of water line upgrades on Pomeroy Road, Sea Pines Place, Red Oak Way
- Frontage Road Trunk Sewer Replacement upgrade from 15" to 18" diameter gravity sewer main on Frontage Road between Juniper St and Division St.
- New 1-Million Gallon Water Storage Tank at Foothill Tank Site
- Updates to the District Strategic Plan
- Town Sewer Rate Study and Rates Prop 218 process
- Solid Waste Rates Prop 218 process
- On-going meter change out program to Advance Metering Infrastructure (AMI)

To receive email updates on District news, please go to our website <u>https:ncsd.ca.gov</u> and click on the tab at the top called "Sign-up for District News"

ELECTED BOARD

Ed Eby, President Dan Allen Gaddis, Vice President Gary Hansen, Director Phil Henry, Director Mario Iglesias, Director



STAFF

Ray Dienzo, General Manager Jana Etteddgue, Finance Director Peter Sevcik, Director of Engineering and Operations

Nipomo Community Services District

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District Achieves Over a Decade of Transparency Excellence

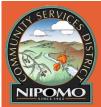
For the 11th consecutive year, the District received the District Transparency Certificate of Excellence by the Special District Leadership Foundation (SDLF) in recognition of its outstanding efforts to promote transparency and good governance. To receive the award, the District completed essential governance transparency requirements, including conducting ethics training for all board members, properly conducting public meetings, and reporting financial transactions and compensation.

Dana Reserve Project: Moving forward

The Dana Reserve Project has reached a significant milestone. The San Luis Obispo Local Agency Formation Commission (LAFCO) approved the annexation during its hearing on November 11, 2024. Following the necessary reconsideration period and the subsequent filing of the LAFCO Certificate of Completion, the Dana Reserve will be integrated into the District's service area.

Thank you for being part of this exciting journey with us. The district continues to grow, and with each project, we're working to improve our quality of life. Please don't hesitate to reach out with any questions or comments, and we look forward to keeping you updated on these important developments.

The Nipomo Community Services District continues to accept applications for water and sewer services within the District's service boundaries. There is sufficient water and sewer capacity for all in-fill lots within the District service area. In addition to the projects above, staff continues to process requests for new water and/or sewer services for new development and remodels within its District boundary.



SOLID WASTE VOUCHER PROGRAM

Nipomo Community Services District does not have a designated Cleanup Week. Currently, the District offers customers a call-in voucher program two times a year per address which allows for extra bags and a nominal fee for bulk items.



With the new proposed solid waste rates, starting January of 2025, bulk items will be collected as part of the voucher system at no charge. Please call the South County Sanitary Service office at

Answers to Frequently Asked Questions

How can I pay my utility bill?

- Mail a check or money order to NCSD, P.O. Box 326, Nipomo, CA 93444 (Note: postmarks are not accepted)
- Drop a check or money order in the green drop box located in the driveway at 148 S Wilson St, Nipomo
- Pay online by visiting www.ncsd.ca.gov (Note: ACI Payments, Inc. processes the payments on the District's behalf and charges a convenience fee per transaction.
- Sign up for Auto Pay with the District (Only available for homeowners)
- Use your bank's online bill-pay service

FIX SPRINKLER LEAKS

A leak about as small as the tip of a ballpoint pen can waste about 6,300 gallons of water per month!