

November 2025



Nipomo Community Services District

Provide our customers with reliable, quality, and cost-effective services now and in the future.

Town Hall Meeting Regarding The Proposed Water Rate Increase:

Town Hall Meeting on **Thursday, November 13, from 5:00 to 7:00 PM**
in the NCSD Board Room at 148 S Wilson St.

The District is facing increasing financial challenges in maintaining the reliability of our water supply and ensuring the long-term health of our groundwater basin. Additionally, we face the reality of rising costs of water infrastructure projects, which are essential for the long-term health of our water system. Rising costs for infrastructure, operations, and supplemental water make it necessary - though difficult - for the District to implement a water rate increase.

The "Notice of Public Hearing – Water Rate Increase" was mailed to all property owners in our service area the week of September 29, 2025. It details the proposed rate increase and is available at ncsd.ca.gov under "What's Happening at NCSD" > "Proposition 218 Notice." For example, the average residential customer using 12 units of water a month will see their current bill of \$142.96 increase to \$156.31 (9.3%) effective February 1, 2026.

We invite our customers to attend our Town Hall meeting, to get all your questions answered. In addition, our General Manager, Ray Dienzo, will have open office hours to answer any questions regarding this, or other District operations. Please see schedule in sidebar.

Important clarification: This rate increase will not subsidize the Dana Reserve Project. Per the annexation agreement, that project will fund its own infrastructure costs, separate from the improvements covered by this rate increase.

General Manager Ray Dienzo's
Office Hours:

November 1st - 30th on Mondays and
Tuesdays from 12-1pm

In the NCSD Board Room

If these times don't work, feel free to
call and schedule a one-on-one
appointment

To receive email updates on District news, please go to our website www.ncsd.ca.gov and click on the tab at the top called "Sign-up for District News"

ELECTED BOARD

Ed Eby, President

Phil Henry, Vice President

Gary Hansen, Director

John Joyce, Director

Tom Glover, Director



STAFF

Ray Dienzo, General Manager

Jana Ettedgue, Finance Director

Peter Sevcik, Director of Engineering
and Operations

Nipomo Community Services District

148 S. Wilson St, PO Box 326, Nipomo, CA 93444 | 805-929-1133 | info@ncsd.ca.gov | www.ncsd.ca.gov

Solid Waste Rate Holiday:

We have some exciting news to share! Keep an eye out for the upcoming bill insert in your trash bill announcing a Rate Holiday for December 2025 and January 2026!

South County Sanitary Services (SCSS), provides solid waste collection services to homes across southern San Luis Obispo County, including our District customers. Our franchise agreement with the SCSS helps support various important solid waste programs, like the Nipomo Clean Streets initiative, garbage collection in the downtown area, and addressing illegally dumped materials in our service areas. And don't forget your Clean-Up Voucher. While Nipomo does not have a "Cleanup Week", our customers have two vouchers available per year, to use whenever you'd like. This voucher includes a one-time bulky item pickup. Call SCSS at (805) 489-4246 to schedule pickup during your regular trash pickup week and let them know you're using your voucher.

Thanks to careful management, we have a surplus in our reserves, which allows us to offer this Rate Holiday! Our Board reviews the Solid Waste Fund cash reserves every budget cycle, and when those reserves exceed a certain threshold, they happily approve a Rate holiday. Since these reserves cannot be used to fund other services like water and wastewater, providing this rate holiday is the best use of these surplus reserves. Our Board and staff will continue to find ways to offer services that will add valued benefits to our solid waste customers.

In the meantime, we're thrilled to bring you these benefits, and we appreciate your continued support!

Recovery from the Lightning Storm:

The Southland Wastewater Treatment Facility suffered unprecedented damage from a lightning storm on the evening of September 17. We continue to function without compromising treatment quality, nor were there any sewer overflows! Repairs are ongoing and our system will be fully functional in a few weeks. We commend our wastewater staff for their valiant efforts throughout this unprecedented emergency.

Notable projects completed:

- ...# Water Distribution System Improvements – over 1-mile of water line upgrades on Pomeroy Road, Sea Pines Place, Red Oak Way, and Mallagh Street– *June 2025.*
- ...# Water System Interconnections with Purveyor Partners – *July 2025*
- ...# Blacklake Lighting District – *all street lights have been converted to LED – October 2025*

Other projects in 2025 and early 2026:

- ...# Frontage Road Trunk Sewer Replacement Phase 1 – upgrade from 15" to 18" diameter gravity sewer main on Frontage Road between Tefft St. and Division St. – *construction bid in progress*
- ...# New 1-Million Gallon Water Storage Tank at Foothill Tank Site – *early 2026*
- ...# Update the District Strategic Plan – *mid-year 2026*
- ...# Meter change out program to Advance Metering Infrastructure (AMI) - *Ongoing*
- ...# Blacklake sewer consolidation project – *currently in progress*
- ...# Woodgreen Lift Station Project – *currently in progress*



The Nipomo Community Services District continues to accept applications for water and sewer services within the District's service boundaries. There is sufficient water and sewer capacity for all in-fill lots, as well as requests for new water and/or sewer services for new development.